

Ireland-Dublin: Technical support services
OJ S 206/2021 22/10/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Mental Health Commission

National registration number: N/A

Postal address: Waterloo Exchange

Town: Dublin 4

NUTS code: IE Éire / Ireland

Postal code: Waterloo Road

Country: Ireland

Contact person: Mark Phillips

E-mail: Mark.phillips@mhcirl.ie

Telephone: +353 16362400

Internet address(es):

Main address: <http://mhcirl.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1137>

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Single Party Framework for the Provision of ICT External Support Services for the Mental Health Commission

Reference number: MHC/ ICT/ 12/06/2021

II.1.2. Main CPV code

71356300 Technical support services

II.1.3. Type of contract

Services

II.1.4. Short description

The MHC is issuing a request for tender (RFT) to suitably qualified ICT Support Providers to support the Commission's ICT infrastructure.

The key objectives of the ICT External Support Service will include but are not limited to:

- o Support and management of the Commission's infrastructure
- o Proactive monitoring of servers, firewalls, switches, and intrusion detection
- o Provide day to day user support (Monday to Friday 8am – 6pm)

The aim of this tendering process is to appoint one provider only to support and manage all of the Commission's infrastructure.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 0,01 EUR

II.2. Description

II.2.2. Additional CPV code(s)

71356300 Technical support services, 72253000 Helpdesk and support services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

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- o Support and management of the Commission's infrastructure
- o Proactive monitoring of servers, firewalls, switches, and intrusion detection
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The aim of this tendering process is to appoint one provider only to support and manage all of the Commission's infrastructure.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The award criteria as set down in the in the tender

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 115-302234](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V: Award of contract

Contract No: 1

Title:

Single Party Framework for the Provision of ICT External Support Services for the Mental Health Commission

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/10/2021

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Hibernia Services Ltd. t/a Evros Technology Group

National registration number: N/A

Postal address: 2022 Bianconi Avenue Citywest Business Park Citywest

Town: Dublin 24

NUTS code: IE Éire / Ireland

Postal code: D24 HX03

Country: Ireland

E-mail: hugh.dawson@hetg.ie

Telephone: +353 872887253

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 0,01 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Hibernia Evros chosen for award as the most economically advantageous tender for a period of 2 years with an option to extend

VI.4. Procedures for review**VI.4.1. Review body**

Official name: Court Services

Postal address: Inns Quay

Town: Dublin

Postal code: 7

Country: Ireland

VI.5. Date of dispatch of this notice

19/10/2021