

Spain-Madrid: Technical support services
OJ S 173/2023 08/09/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Junta de Contratación del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

National registration number: S2811001C

Postal address: Complejo de la Moncloa, Avda. Puerta de Hierro, s/n.

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28071

Country: Spain

Contact person: Junta de Contratación del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

E-mail: bzcontratacion@mpr.es

Internet address(es):

Main address: <https://www.mpr.gob.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=PEmzEuPKnAqmq21uxhbaVQ%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicios de asistencia videoconferencias y soporte usuarios en el Complejo de la Moncloa
Reference number: PG20230025

II.1.2. Main CPV code

71356300 Technical support services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicios de asistencia videoconferencias y soporte usuarios en el Complejo de la Moncloa

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 142 678,21 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72222300 Information technology services, 72500000 Computer-related services, 72610000 Computer support services

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de asistencia videoconferencias y soporte usuarios en el Complejo de la Moncloa

II.2.5. Award criteria

Quality criterion - Name: Capacidad de respuesta en caso de emergencia / Weighting: 10

Quality criterion - Name: Concepción global del servicio / Weighting: 10

Quality criterion - Name: Plan de calidad / Weighting: 10

Cost criterion - Name: Coordinador Técnico/Técnico de soporte Senior: Número de años de experiencia / Weighting: 15

Cost criterion - Name: Técnico de soporte: Número de años de experiencia / Weighting: 15

Cost criterion - Name: Precio / Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 070-214240](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9.

Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: PG20230025

Title:

Servicios de asistencia videoconferencias y soporte usuarios en el Complejo de la Moncloa

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

01/09/2023

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U. (SERMICRO)

National registration number: A78032315

Postal address: CALLE PRADILLO 48-50

Town: Madrid

NUTS code: ES España

Postal code: 28002

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 175 677,09 EUR

Total value of the contract/lot: 142 678,21 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal de Recursos Contractuales

Postal address: Avenida General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

VI.4.4.

Service from which information about the review procedure may be obtained

Official name: Tribunal de Recursos Contractuales

Postal address: Avenida General Perón, 38

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

VI.5. Date of dispatch of this notice

04/09/2023