

539193-2026 - Competition

Spain – Systems analysis and programming services – Contratación de evolución de las aplicaciones y módulos que conforman el sistema de información de Historia Clínica Electrónica del Servicio Gallego de Salud y su plataforma base. Cofinanciado en un 60% con fondos FEDER Galicia 2021-2027, Objetivo Político OP 1; Objetivo Específico RSO1.2, Línea de Actuación 1.2.02
OJ S 148/2026 04/08/2026

Contract or concession notice – standard regime

Services - Supplies

1. Buyer

1.1. Buyer

Official name: Servicio Gallego de Salud

Email: contratacion@sergas.es

Legal type of the buyer: Regional authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Contratación de evolución de las aplicaciones y módulos que conforman el sistema de información de Historia Clínica Electrónica del Servicio Gallego de Salud y su plataforma base. Cofinanciado en un 60% con fondos FEDER Galicia 2021-2027, Objetivo Político OP 1; Objetivo Específico RSO1.2, Línea de Actuación 1.2.02

Description: Contratación de evolución de las aplicaciones y módulos que conforman el sistema de información de Historia Clínica Electrónica del Servicio Gallego de Salud y su plataforma base. Cofinanciado en un 60% con fondos FEDER Galicia 2021-2027, Objetivo Político OP 1; Objetivo Específico RSO1.2, Línea de Actuación 1.2.02

Procedure identifier: dc1c9e78-c988-4473-8b4b-08cccf37336b

Internal identifier: AB-SER1-26-061

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72240000 Systems analysis and programming services

Additional classification (cpv): 72267000 Software maintenance and repair services, 72220000 Systems and technical consultancy services, 48180000 Medical software package

2.1.2. Place of performance

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 13 009 424,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: IANUS-TELEA

Description: Evolución y consolidación de la historia clínica electrónica del Servicio Gallego de Salud en una plataforma única denominada IANUS5

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72240000 Systems analysis and programming services

Additional classification (cpv): 72267000 Software maintenance and repair services, 72220000 Systems and technical consultancy services

5.1.2. Place of performance

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 9 633 792,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Supuesto teórico/práctico con su correspondiente planificación en función de los requisitos establecidos en el pliego de prescripciones técnicas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Parámetros de Servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta Económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Address of the procurement documents: www.sergas.es

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.conselleriadeconomia.es/silex

Languages in which tenders or requests to participate may be submitted: Spanish, Galician

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 04/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://xunta.webex.com/xunta/> Mesa virtual

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo de Contratación Pública de Galicia

Organisation providing more information on the review procedures: Tribunal Administrativo de Contratación Pública de Galicia

5.1. Lot: LOT-0002

Title: Gestión de terminologías, elaboración y mantenimiento de protocolos/guías clínicas en la plataforma ONESAIT HEALTHCARE

Description: Gestión de terminologías, elaboración y mantenimiento de protocolos/guías clínicas en la plataforma ONESAIT HEALTHCARE

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72240000 Systems analysis and programming services

Additional classification (cpv): 72267000 Software maintenance and repair services, 72220000 Systems and technical consultancy services

5.1.2. Place of performance

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 605 632,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Supuesto teórico/práctico con su correspondiente planificación en función de los requisitos establecidos en el pliego de prescripciones técnicas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Parámetros de Servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta Económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Address of the procurement documents: www.sergas.es

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.conselleriadeconomia.es/silex

Languages in which tenders or requests to participate may be submitted: Spanish, Galician

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 04/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://xunta.webex.com/xunta/> Mesa virtual

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo de Contratación Pública de Galicia

Organisation providing more information on the review procedures: Tribunal Administrativo de Contratación Pública de Galicia

5.1. Lot: LOT-0003

Title: Servicios de mantenimiento de la plataforma ONESAIT HEALTHCARE

Description: Servicios de mantenimiento de la plataforma ONESAIT HEALTHCARE

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 72240000 Systems analysis and programming services

Additional classification (cpv): 72220000 Systems and technical consultancy services,

48180000 Medical software package

5.1.2. Place of performance

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 770 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Quality

Description: Supuesto teórico/práctico con su correspondiente planificación en función de los requisitos establecidos en el pliego de prescripciones técnicas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Parámetros de Servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Price

Description: Oferta Económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.11. Procurement documents

Address of the procurement documents: www.sergas.es

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: www.conselleriadeconomia.es/silex

Languages in which tenders or requests to participate may be submitted: Spanish, Galician

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 04/09/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://xunta.webex.com/xunta/> Mesa virtual

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo de Contratación Pública de Galicia

Organisation providing more information on the review procedures: Tribunal Administrativo de Contratación Pública de Galicia

8. Organisations

8.1. ORG-0001

Official name: Servicio Gallego de Salud

Registration number: Q6550006H

Postal address: San Lázaro, s/n

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

Email: contratacion@sergas.es

Telephone: +34 881541878

Internet address: www.sergas.es

Buyer profile: www.sergas.es

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Tribunal Administrativo de Contratación Pública de Galicia

Registration number: A12023977

Town: Santiago de Compostela

Postcode: 15703

Country subdivision (NUTS): A Coruña (ES111)

Country: Spain

Email: tacgal@xunta.gal

Telephone: +34881995481

Internet address: <https://tacgal.xunta.gal/procedementos.html>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 78c1f941-19d2-4a3e-aafa-3b696fdbf18e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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