

Norway-Oslo: Data security software development services
OJ S 174/2023 11/09/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: STATENS PENSJONSKASSE FORVALTNINGSBEDRIFT

National registration number: 982583462

Postal address: Verkstedveien 1

Town: OSLO

NUTS code: NO Norge

Postal code: 0277

Country: Norway

Contact person: Trond Lyngaas

E-mail: trond.lyngaas@spk.no

Telephone: +47 22241725

Fax: +47 22241501

Internet address(es):

Main address: <https://permalink.mercell.com/195723681.aspx>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Social protection

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Security monitoring, managed Security Operations Centre (SOC) services

Reference number: 23/002327

II.1.2. Main CPV code

72212732 Data security software development services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority wants to enter into a contract for security monitoring and support for incident management of security incidents in the Client's computing environment. The service shall be operative 24/7/365

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 15 970 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48730000 Security software package, 48732000 Data security software package, 79417000 Safety consultancy services

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

The Client wishes to establish a model for security monitoring and incident management where the Supplier and the Client have a clear distribution of tasks related to the operational ICT service.

This means partnership with a Supplier that provides a Managed SOC service that ensures security monitoring while the Client undertakes vulnerability control and follow-up, and incident management.

The object of the procurement

The following shall be included in the Managed SOC service:

- Surveillance and monitoring - The Supplier receives and facilitates logs from the Client's computing environment and implements automated and manual processes to monitor the logs.
- Threat detection - The Supplier works continuously to detect threats and security incidents, and notifies the Client thereof.
- Analysis - The Supplier presents analysis of incidents and malware, and offers analysis possibilities for tactical investigations of incidents to the Client. The chosen tenderer must also offer an option for data visualisation and incident analysis for the contracting authority.
- Support to Incident Management - The supplier must offer incident management functions that enable incident response to be managed in collaboration with the Client, or, if needed, with the Client's collaboration partners and suppliers.
- Threat Intelligence - The tenderer must have capabilities to collect relevant threat information, threat analyses and management, and for threat modelling. It will also be necessary for the tenderer to be able to consume threat intelligence delivered by contracting authority. The Client also wants the Supplier to provide the following services when needed:
 - Consultancy - The supplier must be able to provide consultancy services connected to best practice for security monitoring and incident management. The consultancy services shall be related to further development of the Client's security operations.
 - Courses and skills upgrading - the Supplier must provide courses and skills upgrading connected to best practice for security monitoring and incident management.

II.2.5. Award criteria

Quality criterion - Name: Quality according to the tender documentation, Annex 1 / Weighting: 60-70

Price - Weighting: 30-40

II.2.11. Information about options

Options: yes

Description of options:

The contract period is 3 years, with an option for a further 2+2+1 years extension. The maximum contract period is 8 years.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 025-070138](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Security monitoring, managed Security Operations Centre (SOC) services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/08/2023

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Mnemonic AS

Postal address: Henrik Ibsens gate 100

Town: OSLO

NUTS code: NO081 Oslo
Postal code: 0255
Country: Norway
E-mail: salg@mnemonic.no
Telephone: +47 23204700
Fax: +47 22999701
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 15 970 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett
Town: Oslo
Country: Norway

VI.5. Date of dispatch of this notice

06/09/2023