

France-Montpellier: IT services: consulting, software development, Internet and support

OJ S 194/2022 07/10/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: GIE Systèmes d'Information et Numérique

Postal address: 125 avenue de Lodève CS7007

Town: Montpellier cedex 3

NUTS code: FR France

Postal code: 34074

Country: France

E-mail: Consultations_GIE-DSI@cdc-habitat.fr**Internet address(es):**Main address: <https://groupe-cdc-habitat.com/>Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2022_UIKSy3mjoA)[PCSLID=CSL_2022_UIKSy3mjoA](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2022_UIKSy3mjoA)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2022_UIKSy3mjoA**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Other activity: GIE Groupement d'Intérêt économique / Logementd et Equipements Collectifs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

EXTERNALISATION DE LA TIERCE MAINTENANCE APPLICATIVE pour les systèmes d'information de la gestion de la prospection commerciale du Groupe CDC HABITAT

Reference number: AO TMA CRM

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent accord cadre concerne la réalisation de prestations portant sur l'externalisation des prestations de Tierce Maintenance Applicative pour l'outil CRM Microsoft Dynamics de gestion de la prospection commerciale location et vente du Groupe CDC Habitat.

II.1.5. Estimated total value

Value excluding VAT: 980 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72267100 Maintenance of information technology software, 72200000 Software programming and consultancy services

II.2.3. Place of performance

NUTS code: FR France

II.2.4. Description of the procurement

Les prestations objet du présent marché mixte sont rémunérées : Sur la base d'un prix forfaitaire :- Prise en charge- RéversibilitéPar application de prix unitaires aux quantités réellement exécutées:- Maintenance Corrective- Maintenance Evolutive- Assistance- Expertise- Formation

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Réponse aux exigences d'organisation (structure d'équipe, expertises mobilisées, matrice de compétences, modalités d'interaction, gouvernance) pour la réalisation des prestations sur chaque phase / Weighting: 20

Quality criterion - Name: Réponse aux exigences de méthodologie et processus mis en oeuvre sur l'ensemble des prestations de TMA / Weighting: 30

Price - Weighting: 50

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Le marché est conclu pour une période initiale de 2 ans. Le marché sera reconductible tacitement par périodes d'un an sans pouvoir dépasser 4 années, période initiale comprise. Le cas échéant, la non reconduction peut être prononcée par lettre recommandée avec AR trois (3) mois au moins avant l'expiration de la période de validité en cours.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/11/2022 Local time: 20:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 09/11/2022 Local time: 09:30

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Il s'agit d'un marché renouvelable en raison du caractère récurrents des prestations. Son renouvellement sera opéré selon les obligations de remise en concurrence de la commande publique.

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Judicaire de Montpellier

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.4.2. Body responsible for mediation procedures

Official name: Tribunal Judicaire de Montpellier

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Judicaire de Montpellier.

Postal address: Place Pierre Flotte

Town: MONTPELLIER

Postal code: 34040

Country: France

Internet address: <http://www.justice.gouv.fr/>

VI.5. Date of dispatch of this notice

03/10/2022