

547523-2026 - Result

Netherlands – Computer-related management services – Managed ICT-services SIB

OJ S 151/2026 07/08/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Stichting ICT Beheer

Email: bestuurssecretariaat@hetcultuurgebouw.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Managed ICT-services SIB

Description: Stichting ICT Beheer (SIB) vraagt via deze openbare procedure een raamovereenkomst aan voor ICT managed services, omvattende werkplekbeheer, infrastructuurbeheer, servicedesk en ICT-regie voor circa 380 medewerkers verspreid over 17 locaties. 1

Procedure identifier: 8403eeb6-cf9a-4a3d-a9c7-89edf08f5f5e

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72253200 Systems support services, 72514000 Computer facilities management services, 72600000 Computer support and consultancy services

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Managed ICT-services SIB

Description: Stichting ICT Beheer (SIB) vraagt via deze openbare procedure een raamovereenkomst aan voor ICT managed services, omvattende werkplekbeheer, infrastructuurbeheer, servicedesk en ICT-regie voor circa 380 medewerkers verspreid over 17 locaties. 1

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72253200 Systems support services, 72514000 Computer facilities management services, 72600000 Computer support and consultancy services

Options:

Description of the options: De raamovereenkomst omvat aanvullende diensten op het gebied van ICT managed services zoals nader omschreven in de aanbestedingsleidraad en het prijzenblad.

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

5.1.3. Estimated duration

Duration: 84 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: De raamovereenkomst heeft een initiële vaste looptijd van drie (3) jaar met een optie tot verlenging van maximaal vier (4) maal één (1) jaar. De totale maximale looptijd bedraagt zeven (7) jaar.

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Kwaliteit

Description: Beoordeling op basis van vier subcriteria: Regie, dienstverlening en prestatieniveau (20 punten), Architectuurkader Informatiebeveiliging en Overdraagbaarheid (15 punten), Architectuur in de tijd: LCM, security en wendbaarheid (15 punten) en Takeover en beheersing open keuzes (10 punten)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Price

Name: Prijs

Description: Vergelijkingsprijs berekend op basis van het volledig ingevulde prijzen- en tarievenblad (bijlage 03) over een referentieperiode van zeven jaar

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Stichting ICT Beheer - Rechtbank Noord-Holland

Organisation providing additional information about the procurement procedure: Stichting ICT Beheer

Organisation providing more information on the review procedures: Stichting ICT Beheer - Rechtbank Noord-Holland

Organisation signing the contract: Stichting ICT Beheer

6. Results

Maximum value of the framework agreements in this notice: 2 000 000,00 EUR

Approximate value of the framework agreements

:

2 000 000,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 2 000 000,00 EUR

Re-estimated value of the framework agreement: 2 000 000,00 EUR

6.1.2. Information about winners**Winner:**

Official name: Fortezza ICT B.V.

Tender:

Tender identifier: 1

Identifier of lot or group of lots: LOT-0000

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: CON-0001

Title: P1 Managed ICT-services SIB

Date on which the winner was chosen: 26/06/2026

Date of the conclusion of the contract: 03/08/2026

Organisation signing the contract: Stichting ICT Beheer

6.1.4. Statistical information**Summary of the review requests the buyer received:**

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 12

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1
Type of received submissions: Tenders
Number of tenders or requests to participate received: 12

8. Organisations

8.1. ORG-0001

Official name: Stichting ICT Beheer
Registration number: 46936999
Postal address: Raadhuisplein 7
Town: Hoofddorp
Postcode: 2132 TZ
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Harry Boog
Email: bestuurssecretariaat@hetcultuurgebouw.nl
Telephone: +31 235669501
Internet address: <http://www.hetcultuurgebouw.nl>

Other contact points:

Official name: Rechtbank Noord-Holland
Postal address: Jansstraat 81
Town: Haarlem
Postcode: 2011 RW
Country subdivision (NUTS): Groot-Amsterdam (NL32B)
Country: Netherlands
Contact point: Kort geding en verzoekschriften Civiel
Email: centralebalie.rb-nho@rechtspraak.nl
Telephone: +31 883611172
Fax: +31 883610152
Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Noord-Holland/Paginas/default.aspx>

Other contact points:

Official name: Rechtbank Noord-Holland
Postal address: Jansstraat 81
Town: Haarlem
Postcode: 2011 RW
Country subdivision (NUTS): Agglomeratie Haarlem (NL32A)
Country: Netherlands
Contact point: Kort geding en verzoekschriften Civiel
Email: centralebalie.rb-nho@rechtspraak.nl
Telephone: +31 883611146
Fax: +31 883610122
Internet address: <https://www.rechtspraak.nl/Organisatie-en-contact/Organisatie/Rechtbanken/Rechtbank-Noord-Holland/Paginas/default.aspx>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Review organisation
Organisation providing more information on the review procedures
Organisation signing the contract

8.1. **ORG-0002**

Official name: Fortezza ICT B.V.

Size of the economic operator: Small

Registration number: 27325202

Postal address: Louis Braillelaan 12

Town: ZOETERMEER

Postcode: 2719EJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Thijs Bakker

Internet address: <http://www.fortezza-ict.nl>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

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