

541133-2026 - Direct award preannouncement

Italy – Helpdesk and support services – AVVISO VOLONTARIO PER LA TRASPARENZA PREVENTIVA E CONTESTUALE INDAGINE DI MERCATO, AI SENSI DELL'ART. 76 COMMA 2 LETT. B) DEL D. LGS. N. 36/2023, PER L'AFFIDAMENTO DEL SERVIZIO ANNUALE (12 MESI) DI SUPPORTO TECNICO MICROSOFT UNIFIED ENTERPRISE SUPPORT

OJ S 149/2026 05/08/2026

Voluntary ex-ante transparency notice

Services

1. Buyer

1.1. Buyer

Official name: ATS DELLA CITTA' METROPOLITANA DI MILANO

Email: approvvigionamenti@pec.ats-milano.it

Legal type of the buyer: Body governed by public law

2. Procedure

2.1. Procedure

Title: AVVISO VOLONTARIO PER LA TRASPARENZA PREVENTIVA E CONTESTUALE INDAGINE DI MERCATO, AI SENSI DELL'ART. 76 COMMA 2 LETT. B) DEL D. LGS. N. 36 /2023, PER L'AFFIDAMENTO DEL SERVIZIO ANNUALE (12 MESI) DI SUPPORTO TECNICO MICROSOFT UNIFIED ENTERPRISE SUPPORT

Description: AVVISO VOLONTARIO PER LA TRASPARENZA PREVENTIVA E CONTESTUALE INDAGINE DI MERCATO, AI SENSI DELL'ART. 76 COMMA 2 LETT. B) DEL D. LGS. N. 36/2023, PER L'AFFIDAMENTO DEL SERVIZIO ANNUALE (12 MESI) DI SUPPORTO TECNICO MICROSOFT UNIFIED ENTERPRISE SUPPORT OCCORRENTE ALLA SC SISTEMI INFORMATIVI AZIENDALI DELL'ATS CITTA' METROPOLITANA DI MILANO.

Procedure identifier: 9a340e67-881c-4302-b5f8-8ef46e61c921

Type of procedure: Negotiated without prior call for competition

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

2.1.2. Place of performance

Postal address: CORSO ITALIA, 52

Town: MILANO

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: SERVIZIO ANNUALE (12 MESI) DI SUPPORTO TECNICO MICROSOFT UNIFIED ENTERPRISE SUPPORT

Description: SERVIZIO ANNUALE (12 MESI) DI SUPPORTO TECNICO MICROSOFT UNIFIED ENTERPRISE SUPPORT

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

5.1.2. Place of performance

Anywhere in the given country

5.1.6. General information

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.16. Further information, mediation and review

Review organisation: TAR LOMBARDIA

6. Results

Direct award

:

Justification for direct award: The contract can be provided only by a particular economic operator because of an absence of competition for technical reasons

Other justification: Per quanto noto all'ATS Milano, tale servizio può essere garantito dal solo operatore economico Microsoft S.r.l. con sede legale in Viale Pasubio 21, 20154 Milano (MI) - Partita IVA e C.F 08106710158, perché non risultano esistere sul mercato operatori partner Microsoft autorizzati.

8. Organisations

8.1. ORG-0001

Official name: ATS DELLA CITTA' METROPOLITANA DI MILANO

Registration number: 09320520969

Town: MILANO

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: approvvigionamenti@pec.ats-milano.it

Telephone: 0285782931

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR LOMBARDIA

Registration number: 09320520969

Town: MILANO

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: approvvigionamenti@pec.ats-milano.it

Telephone: 0285782931

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: NON NOTO

Registration number: 09320520969

Town: MILANO

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: approvvigionamenti@pec.ats-milano.it

Telephone: 0285782931

Roles of this organisation:

Tenderer

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a2e59fdc-9ff7-45a4-bc83-c3a3c3759eca - 01

Form type: Direct award preannouncement

Notice type: Voluntary ex-ante transparency notice

Notice subtype: 25

Notice dispatch date: 04/08/2026 08:49:47 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: Italian

Notice publication number: 541133-2026

OJ S issue number: 149/2026

Publication date: 05/08/2026