

**Spain-Madrid: Entrance cards**  
**OJ S 219/2019 13/11/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Gerencia del Museo Nacional Centro de Arte Reina Sofía

National registration number: Q2828032I

Postal address: C/ Santa Isabel, 52

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28012

Country: Spain

Contact person: Gerencia del Museo Nacional Centro de Arte Reina Sofía

E-mail: [contratacion@museoreinasofia.es](mailto:contratacion@museoreinasofia.es)

Telephone: +34 917741000

Fax: +34 917741050

**Internet address(es):**

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=zZMEvcDuZ%2Bk%3D>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio de gestión integral de reserva y venta de entradas y la atención al visitante en línea en el Museo Nacional Centro de Arte Reina Sofía

Reference number: 201900000119

**II.1.2. Main CPV code**

22457000 Entrance cards

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio de gestión integral de reserva y venta de entradas y la atención al visitante en línea en el Museo Nacional Centro de Arte Reina Sofía.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 36 000,00 EUR

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

#### **II.2.4. Description of the procurement**

Servicio de gestión integral de reserva y venta de entradas y la atención al visitante en línea en el Museo Nacional Centro de Arte Reina Sofía.

#### **II.2.5. Award criteria**

Quality criterion - Name: Criterios no evaluables mediante fórmulas / Weighting: 45

Cost criterion - Name: Criterios evaluables mediante fórmulas / Weighting: 55

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 085-203980](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 201900000119

**Title:**

Servicio de gestión integral de reserva y venta de entradas y la atención al visitante en línea en el Museo Nacional Centro de Arte Reina Sofía

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

11/11/2019

### **V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Tiqueteo Spain, S. L.

National registration number: B66045345

Postal address: C/ d'Àlaba, 140

Town: Barcelona

NUTS code: ES511 Barcelona

Postal code: 08018

Country: Spain

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 50 000,00 EUR

Total value of the contract/lot: 36 000,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: MNCARS

Postal address: C/ Santa Isabel, 52

Town: Madrid

Postal code: 28012

Country: Spain

E-mail: [contratacion@museoreinasofia.es](mailto:contratacion@museoreinasofia.es)

Fax: +34 917741050

### **VI.5. Date of dispatch of this notice**

11/11/2019