

537968-2026 - Competition

Norway – Data services – Electronic patient journal (EPJ) for doctors' offices.

OJ S 148/2026 04/08/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: Herøy municipality

Email: jan.drivklepp@heroy.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Sande municipality

Email: jan.drivklepp@heroy.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Volda municipality

Email: jan.drivklepp@heroy.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Electronic patient journal (EPJ) for doctors' offices.

Description: The aim of the procurement is to cover the contracting authority's need for electronic patient journals (EPJ) for doctors and auxiliary personnel at our doctor's office. The EPJ solution shall be delivered as a web-based cloud-based service (SaaS). The EPJ solution must meet current and future quality standards for IT-solutions, as well as current laws and regulations with the requirements for modern EPJ solutions, archiving, informationsecurity, and integration with the Norwegian Health Network's Health Network. The delivery shall also include updating and user training. A requirement specification has been published with a detailed specification of the requirements for the EPJ solution.

Procedure identifier: cf0a1fdb-004b-4857-a9b8-f6fe49a8957d

Internal identifier: 26/8513

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

Additional classification (cpv): 48814000 Medical information systems, 48814400 Clinical information system, 48814500 Casemix system

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Electronic patient journal (EPJ) for doctors' offices.

Description: The aim of the procurement is to cover the contracting authority's need for electronic patient journals (EPJ) for doctors and auxiliary personnel at our doctor's office. The EPJ solution shall be delivered as a web-based cloud-based service (SaaS). The EPJ solution must meet current and future quality standards for IT-solutions, as well as current laws and regulations with the requirements for modern EPJ solutions, archiving, information security, and integration with the Norwegian Health Network's Health Network. The delivery shall also include updating and user training. A requirement specification has been published with a detailed specification of the requirements for the EPJ solution.

Internal identifier: 26/8513

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

Additional classification (cpv): 48814000 Medical information systems, 48814400 Clinical information system, 48814500 Casemix system

Options:

Description of the options: Volda municipality is a not binding participant in the procurement at the time of signing the contract, but shall have an option to join the contract on the same contract terms for 3 years from the start of the contract. Tenderers shall, in their tender, offer prices and terms that are also debts in connection with any affiliation from Volda municipality. Affiliation from the option municipality is not excluding the right for the tenderer to demand prices or terms beyond what is included in the contract and the offered prices. The contracting authority does not guarantee that the option will be used.

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

5.1.3. Estimated duration

Other duration: Unlimited

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: The tender contest sum in accordance with the price form.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Quality

Description: In connection with solutions fulfilment of the technical and functional requirements with PRI A+ and B set in the requirement specifications: 1. Requirements for a system, operational requirements and information security 2. Introduction, user training and support 4. Functionality, dialogue and integrations. 5. Patient administration and journal. 6. Payment, invoicing, reporting, etc. A more detailed description of the award criteria in the tender documentation point 5.3

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Deadline for requesting additional information: 25/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=459261&TID=200419746&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=459261&TID=200419746&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 04/09/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 60 Days

Information about public opening:

Place: Herøy Town Hall

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Legal form that must be taken by a group of tenderers that is awarded a contract: The tenderer must be a legally established business entity.

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Sunnmøre district court

Review organisation: Sunnmøre district court

Information about review deadlines: Møre og Romsdal District Court

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Sunnmøre district court

Organisation providing additional information about the procurement procedure: Herøy municipality

Organisation providing offline access to the procurement documents: Herøy municipality

Organisation providing more information on the review procedures: Herøy municipality

Organisation receiving requests to participate: Herøy municipality

Organisation processing tenders: Herøy municipality

8. Organisations

8.1. ORG-0001

Official name: Herøy municipality

Registration number: 964978840

Postal address: Herøy Rådhus

Town: Fosnavåg

Postcode: 6090

Country subdivision (NUTS): Møre og Romsdal (NO0A3)

Country: Norway

Contact point: Jan Driveklepp

Email: jan.driveklepp@heroy.kommune.no

Telephone: +47 70081317

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/247446>

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Sande municipality

Registration number: 822534422

Department: Helse og omsorg

Postal address: Rønnebergplassen 17

Town: Larsnes

Postcode: 6084
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Contact point: Jan Driveklepp
Email: jan.driveklepp@heroy.kommune.no
Telephone: 90083296

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Volda municipality
Registration number: 939760946
Department: Helse og omsorg
Postal address: Stormyra 2
Town: Volda
Postcode: 6100
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway
Contact point: Jan Driveklepp
Email: jan.driveklepp@heroy.kommune.no
Telephone: 90083296

Roles of this organisation:

Buyer

8.1. ORG-0004

Official name: Sunnmøre district court
Registration number: 935365201
Department: Volda
Postal address: Skjervavegen 10
Town: Volda
Postcode: 6102
Country subdivision (NUTS): Møre og Romsdal (NO0A3)
Country: Norway

Roles of this organisation:

Review organisation

Mediation organisation

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

10. Change

Version of the previous notice to be changed

:

f9a199dc-6726-4ddc-97c9-fcccd4557417-01

Main reason for change

:

Information updated

Description

:

The deadline for submitting tenders is changed to 04.09.2026 (12:00)

10.1. Change

Section identifier: PROCEDURE

10.1. Change

Section identifier: LOT-0000

Description of changes: The deadline for submitting tenders is changed to 04.09.2026 (12:00)

Notice information

Notice identifier/version: de6bb086-6acd-4e4d-9aa0-82707e89d669 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 03/08/2026 11:30:23 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 03/08/2026 11:43:38 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 537968-2026

OJ S issue number: 148/2026

Publication date: 04/08/2026