

544692-2026 - Result

Bulgaria – Systems support services – Осигуряване на следгаранционна поддръжка, обновяване и развитие на програмни средства, които подпомагат обмяната на данни между национални АИС и широкомащабни системи на ниво ЕС

OJ S 150/2026 06/08/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Дирекция Комуникационни и Информационни системи

Email: vdapostolova@mvr.bg

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Осигуряване на следгаранционна поддръжка, обновяване и развитие на програмни средства, които подпомагат обмяната на данни между национални АИС и широкомащабни системи на ниво ЕС

Description: Следгаранционна поддръжка на Софтуерен продукт със специализирано предназначение Sopra Steria Interconnection Box (SSIB-ШИС), който осигурява функционалностите на НИ.ШИС. _____ Важно! Всички комуникации, обмен на документи и съобщения, свързани с възлагане на настоящата поръчка се осъществява в писмен вид, на български език и чрез централизираната електронна платформа ЦАИС ЕОП.

Procedure identifier: e6b45d8d-e8eb-434b-b240-f143dc08a81e

Previous notice: b840087a-7517-4da7-b79d-a64743c65dcb-01

Internal identifier: 550420

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Postal address: ул. "Шести септември" № 29

Town: София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

2.1.3. Value

Estimated value excluding VAT: 2 445 667,60 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

чл. 74, ал. 1 от ЗОП.

5. Lot

5.1. Lot: LOT-0001

Title: Осигуряване на следгаранционна поддръжка, обновяване и развитие на програмни средства, които подпомагат обмяната на данни между национални АИС и широкомащабни системи на ниво ЕС

Description: Следгаранционна поддръжка на Софтуерен продукт със специализирано предназначение Sopra Steria Interconnection Box (SSIB-ШИС), който осигурява функционалностите на НИ.ШИС. _____ Важно! Всички комуникации, обмен на документи и съобщения, свързани с възлагане на настоящата поръчка се осъществява в писмен вид, на български език и чрез централизираната електронна платформа ЦАИС ЕОП.

Internal identifier: 550420

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Postal address: ул. „6-ти септември“

Town: София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

5.1.3. Estimated duration

Duration: 35 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 445 667,60 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Обществената поръчка се възлага въз основа на икономически най-изгодната оферта. Икономически най-изгодната оферта се определя въз основа на критерия на възлагане най-ниска цена (чл. 70, ал. 2, т. 1 от ЗОП).

Description: Най-ниска обща стойност за изпълнение на поръчката.

Description of the method to be used if weighting cannot be expressed by criteria: цена

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Комисия за защита на конкуренцията

Information about review deadlines: ..

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed: Национална агенция по приходите

Web address of tax legislation: <https://nra.bg/wps/portal/nra/zakonodatelstvo>

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed:

Министерство на околната среда и водите

Web address of environmental legislation: <https://www.moew.government.bg/bg/ministerstvo/zakonodatelstvo/>

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed: Министерство на труда и социалната политика

Web address of employment legislation: <https://www.mlsp.government.bg/zakoni>

Organisation providing additional information about the procurement procedure: Дирекция Комуникационни и Информационни системи

Organisation providing offline access to the procurement documents: Дирекция Комуникационни и Информационни системи

6. Results

Value of all contracts awarded in this notice: 2 400 965,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: СИЕНСИС АД

Tender:

Tender identifier: OF2771930: "СИЕНСИС АД"

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 400 965,00 EUR

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: No

Contract information:

Identifier of the contract: 261392

Title: Осигуряване на следгаранционна поддръжка, обновяване и развитие на програмни средства, които подпомагат обмяната на данни между национални АИС и широкомащабни системи на ниво ЕС

Date of the conclusion of the contract: 30/07/2026

Address of the contract: <https://app.eop.bg/today/550420>

Information about European Union funds:

Name of EU-financed project or programme: Integrated Border Management Fund (IBMF) – instrument for border management and visa (BMVi) (2021/2027)

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Range of tenders:

Value of the lowest admissible tender: 2 400 965,00 EUR

Value of the highest admissible tender: 2 433 182,50 EUR

8. Organisations

8.1. ORG-0001

Official name: Дирекция Комуникационни и Информационни системи

Registration number: 129010698

Postal address: ул. "6-ти септември" 29

Town: София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

Contact point: ДКИС - МБП, сектор ОП

Email: vdapostolova@mvr.bg

Telephone: +359 29822688

Fax: +359 29825050

Internet address: <https://www.mvr.bg/dcis/>

Buyer profile: <https://app.eop.bg/buyer/2515>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. **ORG-0002**

Official name: Комисия за защита на конкуренцията
Registration number: 000698612
Postal address: бул. Витоша № 18
Town: София
Postcode: 1000
Country subdivision (NUTS): София (столица) (BG411)
Country: Bulgaria
Contact point: Комисия за защита на конкуренцията
Email: delovodstvo@cpc.bg
Telephone: +359 29356113
Fax: +359 29807315
Internet address: <http://www.cpc.bg>

Roles of this organisation:

Review organisation

8.1. **ORG-0003**

Official name: СИЕНСИС АД
Size of the economic operator: Micro, small, or medium
Registration number: 121708078
Postal address: Бели брези ул. Лерин № 44-46
Town: гр. София
Postcode: 1680
Country subdivision (NUTS): София (столица) (BG411)
Country: Bulgaria
Contact point: Борис Жогов
Email: b.jogov@cnsys.bg
Telephone: +359 888344393
Internet address: <https://cnsys.bg/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. **ORG-0004**

Official name: Национална агенция по приходите
Registration number: 131063188
Town: София
Postcode: 1000
Country subdivision (NUTS): София (столица) (BG411)
Country: Bulgaria
Email: infocenter@nra.bg
Telephone: +359 2 9859 6801

Roles of this organisation:

Organisation providing information concerning the general regulatory framework for taxes applicable in the place where the contract is to be performed

8.1. **ORG-0005**

Official name: Министерство на труда и социалната политика
Registration number: 000695395
Town: София
Postcode: 1051

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

Email: mlsp@mlsp.government.bg

Telephone: +359 2 8119 412

Roles of this organisation:

Organisation providing information concerning the general regulatory framework for employment protection and working conditions applicable in the place where the contract is to be performed

8.1. ORG-0006

Official name: Министерство на околната среда и водите

Registration number: 000697371

Town: София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

Email: edno_gishe@moew.government.bg

Telephone: +359 2940 60 00

Roles of this organisation:

Organisation providing information concerning the general regulatory framework for environmental protection applicable in the place where the contract is to be performed

Notice information

Notice identifier/version: 55397eac-77fc-493f-bb0e-4a66a4b4a451 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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