

550946-2026 - Result

Italy – IT services: consulting, software development, Internet and support – SPOC, IT RUN and IT Development, Managed and Corporate Services

OJ S 152/2026 10/08/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: European Food Safety Authority

Email: efsaprocurement@efsa.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SPOC, IT RUN and IT Development, Managed and Corporate Services

Description: This call for tenders is divided into 4 lots. Lot 1 will provide a Single Point of Contact (SPOC), managed IT RUN services and technical consultancy. Lot 2 will bring to EFSA IT Development services based on sprint deliveries in Azure databricks together with Lot 3 for the ancillary IT services and consultancy. Lot 4 will deliver Corporate Managed Services for meetings, HR, and Site management and consultancy related to these. Lots 1, 2 and 4 will have a cascading mechanism whereas Lot 3 is run as a reopening of competition.

Procedure identifier: ba9f4721-ba9c-42ea-87b2-e3096473af53

Previous notice: 481824-2025

Internal identifier: EFSA/2025/OP/0001

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

2.1.3. Value

Estimated value excluding VAT: 97 000 000,00 EUR

2.1.4. General information

Legal basis:

Regulation (EU, Euratom) 2024/2509

5. Lot

5.1. Lot: LOT-0001

Title: IT RUN and SPOC Managed Services and Consultancy

Description: Lot 1 will provide a Single Point of Contact (SPOC), managed IT RUN services and technical consultancy

Internal identifier: EFSA/2025/OP/0001-LOT-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2. Place of performance

Anywhere in the European Economic Area

Additional information: Please consult the procurement documents.

5.1.3. Estimated duration

Duration: 72 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The framework contract is concluded for an initial period of 48 (forty-eight) months, renewable 2 (two) time(s). Please consult the draft framework contract in the procurement documents.

5.1.5. Value

Estimated value excluding VAT: 38 000 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: 672329-2024

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Food Safety Authority

Organisation signing the contract: European Food Safety Authority

6. Results

Maximum value of the framework agreements in this notice: 38 000 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 38 000 000,00 EUR

6.1.2. Information about winners

Winner:

Leader of tendering party: ENG - DHUB

Official name: COSMOTE GS

Official name: QUENTO TECHNOLOGIES MONOPROSOPI ANONYMI ETAIREIA

Official name: NETCOMPANY S.A.

Official name: ENG

Official name: ENGINEERING INTERNATIONAL BELGIUM S.A.

Tender:

Tender identifier: 300147633

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: EFSA/2025/OP/0001 Lot 1-CT01

Date on which the winner was chosen: 07/07/2026

Date of the conclusion of the contract: 24/07/2026

Organisation signing the contract: European Food Safety Authority

Winner:

Leader of tendering party: Enterprise Services Italia S.r.l.

Official name: CANCOM GMBH

Official name: Glove ICT Srl

Official name: MAPS S.P.A.

Official name: NET SERVICE SPA

Official name: Ecosfera Servizi S.r.l.

Official name: CANCOM on line BVBA

Tender:

Tender identifier: 300149261

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 2

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: EFSA/2025/OP/0001 Lot 1-CT02

Date on which the winner was chosen: 07/07/2026

Organisation signing the contract: European Food Safety Authority

Winner:

Leader of tendering party: SERCO

Official name: EVIDEN LUXEMBOURG SA

Tender:

Tender identifier: 300148083

Identifier of lot or group of lots: LOT-0001

The tender was ranked: yes

Rank of the tender: 3

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: EFSA/2025/OP/0001 Lot 1-CT03

Date on which the winner was chosen: 07/07/2026

Organisation signing the contract: European Food Safety Authority

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: European Food Safety Authority

Registration number: EFSA

Department: EFSA.ED - Executive Director, EFSA.ED.EMPOWER - Management Services, EFSA.ED.EMPOWER.FP - Finance

Postal address: Via Carlo Magno 1A

Town: Parma

Postcode: I-43126

Country subdivision (NUTS): Parma (ITH52)

Country: Italy

Email: efsaprocurement@efsa.europa.eu

Telephone: +39 0521 036 111

Internet address: <https://www.efsa.europa.eu>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

Organisation signing the contract

8.1. ORG-0002

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postcode: L-2925

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: European Commission

Registration number: EUCOM

Postal address: Mondrian (CDMA), Rue du Champ de Mars 21

Town: Brussels

Postcode: B-1050

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: efsaprocurement@efsa.europa.eu

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: ENG - DHUB

Size of the economic operator: Medium

Registration number: IT12622480155

Postal address: VIALE CARLO VIOLA 76

Town: PONT SAINT MARTIN

Postcode: 11026

Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)

Country: Italy

Email: gare@eng.it

Telephone: +39125810266

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: COSMOTE GS
Size of the economic operator: Medium
Registration number: BE0700928037
Postal address: AVENUE DES ARTS 56
Town: BRUXELLES
Postcode: 1000
Country subdivision (NUTS): Extra-Regio NUTS 3 (BEZZZ)
Country: Belgium
Email: extranetaccess@fujitsu.com
Telephone: +32 2 300 91 11

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: QUENTO TECHNOLOGIES MONOPROSOPI ANONYMI ETAIREIA
Size of the economic operator: Medium
Registration number: EL802772789
Postal address: LEOFOROS KIFISIAS 66
Town: MAROUSI
Postcode: 151 24
Country subdivision (NUTS): Extra-Regio NUTS 3 (ELZZZ)
Country: Greece
Email: gare@eng.it
Telephone: +30 699 9991183

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0007

Official name: NETCOMPANY S.A.
Size of the economic operator: Medium
Registration number: LU16853659
Postal address: RUE NICOLAS BOVE 2B
Town: LUXEMBOURG
Postcode: 1253
Country subdivision (NUTS): Extra-Regio NUTS 3 (LUZZZ)
Country: Luxembourg
Email: antonis.ramfos@intrasoft-intl.com
Telephone: +3524410122000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0008

Official name: ENG
Size of the economic operator: Medium
Registration number: IT05724831002
Postal address: PIAZZALE DELL'AGRICOLTURA 24

Town: ROMA
Postcode: 00144
Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)
Country: Italy
Email: gare@eng.it
Telephone: +390917511711

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0009

Official name: ENGINEERING INTERNATIONAL BELGIUM S.A.
Size of the economic operator: Medium
Registration number: BE0819095021
Postal address: RUE GUIMARD 15
Town: BRUXELLES
Postcode: 1040
Country subdivision (NUTS): Extra-Regio NUTS 3 (BEZZZ)
Country: Belgium
Email: gare@eng.it
Telephone: +390917511711

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0010

Official name: Enterprise Services Italia S.r.l.
Size of the economic operator: Medium
Registration number: MI - 1010974
Postal address: Via Achille Grandi, 4
Town: Cernusco Sul Naviglio (MI)
Postcode: 20063
Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)
Country: Italy
Email: lucia.d-amore@dx.com
Telephone: +390699740731

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0011

Official name: CANCOM GMBH
Size of the economic operator: Medium
Registration number: DE128791177
Postal address: MESSERSCHMITTSTRASSE 20
Town: JETTINGEN SCHEPPACH
Postcode: 89343
Country subdivision (NUTS): Extra-Regio NUTS 3 (DEZZZ)
Country: Germany
Email: dpsits_mc11.sales@cancom.de

Telephone: +49 89 32299840

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0012

Official name: Glove ICT Srl

Size of the economic operator: Small

Registration number: IT07302350967

Postal address: Via M. Fantelli 12/a

Town: Parma

Postcode: 43121

Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)

Country: Italy

Email: lucia.d-amore@dx.com

Telephone: +390521270000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0013

Official name: MAPS S.P.A.

Size of the economic operator: Small

Registration number: IT01977490356

Postal address: VIA PARADIGNA 38/A

Town: PARMA

Postcode: 43122

Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)

Country: Italy

Email: lucia.d-amore@dx.com

Telephone: +390521052300

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0014

Official name: NET SERVICE SPA

Size of the economic operator: Medium

Registration number: IT04339710370

Postal address: VIA GIOVANNI ANTONELLI 50

Town: ROMA

Postcode: 00197

Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)

Country: Italy

Email: lucia.d-amore@dx.com

Telephone: +390516241989

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0015

Official name: Ecosfera Servizi S.r.l.
Size of the economic operator: Medium
Registration number: IT11444081001
Postal address: Via Catania, 9
Town: Roma
Postcode: 00161
Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)
Country: Italy
Email: lucia.d-amore@dx.com
Telephone: +390662296121

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0016

Official name: CANCOM on line BVBA
Size of the economic operator: Medium
Registration number: BE0555921945
Postal address: RUE MONTOYER 25
Town: BRUSSELS
Postcode: 1000
Country subdivision (NUTS): Extra-Regio NUTS 3 (BEZZZ)
Country: Belgium
Email: lucia.d-amore@dx.com
Telephone: +32 2 537 35 04

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0017

Official name: SERCO
Size of the economic operator: Medium
Registration number: IT01524751003
Postal address: VIALE DELL'ASTRONOMIA 13
Town: ROMA
Postcode: 00144
Country subdivision (NUTS): Extra-Regio NUTS 3 (ITZZZ)
Country: Italy
Email: gerard.omahony@serco.com
Telephone: +390698354400

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0001

8.1. ORG-0018

Official name: EVIDEN LUXEMBOURG SA
Size of the economic operator: Medium
Registration number: LU15001853
Postal address: 12, RUE DU CHATEAU D'EAU
Town: LEUDELANGE

Postcode: 3334
Country subdivision (NUTS): Extra-Regio NUTS 3 (LUZZZ)
Country: Luxembourg
Email: gerard.omahony@serco.com
Telephone: +3523136371
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 78d27798-97b6-4715-93d1-8b691eaf40a0 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 07/08/2026 13:57:34 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: English
Notice publication number: 550946-2026
OJ S issue number: 152/2026
Publication date: 10/08/2026