

## 548018-2026 - Competition

**Norway – IT services: consulting, software development, Internet and support – Procurement of IT operations and security.**

**OJ S 151/2026 07/08/2026**

**Contract or concession notice – standard regime - Change notice  
Services**

### 1. Buyer

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#### 1.1. Buyer

Official name: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Email: [bjorn.hellandsjo@dirmin.no](mailto:bjorn.hellandsjo@dirmin.no)

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

### 2. Procedure

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#### 2.1. Procedure

Title: Procurement of IT operations and security.

Description: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Procedure identifier: ee31b0b4-8f88-4972-a579-e2babf96ff1b

Internal identifier: DMF-IT-drift-2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The procurement will be carried out as an open tender contest in accordance with the public procurement regulations, parts I and part III. The competition will be held without prequalification and without negotiations. All interested tenderers can submit tender offers by the tender deadline.

##### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services, 72700000 Computer network services

##### 2.1.2. Place of performance

Town: Trondheim

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Additional information: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

### 2.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

### 2.1.3. Value

Estimated value excluding VAT: 55 000 000,00 NOK

### 2.1.4. General information

Additional information: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

#### Legal basis:

Directive 2014/24/EU

### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

## 5. Lot

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### 5.1. Lot: LOT-0000

Title: Procurement of IT operations and security.

Description: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Internal identifier: DMF-IT-drift-2026

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72500000 Computer-related services, 72700000 Computer network services

#### Options:

Description of the options: The contracting authority can trigger priced options in the tender documentation Annex 7 and the price form, including the operation and administration of off-site backup servers/managed colocation in Norway, managed infrastructure in public sovereign cloud in Norway and KI and automation services.

#### 5.1.2. Place of performance

Town: Trondheim

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Additional information: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

#### **5.1.2. Place of performance**

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

#### **5.1.3. Estimated duration**

Duration: 48 Months

#### **5.1.4. Renewal**

Maximum renewals: 2

Other information about renewals: The contracting authority has an option to extend the contract for 2+ 2 years after the ordinary contract period. The total maximum length is 8 years.

#### **5.1.5. Value**

Estimated value excluding VAT: 55 000 000,00 NOK

#### **5.1.6. General information**

##### **Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

Additional information: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

#### **5.1.7. Strategic procurement**

Aim of strategic procurement: Fulfilment of social objectives

Description: The procurement includes social considerations through requirements concerning wage and working conditions, responsible supplier chains, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interfaces.

Aim of strategic procurement: Reduction of environmental impacts

Description: The procurement includes social considerations through wage and working conditions requirements, responsible supplier chain, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interface.

Approach to reducing environmental impacts: Climate change mitigation, The transition to a circular economy

Green Procurement Criteria: Other Green Public Procurement criteria

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions, Accessibility for all

#### **5.1.8. Accessibility criteria**

Accessibility criteria for persons with disabilities are included

#### **5.1.9. Selection criteria**

Sources of selection criteria: Procurement Document, European Single Procurement Document (ESPD)

#### **5.1.10. Award criteria**

##### **Criterion:**

Type: Quality

Name: Quality, operational model and future reliability.

Description: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 4 and Annex 6. An understanding of the assignment and the entirety of the delivery, operation model, interaction, documentation, establishment, transition, implementation ability, service quality, maturity in support and operation processes, future robustness, standardisation, life cycle management, automation, cost management, resource optimisation and managed use of KI will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 35

**Criterion:**

Type: Quality

Name: Security, privacy and compliance

Description: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 5, Annex 6, Annex 10 and Annex 11. Identity and access management, logging, monitoring, event management, vulnerability management, backup, recovery, stand-by, data processing, sub-provider management, privacy, audit support, documentation and compliance mechanisms are being assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

**Criterion:**

Type: Price

Name: Price

Description: Assessed on the basis of the total evaluation price in the completed Annex 7/price form. The total evaluation price is calculated as an establishment cost + compulsory monthly basis × 48 months + the evaluation sum of hourly rates + the evaluation sum options. The evaluation volumes for hourly rates and options are fixed to make the tenders comparable and do not involve any purchasing obligation for the Contracting Authority.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 35

#### **5.1.11. Procurement documents**

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 19/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: [https://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=458491&TID=200419019&B=](https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=)

**Ad hoc communication channel:**

Name: All kommunikasjon og tilbudsinnlevering skal skje gjennom EU-Supply.

#### **5.1.12. Terms of procurement**

**Terms of submission:**

Electronic submission: Required

Address for submission: [https://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=458491&TID=200419019&B=](https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=)

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 03/09/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 3 Months

**Information that can be supplemented after the submission deadline:**

At the discretion of the buyer, some missing tenderer-related documents may be submitted later.

Additional information: the contracting authority can ask tenderers to submit a supplement, clarify or supplement the already received information and documentation, as long as the tender offer is not improved or changed.

**Terms of contract:**

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: The contract will be carried out on the terms in SSA-D with the accompanying annexes. The tenderer shall meet the requirements for information security, privacy, data processing, wages and working conditions, environment, documentation, reporting, service level, contingency, KI, sub-supplier management and other contract requirements in the tender documentation and contract documents.

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Remuneration, invoicing, price regulation and other payment terms follow SSA-D with annexes, in particular Annex 7 Total Price and Price Terms and the price form.

**5.1.15. Techniques****Framework agreement:**

No framework agreement

**Information about the dynamic purchasing system:**

No dynamic purchase system

**5.1.16. Further information, mediation and review**

Review organisation: Klagenemda for offentlige anskaffelser

Information about review deadlines: Notification on the choice of tenderer will be sent in writing to the participants. The contracting authority will not enter into a contract before the waiting period expires. The waiting period is 10 days calculated from the day after notification of chosen tenderer has been sent electronically. Any objections must be filed before the waiting period expires.

Organisation providing additional information about the procurement procedure: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organisation providing offline access to the procurement documents: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organisation providing more information on the review procedures: Klagenemda for offentlige anskaffelser

Organisation receiving requests to participate: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organisation processing tenders: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

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**8. Organisations****8.1. ORG-0001**

Official name: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Registration number: 974760282  
Department: Landsdekkende  
Postal address: Ladebekken 50  
Town: TRONDHEIM  
Postcode: 7066  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway  
Contact point: Bjørn Henrik Hellandsjø  
Email: [bjorn.hellandsjo@dirmin.no](mailto:bjorn.hellandsjo@dirmin.no)  
Telephone: +47 97771287  
Internet address: <https://dirmin.no/>  
Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/364048>

**Roles of this organisation:**

Buyer  
Organisation providing additional information about the procurement procedure  
Organisation providing offline access to the procurement documents  
Organisation receiving requests to participate  
Organisation processing tenders

**8.1. ORG-0002**

Official name: Klagenemda for offentlige anskaffelser  
Registration number: 918195548  
Town: Bergen  
Postcode: 5805  
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)  
Country: Norway

**Roles of this organisation:**

Review organisation  
Organisation providing more information on the review procedures

## 10. Change

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Version of the previous notice to be changed

:

f95892ca-2968-48af-b317-203a8f715cec-01

Main reason for change

:

Information updated

Description

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The deadline for submission of tenders has been extended by one week following a request from a supplier. The corresponding deadlines have been updated.

**10.1. Change**

Section identifier: LOT-0000

## Notice information

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Notice identifier/version: c0a119c6-15e0-4572-9e26-2bc0154f8980 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 06/08/2026 10:05:29 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 06/08/2026 10:07:37 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 548018-2026

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