

**United Kingdom-Northampton: Health services**  
**OJ S 222/2019 18/11/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NEL Commissioning Support Unit

Postal address: Francis Crick House, Summerhouse Road, Moulton Park Industrial Estate

Town: Northampton

NUTS code: UKF24 West Northamptonshire

Postal code: NN3 6BJ

Country: United Kingdom

E-mail: [nelcsu.procurementnorthants@nhs.net](mailto:nelcsu.procurementnorthants@nhs.net)

**Internet address(es):**

Main address: <https://www.neneccg.nhs.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

GP Extended Access and GP Out of Hours Services in Northamptonshire

Reference number: DN341623

**II.1.2. Main CPV code**

85100000 Health services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Procurement of a GP extended access service in NHS Nene CCG localities (Lot 1) and a GP out of hours service in Northamptonshire (Lot 2).

**II.1.6. Information about lots**

This contract is divided into lots: yes

**II.1.7. Total value of the procurement**

Value excluding VAT: 25 417 761,00 GBP

**II.2. Description**

### **II.2.1. Title**

GP Extended Access Service in NHS Nene CCG

Lot No: 1

### **II.2.2. Additional CPV code(s)**

85100000 Health services

### **II.2.3. Place of performance**

NUTS code: UKF24 West Northamptonshire

### **II.2.4. Description of the procurement**

Extended access will support GPs to meet rising population demands with additional clinical capacity beyond core hours (8.00 a.m. to 18.30 p.m. Monday to Friday). In addition, the service aims to achieve a positive impact upon patient flow in other service areas, including urgent and unplanned care settings, attributable to patients who cite they are 'unable to access' GP appointments, and increasingly meet people's needs in lower acuity settings, including self-care.

This service aims to stimulate innovative ways of increasing seamless access and capacity to routine and same day to primary care services 7 day service, 365 days a year, including bank holidays. It should provide sufficient routine appointments at evenings and weekends to meet locally determined demand alongside effective access to urgent care services. The core purpose being the stabilisation and sustainability of general practice.

The additional consultation capacity minutes calculated for improved access are in addition to the NHS England Extended Hours Directed Enhanced Service (DES) requirements. Across the Nene CCG footprint 54 practices provide services outside the normal contracted hours as part of the Extended Hours Directed Enhanced Service (DES). This service provides access for patients who are only registered at that practice, who require routine GP appointments outside normal surgery hours allowing them to attend at a time that is more convenient for them. The DES is managed by NHS England and the hours worked under this will not contribute to the hours required to meet the 7 day working requirements associated with this service specification.

The service must:

- be clinically safe,
- provide value for money,
- be sustainable,
- make the best use of and develop the skills of the workforce,
- develop local clinical engagement,
- reduce unnecessary attendances to acute providers of emergency care,
- work collaboratively with the Northamptonshire urgent care system/ partner organisations,
- not increase pressure on the ambulance service,
- be innovative,
- not increase pressure on in-hours GP services,
- seek to align protocols where appropriate to do so.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11. Information about options**

Options: no

### **II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

GP Out of Hours Service in Northamptonshire  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

85100000 Health services

##### **II.2.3. Place of performance**

NUTS code: UKF24 West Northamptonshire  
NUTS code: UKF25 North Northamptonshire

##### **II.2.4. Description of the procurement**

The out of hours primary medical services are defined as those services provided in the out of hours period (see below) which would be essential services provided by a primary medical contractor, for example at the patient's own GP practice, during core hours. The Provider would be required to provide these services if it is established that the patient cannot wait to be seen by a practitioner within core hours.

Current out of hours operating times are.

- the period beginning at 6.30 p.m. on any weekday from Monday to Thursday and ending at 8.00 a.m. on the following day,
- the period between 6.30 p.m. on Friday and 8.00 a.m. on the following Monday,
- all bank holidays.

The commissioner expects the provider to ensure that the service is fully active between these times, with the expectation that the provider will engage in a collaborative approach to develop services and access in line with the national and local strategic direction. In all instances there will be an adequate handover to services.

The provider will have a duty to co-operate and comply with other commissioned services designated by the commissioners, including NHS 111.

The provider will ensure systems and processes are in place that balance capacity to demand, minimising avoidable peaks in activity and improving the experience of patients.

The provider will be expected to fully participate in systems and processes required by the commissioners to ensure service preparedness and surge management at times of winter pressures and other periods of high demand and usage.

The provider will demonstrate contingency plans for the management of services during expected and unexpected leave, failure of electronic systems; telephony or other infrastructures, surges in demand, seasonal resilience and emergency incident response (as per NHS standard contract section 30 emergency planning and BI).

The provider will ensure that management arrangements are in place to respond to a range of urgent cases, ensure clinical safety for patients and, where indicated, provide clinical assessment.

The provider will contribute to and evidence the reduction of inappropriate use of services available in the out of hours period through identification and establishment of alternative management plans for frequent service users in consultation with in-hours service provision, EMAS and NHS 111.

The provider will be a member of the CCG's urgent care in flow and out flow working groups, local A&E delivery board, and any other relevant local and regional groups or networks which are established to review urgent care services or pathways relating to primary care, including NHS 111. The commissioner will endeavour to support the provider in this process. This support will not include any financial remuneration.

The provider will work with all stakeholders and local providers to ensure the service is fully integrated, providing seamless, safe care for the population of Northamptonshire; increasing efficiency and reducing duplication of service delivery.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 094-213509](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

### **Section V: Award of contract**

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**Lot No: 1**

**Title:**

GP Extended Access service in NHS Nene CCG

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

01/10/2018

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Principal Medical Ltd

Postal address: The Colin Sanders Innovation Centre, Mewburn Road

Town: Banbury

NUTS code: UK United Kingdom

Postal code: OX16 9PA

Country: United Kingdom

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 11 604 471,00 GBP

### **V.2.5. Information about subcontracting**

## **Section V: Award of contract**

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**Lot No: 2**

**Title:**

GP Out of Hours Service in Northamptonshire

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

01/04/2019

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: DHU Health Care CIC

Postal address: Johnson Building, Locomotive Way, Pride Park

Town: Derby

NUTS code: UKF11 Derby

Postal code: DE24 8PU  
Country: United Kingdom  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 13 813 290,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: NEL

Postal address: Francis Crick House, Summerhouse Road, Moulton Park Industrial Estate

Town: Northampton

Postal code: NN3 6BJ

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

13/11/2019