

Norway-Jessheim: Software supply services

OJ S 174/2023 11/09/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Digitale Gardermoen IS

National registration number: 915498582

Postal address: Ragnar Strøms veg 4

Town: Jessheim

NUTS code: NO082 Viken

Postal code: 2067

Country: Norway

Contact person: Runar Thomassen

E-mail: runar.thomassen@dgi.no

Telephone: +47 92091827

Internet address(es):

Main address: <https://permalink.mercell.com/211662595.aspx>

Address of the buyer profile: <https://www.dgi.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/211662595.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/211662595.aspx>

I.4. Type of the contracting authority

Regional or local agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of an ERP system

II.1.2. Main CPV code

72268000 Software supply services

II.1.3. Type of contract

Services

II.1.4. Short description

The procurement concerns the delivery, operation and maintenance of a new cloud-based ERP system/service for DGI. Establishing, operating and maintaining the necessary integrations between the new ERP system/service and various specialised systems is an important part of the procurement, where the Tenderer must take on heavy responsibility. The system must at least include the functional areas of HR, payroll, accounting and reporting /business management - wherein the tenderer is permitted to use subcontractors.

Click <https://permalink.mercell.com/211662595.aspx>

II.1.5. Estimated total value

Value excluding VAT: 120 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48400000 Business transaction and personal business software package, 48440000 Financial analysis and accounting software package, 72267100 Maintenance of information technology software, 72266000 Software consultancy services

II.2.3. Place of performance

NUTS code: NO082 Viken

II.2.4. Description of the procurement

DGI's aim is to adopt a user-friendly, standardised and cloud-based ERP system/service with good perceived response time and good uptime for users from a tenderer with a strong capacity for innovation.

The new ERP system/service must also be characterised by:

- compliance with applicable legislation at all times
- automated processes and increased levels of digitalisation
- facilitation for efficient establishment of integrations with external professional systems
- continuous improvements and frequent upgrades
- offer new functionality, improved usability, better perceived response time and uptime for users in line with new technology, including by being prepared to utilise AI technology, and/or new user needs
- the new ERP service should eventually have AI functionality built into the service
- ongoing management of all aspects of IT security and data protection

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 120 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 120

This contract is subject to renewal: yes

Description of renewals:

Annual extension in accordance with contract SSA-L

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3 Maximum number: 5

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tax Certificate requirement: The tenderer must have its tax, employer contribution and VAT payments in order.

Requirement for legal registration, authorisation, etc. of the tenderer: Tenderers must be a legally established company.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have sufficient financial strength to be able to fulfil the contract.

- the same applies to the Tenderer's third parties/subcontractors

Minimum level(s) of standards possibly required:

Documentation requirement: The tenderer's annual accounts including notes with the boards and auditor's reports for 2021 and 2022. Tenderer is also asked to present a credit rating, not older than 6 months from the deadline for submitting a request to participate. The rating must be issued by a reputable credit rating agency.

The contracting authority reserves the right to obtain a credit assessment itself.

The tenderer must provide equivalent documentation for the tenderer's third parties that are involved in providing the service

III.1.3. Technical and professional ability

List and brief description of selection criteria:

A) Implementation ability and competence: Tenderers must have sufficient implementation ability and competence to be able to fulfil the contract.

B) Good experience: Tenderers must have good experience from relevant and comparable deliveries.

Relevant and comparable assignments means the delivery, operation and maintenance of a cloud-based ERP system with a corresponding number of users and which includes at least the functional areas of payroll, accounting and budgeting/reporting and HR, preferably from the municipal sector in Norway

C) Environmental requirement: Tenderers must have and operate a good and functioning environmental management system.

Minimum level(s) of standards possibly required:

Documentation requirement:

A) Implementation ability and competence: A brief, general description of the company must be given, including:

Core competence of the company related to the scope of the delivery

How the tenderer is organised for the implementation of this contract.

The tenderer's average annual workforce and the number of employees in management during the last three years - and the number that is relevant and applicable to fulfil this contract

How much of the contract/which functional areas for which the tenderer must rely on third party (ies)

The proportion of the contract for which the tenderer is considering the use of subcontractors.

B) Good experience: Description of the tenderer's 3 most relevant and comparable assignments in the last 3 years.

Tenderers must substantiate compliance by completing the attached template for reference descriptions; see Annex 5 - Reference Descriptions.

Tenderers are asked to attach any available signed attestations from previous assignments.

C) Environmental requirement: A brief and general description of the environmental management system the tenderer will use as a basis for the fulfilment of the agreement. It must be sufficiently detailed to enable DGI to make an independent assessment of whether the tenderer's environmental management system is satisfactory for this agreement.

If the Supplier is certified by a public certification body (EMAS, Eco-Lighthouse, ISO 14001 or other recognised environmental management systems/standards), it is sufficient to enclose a copy of the issued certificate.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/10/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 12/10/2023

IV.2.4. Languages in which tenders or requests to participate may be submitted
Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Tender must be valid until: 29/02/2024

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Romerike og Glåmdal tingrett

Postal address: Eidsvollvegen 154

Town: Eidsvoll

Postal code: 2080

Country: Norway

VI.5. Date of dispatch of this notice

06/09/2023