

**France-Chamonix: IT services: consulting, software development, Internet and support**  
**OJ S 206/2021 22/10/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Geie du Tunnel du mont blanc

Postal address: Plateforme française du tunnel

Town: Chamonix

NUTS code: FRK28 Haute-Savoie

Postal code: 74400

Country: France

E-mail: [Uacquisti@tunnelmb.com](mailto:Uacquisti@tunnelmb.com)

Telephone: +33 450553947

**Internet address(es):**

Main address: <http://www.tunnelmb.net>

Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

**I.4. Type of the contracting authority**

Other type: Exploitant d'un tunnel routier

**I.5. Main activity**

Other activity: Exploitant d'un tunnel routier

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Service de Maintenance et d'Assistance et Maintenance Evolutive du logiciel Microsoft Dynamics 365

Reference number: AO\_ERP

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Le présent marché a pour objet les prestations de AMS relativement au logiciel Microsoft Dynamics 365, aptes à assurer le respect de niveaux de service (SLA) spécifiques et le fichage correct du processus de résolution dans le cadre d'un système de fiches de signalement (ticketing)

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 423 684,28 EUR

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: FRK28 Haute-Savoie

### **II.2.4. Description of the procurement**

Le présent marché a pour objet les prestations de AMS relativement au logiciel Microsoft Dynamics 365, aptes à assurer lerespect de niveaux de service (SLA) spécifiques et le fichage correct du processus de résolution dans le cadre d'un système defiches de signalement (ticketing)

### **II.2.5. Award criteria**

Quality criterion - Name: Valeur technique / Weighting: 70

Price - Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 042-105236](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 2021/S 042-105236

**Title:**

Service de maintenance et d'assistance et maintenance évolutive du logiciel  
MicrosoftDynamics 365

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

21/06/2021

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: DXC TECHNOLOGY FRANCE

Postal address: Tour Carpe Diem 31 place des Corolles

Town: PARIS LA DEFENSE

NUTS code: FRK28 Haute-Savoie

Postal code: 92098

Country: France

Internet address: <https://dxc.com/fr/fr>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 423 684,28 EUR

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal de grande instance de Lyon

Postal address: 67 rue Servient

Town: LYON Cedex 03

Postal code: 69433

Country: France

Internet address: <http://www.justice.gouv.fr>

**VI.5. Date of dispatch of this notice**

19/10/2021