

**Norway-Oslo: Systems and technical consultancy services**

**OJ S 174/2023 11/09/2023**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Forsvarsdepartementet

National registration number: 972417823

Postal address: Glacisgata 1

Town: OSLO

NUTS code: NO Norge

Postal code: 0150

Country: Norway

Contact person: Tor-Odd Gulaker

E-mail: [tor-odd.gulaker@fd.dep.no](mailto:tor-odd.gulaker@fd.dep.no)

Telephone: +47 23098000

**Internet address(es):**

Main address: <https://permalink.mercell.com/211688106.aspx>

Address of the buyer profile: <http://www.forsvarsdepartementet.no/>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/211688106.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/211688106.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework agreement for assistance with ServiceNow

Reference number: 2023/1079

**II.1.2. Main CPV code**

72220000 Systems and technical consultancy services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The Ministry of Defence, hereafter called FD or the contracting authority, extends an invitation to a tender contest for assistance with ServiceNow.

#### **II.1.5. Estimated total value**

Value excluding VAT: 240 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72514200 Facilities management services for computer systems development, 72266000 Software consultancy services, 72268000 Software supply services

#### **II.2.3. Place of performance**

NUTS code: NO081 Oslo

#### **II.2.4. Description of the procurement**

See the tender documentation

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 240 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1 + 1 year

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

1 + 1 year

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:  
Company registration certificate

### **III.1.5. Information about reserved contracts**

The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 10/10/2023 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30/11/2023

#### **IV.2.7. Conditions for opening of tenders**

Date: 10/10/2023 Local time: 12:00

Place:

Oslo

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Oslo Tingrett

Town: oslo

Country: Norway

**VI.5. Date of dispatch of this notice**

06/09/2023