

543609-2026 - Competition

Italy – Software supply services – GARA EUROPEA A PROCEDURA APERTA PER L’AFFIDAMENTO, TRAMITE CONTRATTO DEL SERVIZIO DI PROCESS MINING TRAMITE IL TOOL CELONIS IN MODALITA’ SaaS E DEI SERVIZI DI SUPPORTO SPECIALISTICO
OJ S 149/2026 05/08/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: PagoPA S.p.A.

Email: procurement@pec.pagopa.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA PER L’AFFIDAMENTO, TRAMITE CONTRATTO DEL SERVIZIO DI PROCESS MINING TRAMITE IL TOOL CELONIS IN MODALITA’ SaaS E DEI SERVIZI DI SUPPORTO SPECIALISTICO

Description: GARA EUROPEA A PROCEDURA APERTA PER L’AFFIDAMENTO, TRAMITE CONTRATTO DEL SERVIZIO DI PROCESS MINING TRAMITE IL TOOL CELONIS IN MODALITA’ SaaS E DEI SERVIZI DI SUPPORTO SPECIALISTICO

Procedure identifier: 810da911-f24b-4da1-9443-a1f1bca799eb

Internal identifier: ba841fe2-13f8-4e4d-977e-0720d3819bce@1708-G-611

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

2.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

2.1.3. Value

Estimated value excluding VAT: 2 793 000,00 EUR

2.1.4. General information

Additional information: Il Valore stimato è comprensivo di opzioni. La descrizione puntuale delle opzioni è contenuta all'interno del par. 3.3 del Disciplinare di gara

Legal basis:

Directive 2014/24/EU

Applicable cross-border law: Non applicabile

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: GARA EUROPEA A PROCEDURA APERTA PER L'AFFIDAMENTO, TRAMITE CONTRATTO DEL SERVIZIO DI PROCESS MINING TRAMITE IL TOOL CELONIS IN MODALITA' SaaS E DEI SERVIZI DI SUPPORTO SPECIALISTICO

Description: L'appalto ha ad oggetto:- la fornitura di un'infrastruttura software che si qualifica come fornitura senza posa in opera;- l'erogazione di prestazioni professionali, che richiede in capo a chi le esegue un patrimonio di conoscenze tecnico-specialistiche, le quali costituiscono l'ideazione di soluzioni, qualificandosi come servizio di natura intellettuale.

Internal identifier: ba841fe2-13f8-4e4d-977e-0720d3819bce@1708-G-611/LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Options:

Description of the options: Opzione ex art. 120, co. 9 Codice

5.1.2. Place of performance

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 2 793 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta tecnica

Criterion:

Type: Price

Name: Offerta economica

5.1.11. Procurement documents

Address of the procurement documents: <https://pagopa.tuttogare.it/gare/dettaglio.php?codice=611>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://pagopa.tuttogare.it/gare/index.php>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 30/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Information about public opening:

Opening date: 02/10/2026 11:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Lazio

Information about review deadlines: 30 giorni

Organisation providing additional information about the procurement procedure: PagoPA S.p.A.

8. Organisations

8.1. ORG-0001

Official name: PagoPA S.p.A.

Registration number: 15376371009

Postal address: Piazza Colonna, 370

Town: Roma

Postcode: 00187

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Email: procurement@pec.pagopa.it

Telephone: 3392917522

Internet address: <https://www.pagopa.it/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: TAR Lazio

Registration number: 80195990587

Postal address: Via Flaminia, 189

Town: roma
Postcode: 00196
Country subdivision (NUTS): Roma (ITI43)
Country: Italy
Telephone: 06328721
Roles of this organisation:
Review organisation

Notice information

Notice identifier/version: 810da911-f24b-4da1-9443-a1f1bca799eb - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 04/08/2026 13:06:03 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Italian
Notice publication number: 543609-2026
OJ S issue number: 149/2026
Publication date: 05/08/2026