

Ireland-Dublin: Information technology services
OJ S 174/2023 11/09/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sustainable Energy Authority of Ireland

National registration number: 9607090 O

Postal address: Three Park Place, Upper Hatch Street

Town: Dublin 2

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: Aisling Hall

E-mail: aisling.hall@seai.ie

Telephone: +353 18082130

Internet address(es):

Main address: <http://www.seai.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1188>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Sustainable Energy

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

LAN/WAN, Cybersecurity and Information Security Managed Service Divided into 2 Lots

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of this Request for Tender (RFT) was to appoint one suitably qualified service provider for each Lot:

Lot 1 LAN/WAN infrastructure support and ICT Security Services; and

Lot 2 Information Governance, Cybersecurity and Risk Management Services.

The estimated value of the contract under each Lot is:

Lot 1: €750,000 and Lot 2: €2,250,000

Totalling €3,000,000 over the term of the contracts.

The term of the contracts will be five years maximum. The contract is offered on an initial two year basis with the option for three additional 12-month extensions subject to SEAI requirements and continued satisfactory performance.

For more information, please refer to the RFT published on www.etenders.gov.ie

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 3 000 000,00 EUR

II.2. Description

II.2.1. Title

LAN/WAN infrastructure support and ICT Security Services

Lot No: 1

II.2.2. Additional CPV code(s)

48730000 Security software package, 48732000 Data security software package, 50312600 Maintenance and repair of information technology equipment, 72212731 File security software development services, 72251000 Disaster recovery services, 72253000 Helpdesk and support services, 72267100 Maintenance of information technology software

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 1 LAN/WAN infrastructure Support and ICT Security Services include:

1. Technical support on a range of systems and services as described in Annexes 3 and 4 1.
2. Monitoring and Reporting.
3. Change control and documentation management.
4. Disaster Recovery (DR) and failover management.
5. Firewall upgrade and maintenance as described in Annexes 3 and 42.
6. Provision of Helpdesk Support.

II.2.5. Award criteria

Quality criterion - Name: Demonstrated a clear understanding of the tender requirements relevant to the Lot applied for. / Weighting: 1000

Quality criterion - Name: Quality of the Organisation / Weighting: 2500

Quality criterion - Name: Quality of approach to delivery of requirements and quality of tender proposal and methodology / Weighting: 3000

Price - Weighting: 3500

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Information Governance, Cybersecurity and Risk Management Services
Lot No: 2

II.2.2. Additional CPV code(s)

48730000 Security software package, 48732000 Data security software package, 50312600 Maintenance and repair of information technology equipment, 72212731 File security software development services, 72251000 Disaster recovery services, 72253000 Helpdesk and support services, 72267100 Maintenance of information technology software

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

Lot 2 Information Governance, Cybersecurity and Risk Management services include:

1. Ad-hoc security advice, incident response, consultancy and implementation services.
2. Annual staff security training.
3. Risk assessment review and management report.
4. Vulnerability and penetration testing.
5. Annual information security management systems (ISMS) assurance audit.
6. Review and Provision of Cyber Security Strategy and implementation
7. Provision of Helpdesk Support.

II.2.5. Award criteria

Quality criterion - Name: Demonstrated a clear understanding of the tender requirements relevant to the Lot applied for. / Weighting: 1000

Quality criterion - Name: Quality of the Organisation / Weighting: 2500

Quality criterion - Name: Quality of approach to delivery of requirements and quality of tender proposal and methodology / Weighting: 3000

Price - Weighting: 3500

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 051-151614](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

LAN/WAN infrastructure support and ICT Security Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/09/2023

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Deloitte Ireland LLP

Postal address: Deloitte & Touche House

Town: 29 Earlsfort Terrace, Dublin 2

NUTS code: IE Éire / Ireland

Postal code: D02AY28

Country: Ireland

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 750 000,00 EUR

Total value of the contract/lot: 749 697,00 EUR

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Title:

Information Governance, Cybersecurity and Risk Management Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

24/08/2023

V.2.2. Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ward Solutions Limited

Postal address: Unit 2054, Citywest Business Campus

Town: Dublin 24

NUTS code: IE Éire / Ireland

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 250 000,00 EUR

Total value of the contract/lot: 1 400 950,00 EUR

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: High Court of Ireland

Postal address: Four Courts, Inns Quay, Smithfield

Town: Dublin

Postal code: D7

Country: Ireland

VI.5. Date of dispatch of this notice

06/09/2023