

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:544839-2019:TEXT:EN:HTML>

**United Kingdom-Leeds: IT services: consulting, software development, Internet and support
2019/S 222-544839**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: NHS England
Postal address: Quarry House, Quarry Hill
Town: Leeds
NUTS code: UK
Postal code: LS2 7UE
Country: United Kingdom
E-mail: hssf.refresh@nhs.net

Internet address(es):

Main address: <https://www.england.nhs.uk>
Address of the buyer profile: <https://nhsengland.bravosolution.co.uk/web/login.html>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://nhsengland.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.nhsengland.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

National or federal agency/office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Health Systems Support Framework

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

II.1.4) **Short description:**

The NHS is moving towards a more integrated model of care delivery through Integrated Care Systems (ICS). The Health Systems Support Framework (HSSF) was established to provide a mechanism for ICS and other health and social care organisations to access the support and services they need to transform how they deliver care. It focuses on specialist solutions that enable the digitisation of services and the use of data to drive proactive population health management approaches across Primary Care Networks (PCNs) and integrated provider teams. NHS England are looking to re-procure some of the services within the Health Systems Support Framework to allow for updates to its scope and to give new suppliers an opportunity to bid. Further details, including a description of the services, is provided in the ITT documents available at the address above and Section V1: complementary information of this notice.

II.1.5) **Estimated total value**

Value excluding VAT: 700 000 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for one lot only

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

A bidder may not hold a place on the main service Lot and on Lot 0 at the same time.

Bidders, in addition, will be appointed to the Framework Lot in respect of all deliverables falling within the lot to which they are appointed. As such, bidders may be awarded a framework agreement covering:

Lot 0 and the Framework Lot; or

Main Service Lot and the Framework Lot.

II.2) **Description**

II.2.1) **Title:**

Lot 0: Innovation Greenhouse

Lot No: 0

II.2.2) **Additional CPV code(s)**

30200000

32410000

32420000

32430000

32500000

48000000

48180000

48211000

48331000

48332000

48400000

48440000

48451000

48460000

48461000

48462000

48463000

48480000

48482000
48490000
48514000
48600000
48610000
48710000
48730000
48760000
48800000
48810000
48812000
48813100
48814000
48814100
48814200
48814300
48814400
48820000
66171000
72000000
72200000
72212180
72212211
72212330
72212440
72212460
72212482
72220000
72221000
72222000
72222300
72223000
72224000
72225000
72226000
72227000
72228000
72240000
72242000
72246000
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72251000
72253000
72254000
72260000

72300000
72310000
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72320000
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72500000
72600000
72700000
72800000
73000000
75122000
79000000
79300000
79311100
79311200
79311300
79400000
79410000
79419000
79421000
79990000
79996000
80500000

II.2.3) **Place of performance**
NUTS code: UK

II.2.4) **Description of the procurement:**

Lot 0 provides a mechanism for suppliers of innovative solutions within the scope of the framework agreement to bid to provide their innovation through the HSSF. Innovations must address a health and/or social care challenge within one of the framework agreement service lines as follows and as further described in the ITT:

Local health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for population health, business and clinical intelligence, including:

- population health intelligence,
- business and clinical intelligence,
- research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- Integrated care co-ordination and management.

Surveys:

— surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,
- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal health records.

System optimisation, including:

- Patient pathway optimisation and care model design,
- Patient flow solutions (including Control Centres),
- Digitisation of NHS Continuing Healthcare,
- Workforce deployment and e-rostering.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

It is expected that the services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the HSSF from the refresh date.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Main Framework

Lot No: 1

II.2.2) **Additional CPV code(s)**

30200000

32410000

32420000
32430000
32500000
48000000
48180000
48211000
48331000
48332000
48400000
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48610000
48710000
48730000
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48810000
48812000
48813100
48814000
48814100
48814200
48814300
48814400
48820000
66171000
72000000
72200000
72212180
72212211
72212330
72212440
72212460
72212482
72220000
72221000

72222000
72222300
72223000
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72246000
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72251000
72253000
72254000
72260000
72300000
72310000
72313000
72314000
72315000
72316000
72317000
72318000
72320000
72330000
72500000
72600000
72700000
72800000
73000000
75122000
79000000
79300000
79311100
79311200
79311300
79400000
79410000
79419000
79421000
79990000
79996000
80500000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

The main framework covers a number of service categories and service lines set out below. Each heading below represents a Service category and within that heading relevant service lines. A full description of all service lines is provided within the ITT documents:

Local Health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for population health, business and clinical intelligence, including:

- population health intelligence,
- business and clinical intelligence,
- research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- integrated care co-ordination and management.

Surveys:

- surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,
- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal Health Records.

System optimisation, including:

- patient pathway optimisation and care model design,
- patient flow solutions (including control centres),
- digitisation of NHS continuing healthcare,
- workforce deployment and e-rostering.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

It is expected that the services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the HSSF from the refresh date.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Framework Lot

Lot No: 2

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

The framework agreement covers a number of service categories and service lines set out below. Each heading below represents a service category and within that heading relevant service lines. A full description of all service lines is provided within the ITT documents.

Any supplier awarded a place on either Lot 0 or the main Framework Lot for any of the service lines listed below will also be placed on the Framework Lot with regards to those service lines to which they have been accredited. The Framework Lot is not open to separate bids. Places on the Framework Lot will be achieved by successfully bidding for a place on Lot 0 or the Main Framework Lot.

Local health and care records, including:

- strategy support,
- implementation support,
- infrastructure.

Informatics, analytics and digital tools for Population Health, Business and Clinical Intelligence, including:

- population health intelligence,
- business and clinical intelligence,
- research tools.

Tools and applications that support direct patient care, including:

- decision support tools,
- integrated care co-ordination and management.

Surveys:

- surveys.

Transformation and change, including:

- development of service change and reconfiguration proposals,
- transformation project and programme management,
- organisational redesign, governance and payment and contract reform,
- workforce and leadership development support,
- specialist support for ICS development at system, place and neighbourhood level.

Patient empowerment and activation, including:

- support for implementing shared decision making and self-care programmes,
- support implementing personal health budgets and Integrated Personal Commissioning,
- digital and remote technology,
- personal Health records.

System optimisation, including:

- patient pathway optimisation and care model design,
- patient flow solutions (including Control Centres),
- digitisation of NHS Continuing Healthcare,
- workforce deployment and e-rostering.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The Framework Lot will be renewed in line with the refresh of Lot 0 and/or the Main Framework Lot in respect of any service lines within the scope of the HSSF.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See ITT documentation for further information.

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

List and brief description of selection criteria:

As set out in the ITT, which is available in the address stated in Section VI).

Minimum level(s) of standards possibly required:

As set out in the ITT, which is available in the address stated in Section VI).

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

N/A

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 164-402760](#)

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 16/12/2019

Local time: 12:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

English

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

IV.2.7) **Conditions for opening of tenders**

Date: 16/12/2019

Local time: 12:00

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

It is expected that services within the scope of the HSSF will be refreshed regularly. Those services within the scope of the HSSF which are not within the scope of this current call for competition are expected to be competed during 2020.

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

1) NHS England as a contracting authority established the Health Systems Support Framework during 2018. The HSSF acts as an umbrella arrangement for all framework agreements established for services within the scope of the HSSF and indicated as being part of the HSSF arrangements;

2) The current framework agreement is for the service lines set out within this contract notice, as further described in the ITT documents and will form part of the HSSF;

- 3) NHS England intends to establish this framework agreement for use by or on behalf of itself and other UK public sector bodies in England, Scotland, Wales and Northern Ireland (including any future successor organisation(s) to the functions exercised by any such organisation(s)). It is also anticipated that non-contracting authorities will be permitted to access the framework agreement;
- 4) The framework agreement may be accessed by the public sector bodies listed within the ITT documents, to the extent that they are engaged in the management and/or support of the health, care and/or wellbeing of populations within the UK or for which they are responsible;
- 5) Reference to health and/or social care services within this notice and the ITT documentation includes but is not limited to: primary care services, secondary care services, mental health services, community care services, tertiary care services, social care services and public health services;
- 6) Any interested suppliers will be required to register via our online portal at: <https://nhsengland.bravosolution.co.uk/web/login.html> (Project reference: tender — 4185 — HSSF — 2019) where the ITT documents will be accessible. A single ITT has been set up (ITT reference: ITT — 758 — HSSF — 2019) covering all service requirements. Bidders must register for this ITT where they are interested in bidding to provide any of the services within the scope of this framework. This portal will be the channel used for issue of further information relating to this ITT;
- 7) It is expected that the HSSF and services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in OJEU allowing new organisations to bid for a place on the framework from the refresh date. For existing accredited entities, the refresh process has been streamlined, allowing previous accredited capabilities to be carried forward.
- 8) This framework agreement will be awarded for 4 years. However from the point that a service line within the HSSF is refreshed, it is anticipated that the framework agreement covering that refreshed service line will be accessed by any participating authorities wishing to use the HSSF for those services. Further competitions that have commenced prior to a refresh date may be concluded;
- 9) It is anticipated that where the call-off requirements of a participating framework customer fall under more than one service line, suppliers of those services will be able to submit a bid with another accredited supplier or suppliers on the framework agreement where in combination the suppliers are appointed to all the relevant service lines. This will strengthen and streamline the response to customers of the framework. When submitting any such bid the supplier and such supplier(s) shall do so either:
 - (a) as co-bidders and such suppliers will be jointly and severally liable for each and every obligation and liability under the relevant Call-Off Contract; or
 - (b) with one of the suppliers as a prime contractor (contracting with the relevant procuring customer) and subcontracting obligations to the other suppliers as their sub-contractors.
- 10) For the avoidance of doubt any suppliers submitting a joint bid must have been appointed to the framework agreement for the relevant service lines which they are to provide in the relevant bid submitted. No supplier shall be allowed to deliver services and capabilities that they have not been accredited to do so.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: See VI.4.3

Town: See VI.4.3

Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

The contracting authority will incorporate a minimum ten day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

14/11/2019