

538491-2026 - Competition

Norway – Software supply services – New case/archive system Hadsel municipality

OJ S 148/2026 04/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Hadsel kommune

Email: postmottak@hadsel.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: New case/archive system Hadsel municipality

Description: The contracting authority in the competition is Hadsel municipality.

Procedure identifier: 98ac6789-7fda-45ff-bc63-d164f31438d1

Internal identifier: 2026-056

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Hadsel municipality plans to hold a competition for the procurement of a new case and archive system. The aim is to procure a modern, user friendly and future orientated system that supports municipal case handling, document capture, archiving, insight, work flow, reporting and secure management of the municipality's documentation. The procurement will include system, implementation, migration, integrations, training, operation/support, security/privacy and further development. Particular emphasis will be put on compliance with the current archive and privacy regulations, good user friendliness, integration with relevant trade systems and Microsoft 365/Entra ID, as well as safe migration and exit options.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems, 48311100 Document management system, 72512000 Document management services

2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 3 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: New case/archive system Hadsel municipality

Description: The contracting authority in the competition is Hadsel municipality.

Internal identifier: 2026-056

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48000000 Software package and information systems,
48311100 Document management system, 72512000 Document management services

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 21/08/2026 10:00:00 (UTC+00:00) Western
European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/288327874.aspx>

Ad hoc communication channel:

Name: Merzell KGV

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/288327874.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 28/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, all missing tenderer-related documents may be submitted later.

Information about public opening:

Opening date: 28/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Vesterålen tingrett

Review organisation: Vesterålen tingrett

Organisation providing more information on the review procedures: Vesterålen tingrett

Organisation receiving requests to participate: Finnut AS

Organisation processing tenders: Hadsel kommune

8. Organisations

8.1. ORG-0001

Official name: Finnut AS

Registration number: 981539885

Postal address: Rådhusgata 5

Town: VADSØ

Postcode: 9800

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

Contact point: Anskaffelser Finnut

Email: ja@finnut.no

Telephone: +47 78950040

Fax: +47 78950041

Internet address: <http://www.finnut.no>

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Hadsel kommune

Registration number: 958501420

Town: Vadsø

Postcode: 9800

Country subdivision (NUTS): Nordland/Nordlånnda (NO071)

Country: Norway

Email: postmottak@hadsel.kommune.no

Telephone: 91682005

Roles of this organisation:

Buyer

Organisation processing tenders

8.1. ORG-0003

Official name: Vesterålen tingrett

Registration number: 984195796

Town: Stokmarknes

Postcode: 8450

Country subdivision (NUTS): Nordland/Nordlånnda (NO071)

Country: Norway

Email: vesteralen.tingrett@domstol.no

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

Notice information

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Notice type: Contract or concession notice – standard regime

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