

**Ireland-Naas: Software supply services**  
**OJ S 176/2023 13/09/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Health Service Executive (HSE)

National registration number: N/A

Postal address: Head Office

Town: Naas

NUTS code: IE Éire / Ireland

Postal code: Millennium Park

Country: Ireland

Contact person: Siobhan Dunphy

E-mail: [siobhan.dunphy@hse.ie](mailto:siobhan.dunphy@hse.ie)

**Internet address(es):**

Main address: <http://www.hse.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/461>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Children's Health Ireland(CHI) Acute; Electronic Health Record ( EHR)

Reference number: PPMS Ref 12970; eTenders Ref 161427

**II.1.2. Main CPV code**

72268000 Software supply services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Contracting Authority (Children Health Ireland-CHI) was seeking to appoint an Economic Operator to deliver, implement and provide ongoing support for an Electronic Health Record ("EHR") for Children's Health Ireland (CHI)

**II.1.6.**

## Information about lots

This contract is divided into lots: no

### II.1.7. Total value of the procurement

Value excluding VAT: 170 000 000,00 EUR

## II.2. Description

### II.2.2. Additional CPV code(s)

48600000 Database and operating software package, 48610000 Database systems, 48611000 Database software package, 72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72224000 Project management consultancy services, 72224100 System implementation planning services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72268000 Software supply services

### II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

### II.2.4. Description of the procurement

The Contracting Authority; Children's Health Ireland (CHI) was seeking to appoint an Economic Operator to deliver, implement and provide ongoing support for an Electronic Health Record ("EHR") for Children's Health Ireland (CHI).

### II.2.5. Award criteria

Quality criterion - Name: System Statement of Requirements / Weighting: 25

Quality criterion - Name: Functional Demonstrations / Weighting: 12

Quality criterion - Name: Implementation Approach SOR & Demonstrations / Weighting: 15

Quality criterion - Name: PostImplementation Support SOR & Demonstrations / Weighting: 10

Quality criterion - Name: Usability Demonstrations / Weighting: 8

Cost criterion - Name: Costs / Weighting: 30

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Competitive dialogue

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 248-612224](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Children's Health Ireland(CHI) Acute; Electronic Health Record ( EHR)

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

29/07/2022

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Epic Systems Corporation

Town: 1979 Milky Way; Verona, WI 53593; USA

NUTS code: US United States

Country: United States

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 170 000 000,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: The High Court

Postal address: The Four Courts, Dublin 7, Republic of Ireland

Town: Dublin

Country: Ireland

E-mail: [highcourtcentraloffice@courts.ie](mailto:highcourtcentraloffice@courts.ie)

Telephone: +353 18886569

Internet address: [www.courts.ie](http://www.courts.ie)

**VI.5. Date of dispatch of this notice**

08/09/2023