

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 206/2021 22/10/2021

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Oslo kommune Renovasjons- og gjenvinningsetaten

National registration number: 923 954 791

Postal address: Postboks 14 Vollebekk

Town: Oslo

NUTS code: NO Norge

Postal code: 0516

Country: Norway

Contact person: Peder Rustad

E-mail: [peder.rustad@reg.oslo.kommune.no](mailto:peder.rustad@reg.oslo.kommune.no)

Telephone: +47 99157765

**Internet address(es):**

Main address: <https://www.oslo.kommune.no/avfall-og-gjenvinning/#gref>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/323950>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=313835&B=OSLO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=313835&B=OSLO)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=313835&B=OSLO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=313835&B=OSLO)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local agency/office

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Maintenance and development of the department's trade system

Reference number: 2021005

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

The aim of the procurement is to enter into a contract for system maintenance and development of the department's trade system, WebDEB. WebDEB is a web based system for the registration and follow-up of REG's subscriptions and waste services. The contract is necessary so that REG can offer good services to Oslo Municipality's inhabitants, secure subscription data, provide good customer service, as well as maintain cost efficient waste collection services in the municipality.

The trade system WebDEB has played an important role at REG for almost 20 years, but is outdated in several areas. REG therefore needs a more modern system with future orientated architecture, where both the interface and database must be modernised. In addition the system must be developed so that it is flexible and can easily meet the contracting authority's needs for expansions with new modules and integrations with other systems.

### **II.1.5. Estimated total value**

Value excluding VAT: 40 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72222300 Information technology services, 50324100 System maintenance services, 71356200 Technical assistance services

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

The contracting authority therefore needs a more modern system with future orientated architecture, where both the interface and database are modernised. In addition the system must be developed so that it is flexible and can easily meet the contracting authority's needs for expansions with new modules and integrations with other systems.

The chosen tenderer will carry out the modernisation and develop a future orientated system in close cooperation with the contracting authority.

### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6. Estimated value**

Value excluding VAT: 40 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an option for 1+1+1+1+1+1 years on unchanged terms.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

The contracting authority has an option for 1+1+1+1+1+1 years on unchanged terms.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Tenderers must be a legally established company.

Documentation requirement:

- Norwegian companies: Company registration certificate
- Foreign companies: Proof that the company is registered in a trade register or Company register as prescribed by the legislation in the country where the tenderer is established.

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Tenderers must have sufficient financial capacity to fulfil the assignment.

Documentation requirement:

- The contracting authority reserves the right to obtain a credit rating of the tenderer at any time in the contest.

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Requirement no. 1. Tenderers must have experience from similar assignments.

Documentation requirement:

- An overview of the most important services that the tenderer has carried out in the last three years, including information on the contract's value, date of execution and the name of the recipient/contracting authority.

Requirement no. 2. Tenderers must have good implementation ability.

Documentation requirement:

- A description of the tenderer's average annual workforce and the number of employees in the management during the last three years.

Requirement no. 3: A good and well-functioning quality system is required for quality assurance and environmental management for the services that will be provided.

Documentation requirement:

- Documentation on the tenderer's quality assurance and environmental management systems. If a tenderer is certified in accordance with ISO 9001/14001, it is sufficient to attach a valid ISO certificate.

### **III.2. Conditions related to the contract**

### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 22/11/2021 Local time: 22:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31/01/2022

#### **IV.2.7. Conditions for opening of tenders**

Date: 22/11/2021 Local time: 15:00

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Oslo Tingrett

Postal address: C.J.Hambros plass 4

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

**VI.4.2. Body responsible for mediation procedures**

Official name: Oslo Tingrett

Postal address: C.J.Hambros plass 4

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

Internet address: <https://www.domstol.no/Enkelt-domstol/oslotingrett/>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Oslo Tingrett

Postal address: C.J.Hambros plass 4

Town: Oslo

Postal code: 0125

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

Telephone: +47 22035200

Internet address: <https://www.domstol.no/Enkelt-domstol/oslotingrett/>

**VI.5. Date of dispatch of this notice**

18/10/2021