

France-Toulouse: Computer support services

OJ S 208/2021 26/10/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: MERCATOR OCEAN

Postal address: 2 avenue de l'aerodrome de Montaudran

Town: Toulouse

NUTS code: FRJ23 Haute-Garonne

Postal code: 31400

Country: France

E-mail: laura.cherdel@mercator-ocean.fr

Telephone: +33 561393855

Internet address(es):Main address: <http://www.mercator-ocean.fr>Address of the buyer profile: https://marchesonline.achatpublic.com/sdm/ent/gen/ent_recherche.do**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

<https://publication.marchesonline.com/publication/extern/apcConsultationAcces.do?idConsultation=MzU2MzlwOQ%3D%3D>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://publication.marchesonline.com/publication/extern/apcConsultationAcces.do?idConsultation=MzU2MzlwOQ%3D%3D><https://publication.marchesonline.com/publication/extern/apcConsultationAcces.do?idConsultation=MzU2MzlwOQ%3D%3D>Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://publication.marchesonline.com/publication/extern/apcConsultationAcces.do?idConsultation=MzU2MzlwOQ%3D%3D><https://publication.marchesonline.com/publication/extern/apcConsultationAcces.do?idConsultation=MzU2MzlwOQ%3D%3D>**I.4. Type of the contracting authority**

Other type: Autre acheteur

I.5. Main activity

Other activity: Océanographie opérationnelle

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Support au service desk de Mercator Ocean pour les services Copernicus et WEKEO

II.1.2. Main CPV code

72610000 Computer support services - RD06

II.1.3. Type of contract

Services

II.1.4. Short description

L'objet du marché porte sur le support aux utilisateurs des services Copernicus Marine et WEkEO afin de contribuer à la gestion quotidienne du Service Desk (comptes, suivis, demandes utilisateurs, incidents, maintenance, etc).

II.1.5. Estimated total value

Value excluding VAT: 1 100 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

72610000 Computer support services - RD06

II.2.3. Place of performance

NUTS code: FRJ23 Haute-Garonne

II.2.4. Description of the procurement

L'objet du marché porte sur le support aux utilisateurs des services Copernicus Marine et WEkEO afin de contribuer à la gestion quotidienne du Service Desk (comptes, suivis, demandes utilisateurs, incidents, maintenance, etc).

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/01/2022 End: 31/12/2024

This contract is subject to renewal: yes

Description of renewals:

Le marché est conclu pour une période initiale de 12 (douze) mois et prendra effet à compter de sa notification. A l'issue de cette période initiale, il pourra être reconduit tacitement 2 (deux) fois pour une période de 12 (douze) mois, sans que sa durée totale ne puisse dépasser 36 (trente-six) mois.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project: MERCATOR OCEAN financera le présent Marché à partir de fonds européens (règlement n°2021/691 du Parlement Européen et du Conseil du 28 avril 2021).

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 22/11/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 22/11/2021 Local time: 14:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL DE GRANDE INSTANCE DE TOULOUSE

Postal address: 2 ALLEE JULES GUESDE

Town: TOULOUSE

Postal code: 31068

Country: France

Internet address: <http://www.justice.gouv.fr>

VI.5. Date of dispatch of this notice

21/10/2021