

**United Kingdom-Newcastle upon Tyne: Health services**  
**OJ S 221/2019 15/11/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Newcastle University  
Postal address: Newcastle University, King's Gate  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Postal code: NE1 7RU  
Country: United Kingdom  
Contact person: Mrs Gillian Mournian  
E-mail: [gillian.mournian@ncl.ac.uk](mailto:gillian.mournian@ncl.ac.uk)  
Telephone: +44 1912086073  
**Internet address(es):**  
Main address: <https://www.ncl.ac.uk>  
Address of the buyer profile: <https://www.ncl.ac.uk>

**I.1. Name and addresses**

Official name: University of Northumbria  
Postal address: Ellison Place  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Postal code: NE1 8ST  
Country: United Kingdom  
Contact person: Emily Ryan  
E-mail: [emily.ryan@northumbria.ac.uk](mailto:emily.ryan@northumbria.ac.uk)  
Telephone: +44 1912326002  
**Internet address(es):**  
Main address: <https://www.northumbria.ac.uk>

**I.1. Name and addresses**

Official name: Newcastle City Council  
Town: Newcastle upon Tyne  
NUTS code: UKC22 Tyneside  
Postal code: NE1 8QH  
Country: United Kingdom  
Contact person: Gerard Gray  
E-mail: [ged.gray@newcastle.gov.uk](mailto:ged.gray@newcastle.gov.uk)  
**Internet address(es):**  
Main address: <https://newcastle.gov.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

#### **I.4. Type of the contracting authority**

Body governed by public law

#### **I.5. Main activity**

Education

### **Section II: Object**

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#### **II.1. Scope of the procurement**

##### **II.1.1. Title**

(NU/1448) Provision of Occupational Health Service and Employee Assistance Programme  
Reference number: DN390047

##### **II.1.2. Main CPV code**

85100000 Health services

##### **II.1.3. Type of contract**

Services

##### **II.1.4. Short description**

The scope of this contract is to deliver a cost effective and flexible occupational health service that maximises value for money for Newcastle University through the delivery of a timely, effective, up-to-date and quality service to staff and postgraduates. The service delivery required is to support Newcastle University to comply with legislative requirements, regulations, guidelines and standards current at the time of delivery, whilst maintaining duty of care to staff and postgraduate students. The service should be maintained for 50 weeks per annum. This includes the Department of Education (DfE) standards applicable to the service. The EAP service should be maintained 25/7, 52 weeks per annum.

##### **II.1.6. Information about lots**

This contract is divided into lots: yes

##### **II.1.7. Total value of the procurement**

Lowest offer: 848 269,96 GBP / Highest offer: 5 418 800,00 GBP taken into consideration

#### **II.2. Description**

##### **II.2.1. Title**

Lot No: 1

##### **II.2.2. Additional CPV code(s)**

85100000 Health services

##### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

##### **II.2.4. Description of the procurement**

The University currently manages approximately 2 500 appointments annually for the range of clinical and administrative services detailed in the scope of this project. The service provider will deliver cost effective and flexible occupational health service (OH) which maximises value for money for The University through the delivery of a timely, effective, up-to-date and quality

service to staff and postgraduates. The University has clinical facilities on the Newcastle campus used to deliver the current occupational health service. As part of this contract the service provider would be expected to utilise these facilities for all OH face to face services. The OH service must be maintained for 51 weeks per annum. This includes the Department for Education (DfE) standards applicable to the service. The University has a large research intensive medical faculty and as such a large proportion of our service concerns the safety and protection of medical research staff. Any agreement for services (rates) resulting from this tender shall be available for use by members of the following organisations: Northumbria University; Newcastle City Council.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: System Integration / Weighting: 5

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

The duration of the framework is for 24 months initially with extensions available for 2 further 12 month periods to be mutually agreed.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

85100000 Health services

##### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

##### **II.2.4. Description of the procurement**

The University currently manages approximately 2 500 appointments annually for the range of clinical and administrative services detailed in the scope of this project. The service provider will deliver cost effective EAP which maximises value for money for The University through the delivery of a timely, effective, up-to-date and quality service to staff and postgraduates. The EAP service will provide a service for the Newcastle, London, Malaysia and Singapore Campuses. The service delivery required is to support The University to comply with legislative requirements, regulations, guidelines and standards current at the time of delivery, whilst maintaining duty of care to staff and postgraduate students. The EAP service will be maintained continuously.

Any agreement for services (rates) resulting from this tender shall be available for use by members of the following organisations: Northumbria University; Newcastle City Council.

##### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11. Information about options**

Options: yes

Description of options:

The duration of the framework is for 24 months initially with extensions available for 2 further 12 month periods to be mutually agreed.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 105-256155](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** NU/1448

**Lot No:** 1

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

05/11/2019

#### **V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Black and Banton Occupational and Physical Health

Town: Gateshead

NUTS code: UKC22 Tyneside

Postal code: NE11 0JQ

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Lowest offer: 760 900,00 GBP / Highest offer: 4 788 000,00 GBP taken into consideration

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** NU/1448

**Lot No:** 2

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

05/11/2019

**V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Health Assured Ltd

Town: Manchester

NUTS code: UKC22 Tyneside

Postal code: M4 4FB

Country: United Kingdom

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Lowest offer: 87 369,96 GBP / Highest offer: 630 800,00 GBP taken into consideration

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Newcastle University

Town: Newcastle upon Tyne

Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

This authority will incorporate a minimum 10 calendar days standstill period at the point information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. Applicants have 2 working days from notification of the award decision to request additional debriefing and that information has to be provided a minimum of 3 working days.

The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.

**VI.5. Date of dispatch of this notice**

12/11/2019