

United Kingdom-Norwich: Health services
OJ S 223/2019 19/11/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS North Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

Contact person: James Savill

E-mail: agem.norfolkprocurement@nhs.net

Telephone: +44 1603595895

Internet address(es):

Main address: <https://www.northnorfolkccg.nhs.uk>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/68205>

I.1. Name and addresses

Official name: NHS South Norfolk Clinical Commissioning Group

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR7 0WG

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.southnorfolkccg.nhs.uk>

I.1. Name and addresses

Official name: NHS Norwich Clinical Commissioning Group

Postal address: St Peter

Town: Norwich

NUTS code: UKH15 Norwich and East Norfolk

Postal code: NR2 1NH

Country: United Kingdom

E-mail: agem.norfolkprocurement@nhs.net

Internet address(es):

Main address: <https://www.norwichccg.nhs.uk>

I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=30483&B=UK

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=30483&B=UK

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Community Well-being Hub, Norwich

Reference number: 0AQ/ANGPROC/19/005

II.1.2. Main CPV code

85100000 Health services

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of NHS North Norfolk, NHS Norwich and NHS South Norfolk Clinical Commissioning Groups (CCGs) are seeking to engage with potential providers and the clinical community regarding a Community Well-being Hub.

These commissioners intend to become a single entity, with NHS Great Yarmouth and Waveney and NHS West Norfolk CCG, from 1.4.2020.

This procurement follows an earlier unsuccessful procurement [2019/S 078-186774](#).

II.1.5. Estimated total value

Value excluding VAT: 6 100 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

85100000 Health services

II.2.3. Place of performance

NUTS code: UKH15 Norwich and East Norfolk

Main site or place of performance: Norwich.

II.2.4. Description of the procurement

The service will consist of the following elements: Daytime Hub, which will offer day time support for a range of mental health problems and for episodes of mental distress. It will be based in a static facility, providing a range of activities, advice, information and support. It will use a navigation and enabling approach, to empower people to stay well in their community and at home.

Evening Hub, which will offer sanctuary for people experiencing mental ill-health and mental distress. It will offer a calm and safe space, providing practical and emotional support, which can be used as an alternative to admission if appropriate.

Community Café; the hub will establish a community café to support those who feel distressed and/or socially isolated and will aim to help de-stigmatise mental health for those people using this feature.

The Community Hub will have the following service functions: triage telephone line, and intensive support packages, offering a 6-8 week course of support, with a combination of advice, support and information, as well as group support. This will include light-touch follow up support for an agreed period of time.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 6 100 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

Up to 2 additional years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The process is being conducted under the light touch regime of the Public Contract Regulations (2015). The process will consist of receipt of initial proposals, which will be the subject of a brief dialogue, followed by tender submissions.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

All professional and/or trade registrations as specified within the tender documentation.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 078-186774](#)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/12/2019 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 17/01/2020

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

NHS Arden and GEM CSU is managing this Procurement in accordance with the Public Contracts Regulations 2015 (as amended) (the 'Regulations'). The services being procured are Schedule 3 services and NHS Arden and GEM CSU and the commissioner it represents are bound only by those parts of the regulations applying to the procurement of these services commonly referred to as the light touch regime (LTR). Whilst the procurement process is being referred to as an open process, Schedule 3 of the Regulations provides the commissioner with the flexibility to define its own process as long as it complies with the provisions of Regulations 74-76 (inclusive) of the regulations.

VI.4. Procedures for review

VI.4.1.

Review body

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Arden and GEM Commissioning Support Unit

Postal address: Lakeside 400, Broadland Business Park

Town: Norwich

Postal code: NR7 0WG

Country: United Kingdom

VI.5. Date of dispatch of this notice

18/11/2019