

540817-2026 - Competition

Estonia – Travel agency, tour operator and tourist assistance services – Reisiteenuste platvorm
OJ S 149/2026 05/08/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Aktsiaselts Eesti Post
Email: hange@omniva.ee
Legal type of the buyer: Public undertaking
Activity of the contracting entity: Postal services

2. Procedure

2.1. Procedure

Title: Reisiteenuste platvorm
Description: Käesoleva hanke eesmärk on sõlmida raamlepingud ühe reisiplatvormi teenusepakkujaga, et tagada Omniva grupi töötajate reisikorraldusega seotud teenuste pidev kättesaadavus. Iseteenindusplatvorm peaks võimaldama transpordipiletite (sh. laeva, bussi ja rongipiletid) ostmist; majutuse broneerimist; autorenti; reisikorralduslahenduste pakkumisi; lennupiletite broneerimist; piletite ja broneeringute muutmist ja tühistamist; grupireiside korraldamist, kriteeriumidele vastava majutuse või konverentsikohtade leidmist ning kõiki muid võimalikke reisimisega seotud tugiteenuseid. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Procedure identifier: 8dc55ea6-e2b8-40b9-aa5b-6b86a2e4942a
Internal identifier: 312645-0000
Type of procedure: Open
The procedure is accelerated: no
Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services

2.1.2. Place of performance

Anywhere
Additional information: Täpne piirkond määramata

2.1.3. Value

Estimated value excluding VAT: 1 500 000,00 EUR

2.1.4. General information

Additional information: Käesoleva hanke eesmärk on sõlmida raamlepingud ühe reisiplatvormi teenusepakkujaga, et tagada Omniva grupi töötajate reisikorraldusega seotud teenuste pidev kättesaadavus. Hange ei ole jagatud osadeks kuna hankija soovib ühesugust teenust (ja teenusepakkujat) kogu Omniva grupile.

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Reisisiteenuste platvorm

Description: Käesoleva hanke eesmärk on sõlmida raamlepingud ühe reisiplatvormi teenusepakkujaga, et tagada Omniva grupi töötajate reisikorraldusega seotud teenuste pidev kättesaadavus. Iseteenindusplatvorm peaks võimaldama transpordipiletite (sh. laeva, bussi ja rongipiletid) ostmist; majutuse broneerimist; autorenti; reisikorralduslahenduste pakkumisi; lennupiletite broneerimist; piletite ja broneeringute muutmist ja tühistamist; grupireiside korraldamist, kriteeriumidele vastava majutuse või konverentsikohtade leidmist ning kõiki muid võimalikke reisimisega seotud tugiteenuseid. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 312645-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63500000 Travel agency, tour operator and tourist assistance services

5.1.2. Place of performance

Anywhere

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 500 000,00 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Käesoleva hanke eesmärk on sõlmida raamlepingud ühe reisiplatvormi teenusepakkujaga, et tagada Omniva grupi töötajate reisikorraldusega seotud teenuste pidev kättesaadavus. Hange ei ole jagatud osadeks kuna hankija soovib ühesugust teenust (ja teenusepakkujat) kogu Omniva gruppidele.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification

Justification: Hankelepingu ese ei kuulu RHS § 88 lg 8 (või (EL) 2019/882) kohaldamise alla.

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 85

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10516424/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10516424/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian, English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 09/09/2026 12:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 09/09/2026 13:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Sätestatud tehnilises kirjelduses ja lepingutingimustes.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Sätestatud tehnilises kirjelduses ja lepingutingimustes.

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Aktsiaselts Eesti Post

Organisation receiving requests to participate: Aktsiaselts Eesti Post

8. Organisations

8.1. ORG-0001

Official name: Aktsiaselts Eesti Post

Registration number: 10328799

Postal address: Pallasti tn 28

Town: Tallinn

Postcode: 10001

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: MARGUS PADJUS

Email: hange@omniva.ee

Telephone: +372 58647545

Internet address: <http://www.omniva.ee>

Buyer profile: <http://www.omniva.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: register@riigihanked.riik.ee

Telephone: +3726113693
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 06ed2b77-c8b8-4aae-8c26-b6bdba87913e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 04/08/2026 14:28:46 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
Notice dispatch date (eSender): 04/08/2026 14:30:01 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte
Languages in which this notice is officially available: Estonian
Notice publication number: 540817-2026
OJ S issue number: 149/2026
Publication date: 05/08/2026