

**Norway – IT services: consulting, software development, Internet and support – Qualification: SOC, IRT and consultancy services for Helse Nord IKT  
OJ S 160/2025 22/08/2025  
Contract or concession notice – standard regime - Change notice  
Services**

---

1. Buyer

**1.1. Buyer**

Official name: SYKEHUSINNKJØP HF

Email: [post@sykehusinnkjop.no](mailto:post@sykehusinnkjop.no)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

---

2. Procedure

**2.1. Procedure**

Title: Qualification: SOC, IRT and consultancy services for Helse Nord IKT

Description: The aim of this procurement is to establish a strategic cooperation with an external security partner who shall strengthen Helse Nord ICT's ability to prevent, detect and handle advanced digital threats. This includes the procurement of a general 24/7/365 Security Operations Center (SOC) and Incident Response Team (IRT) service, as well as accompanying consultancy services.

Procedure identifier: e766d413-12d6-48ef-bf2e-97d8c3b5cc6e

Internal identifier: 2022/8639

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

Main features of the procedure: The procurement will be carried out as a competition with negotiations. This part of the competition is a qualification phase. Only tenderers who fulfil the qualification requirements will be invited to submit a tender. The following documents shall be submitted in qualification: Name Enclose 1 Application Letter Attachment 2 Company Registration Certificate Attachment 3 Certification in NSMVedlegg 4 Annual Financial Statements/Parent Company Guarantee/Bank Guarantee Attachment 5 Reply Form Technical and Professional Qualifications Attachment 6 Quality System Attachment 7 Environmental Management System Attachment 8 Self-Declaration on Russian Involvement Attachment 9 Requirements for breaches of international law Assignments, refer to competition provisions for further orientation about the process.

**2.1.1. Purpose**

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48730000 Security software package, 48732000 Data security software package, 72200000 Software programming and consultancy services, 72212730 Security software development services, 72212732 Data security software development

services, 72220000 Systems and technical consultancy services, 72224200 System quality assurance planning services, 72225000 System quality assurance assessment and review services, 72300000 Data services

#### **2.1.2. Place of performance**

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

#### **2.1.2. Place of performance**

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

#### **2.1.2. Place of performance**

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

#### **2.1.4. General information**

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - The procurement will be carried out as a negotiated procedure after a prior notice in accordance with the Act from 17 June 2016 no. 73 on public procurements and regulations 12 August 2016 no. 974 on public procurements parts I and III.

Anskaffelsesforskriften - Following enquiries from tenderers, we have decided to amend Qualification Requirement 2 and extend the deadline for submitting the qualification application by one week, to 01.09.25 at 12:00. Consequently, the progress plan has also been adjusted. Please refer to the updated document Competition Provisions V03 for further details

#### **2.1.6. Grounds for exclusion**

Sources of grounds for exclusion: Notice

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and

Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents and obtained confidential information of this procedure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential

information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

## 5. Lot

---

### 5.1. Lot: LOT-0000

Title: Qualification: SOC, IRT and consultancy services for Helse Nord IKT

Description: The aim of this procurement is to establish a strategic cooperation with an external security partner who shall strengthen Helse Nord ICT's ability to prevent, detect and handle advanced digital threats. This includes the procurement of a general 24/7/365 Security Operations Center (SOC) and Incident Response Team (IRT) service, as well as accompanying consultancy services.

Internal identifier: 2022/8639

#### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000

IT services: consulting, software development, Internet and support

Additional classification (cpv): 48730000 Security software package, 48732000

Data security software package, 72200000 Software programming and consultancy services, 72212730 Security software development services, 72212732

Data security software development services, 72220000

Systems and technical consultancy services, 72224200

System quality assurance planning services, 72225000

System quality assurance assessment and review services, 72300000 Data services

#### 5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

#### 5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

#### 5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

#### 5.1.3. Estimated duration

Duration: 96 Months

#### 5.1.6. General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

#### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

#### **5.1.11. Procurement documents**

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/260743678.aspx>

#### **5.1.12. Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/260743678.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 01/09/2025 10:00:00 (UTC) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered

employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15. Techniques**

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

#### **5.1.16. Further information, mediation and review**

Review organisation: Indre og Østre Finnmark Tingrett

Information about review deadlines: 10 day waiting period after award of contract.

## 8. Organisations

---

### **8.1. ORG-0001**

Official name: SYKEHUSINNKJØP HF

Registration number: 916879067

Postal address: Postboks 40

Town: VADSØ

Postcode: 9811

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway  
Contact point: Postmottak Sykehusinnkjøp  
Email: [post@sykehusinnkjop.no](mailto:post@sykehusinnkjop.no)  
Telephone: +47 78950700  
Internet address: <http://www.sykehusinnkjop.no>

**Roles of this organisation:**

Buyer

**8.1. ORG-0002**

Official name: Indre og Østre Finnmark Tingrett  
Registration number: 926 722 840  
Town: Vadsø  
Postcode: 9811  
Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

**Roles of this organisation:**

Review organisation

## 10. Change

---

Version of the previous notice to be changed: 29190416-89e2-4138-ac47-eb7b99681676-01

Main reason for change: Information updated

Description: Based on enquiries from several Tenderers, the Contracting Authority has decided to change the Qualification Requirement 2, as well as extend the deadline for submitting the qualification application by 1 week to 01.09.25, 12:00. This also means that the progress plan is also moved. See additional information for the updated document Competition Provisions V03, "1.6" respectively. Important dates" and "5.2 Registrations, authorisations etc."

**10.1. Change**

Section identifier: PROCEDURE

**10.1. Change**

Section identifier: LOT-0000

## Notice information

---

Notice identifier/version: cb3231f6-fb63-492d-a734-3f5b6a4e5c73 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 20/08/2025 13:24:29 (UTC) Western European Time, GMT

Notice dispatch date (eSender): 20/08/2025 13:33:55 (UTC) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 550061-2025

OJ S issue number: 160/2025

Publication date: 22/08/2025