

Norway-Oslo: IT services: consulting, software development, Internet and support

OJ S 220/2019 14/11/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tolldirektoratet

National registration number: 974 761 343

Postal address: Tollbugata 1A

Town: Oslo

NUTS code: NO Norge

Postal code: 0152

Country: Norway

Contact person: Torjan Haaland

E-mail: tod.anskaffelser@toll.no

Telephone: +47 22860207

Internet address(es):

Main address: <http://www.toll.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/340239>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=254932&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=254932&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Digital Service Centre for Customs

Reference number: 19/23591

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Customs (hereafter called the contracting authority), would like to procure a digital service centre for the contracting authority, (hereafter called the service), for the administration of enquiries for the service centre at the contracting authority. The service centre's main assignments are related to property management, operations, maintenance and facility services. Central assignments will be receipt of new employees, the administration of the access system, operation and maintenance of buildings, machines and equipment, booking and coordinating courses and conferences, serving goods reception and stores, ordering printing services, assistance with events and meetings, caretaker services, follow-up of cleaning, ordering mobile telephones and supplies, ordering uniforms and several other assignments. Central needs that we would like a digital service centre for will be reporting events, deviations, and operational notifications.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48200000 Networking, Internet and intranet software package, 48400000 Business transaction and personal business software package, 48500000 Communication and multimedia software package, 48700000 Software package utilities, 48800000 Information systems and servers, 72400000 Internet services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

Customs (hereafter called the contracting authority), would like to procure a digital service centre for the contracting authority, (hereafter called the service), for the administration of enquiries for the service centre at the contracting authority. The service centre's main assignments are related to property management, operations, maintenance and facility services. Central assignments will be receipt of new employees, the administration of the access system, operation and maintenance of buildings, machines and equipment, booking and coordinating courses and conferences, serving goods reception and stores, ordering printing services, assistance with events and meetings, caretaker services, follow-up of cleaning, ordering mobile telephones and supplies, ordering uniforms and several other assignments. Central needs that we would like a digital service centre for will be reporting events, deviations, and operational notifications.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.6. Estimated value

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract period will be 3 (three) years from when it is signed by the parties. The contract will then be renewed automatically for 1 (one) year at a time, unless 3 (three) months notice is given by the contracting authority before the renewal date. The maximum duration of the contract will be 6 (six) years from when it is signed by the parties.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 20/12/2019 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.7. Conditions for opening of tenders

Date: 20/12/2019 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tolldirektoratet

Postal address: Postboks 2103 Vika

Town: Oslo

Postal code: 0125

Country: Norway

VI.5. Date of dispatch of this notice

13/11/2019