

**United Kingdom-Lowestoft: Repair and maintenance services of central heating**  
**OJ S 236/2018 07/12/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Waveney District Council  
Postal address: Riverside, 4 Canning Road  
Town: Lowestoft  
NUTS code: UKH14 Suffolk  
Postal code: NR33 0EQ  
Country: United Kingdom  
Contact person: Paul Aldrich  
E-mail: [Paul.Aldrich@eastsuffolk.gov.uk](mailto:Paul.Aldrich@eastsuffolk.gov.uk)  
Telephone: +44 1502523508

**Internet address(es):**

Main address: [www.eastsuffolk.gov.uk](http://www.eastsuffolk.gov.uk)  
Address of the buyer profile: [www.eastsuffolk.gov.uk](http://www.eastsuffolk.gov.uk)

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Installation, Servicing, Maintenance and Responsive Repairs of Central Heating and Hot Water Systems  
Reference number: PROC-1007-O-Open

**II.1.2. Main CPV code**

50720000 Repair and maintenance services of central heating

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Provision of the supply, installation, servicing and maintenance of central heating and hot water systems in domestic properties and sheltered housing schemes. handling calls from tenants on behalf of the Council.

**II.1.6.**

## **Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 6 000 000,00 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations

### **II.2.3. Place of performance**

NUTS code: UKH14 Suffolk

Main site or place of performance: Suffolk.

### **II.2.4. Description of the procurement**

Engagement of a suitably qualified and experienced service provider to provide a responsive and high quality standard of supply, installation, servicing and maintenance of central heating and hot water systems to Waveney District Council in respect of its domestic properties and sheltered housing schemes across the Waveney District Council area. The area where services are required could increase as a result of the merger of Suffolk Coastal and Waveney District Councils creating a new Council to be known as East Suffolk District Council which is scheduled to commence operations during April 2019. The services required include, but are not limited to annual servicing to existing installed heating and hot water systems including gas, oil, electric, solid fuel units, air source heat pump and solar thermal together with all associated equipment, accessories and pipe work, comprehensive repair and maintenance to existing heating and hot water systems including gas, oil, electric, air source heat pump and solar thermal together with all associated equipment, accessories and pipe work, installation of new heating and hot water systems, upgrading of old existing heating and hot water systems, gas safety inspections and handling calls from tenants on behalf of Waveney District Council including provision of data in respect of such calls and provision of data, reports, gas safety certificates, service sheets and other documentation to the Council to enable it to maintain its Housing Management System (Orchard). The services also includes the requirement to provide a full three hundred and 65 days per year, 24 hours per day service cover in respect of heating breakdown and repair with a 4 hour response time for urgent breakdowns. Attendance at the Councils offices at Rotterdam Road for half a day per week at the service providers own cost.

### **II.2.5. Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 166-378777](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** PROC-1007-O-Open

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

04/12/2018

##### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Gasway Services Ltd

Postal address: 18 Burnett Road, Sweet Briar Industrial Estate

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR3 2BS

Country: United Kingdom

E-mail: [enquiries@gasway.co.uk](mailto:enquiries@gasway.co.uk)

Telephone: +44 8000743030

Internet address: [www.gasway.co.uk](http://www.gasway.co.uk)

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 6 000 000,00 GBP

##### **V.2.5. Information about subcontracting**

## Section VI: Complementary information

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### VI.3. Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=363016071>

GO Reference: GO-2018125-PRO-13675157

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Waveney District Council

Postal address: Riverside, 4 Canning Road

Town: Lowestoft

Postal code: NR33 0EQ

Country: United Kingdom

E-mail: [Andrew.Jarvis@eastsuffolk.gov.uk](mailto:Andrew.Jarvis@eastsuffolk.gov.uk)

Internet address: [www.eastsuffolk.gov.uk](http://www.eastsuffolk.gov.uk)

### VI.5. Date of dispatch of this notice

05/12/2018