

55164-2026 - Competition

Sweden – System and support services – Systemstöd för kollo

OJ S 17/2026 26/01/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Kulturförvaltningen

Email: paula.hagg@extern.stockholm.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Systemstöd för kollo

Description: Upphandlingen avser ett systemstöd för kollo.

Procedure identifier: 119a4706-a233-42c4-8e72-dfc2ff3820f8

Internal identifier: KUL 2025/1657

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 48000000 Software package and information systems,
48445000 Customer Relation Management software package

2.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 10 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Systemstöd för kollo

Description: Upphandlingen avser ett systemstöd för kollo.

Internal identifier: Systemstöd för kollo

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

Additional classification (cpv): 48000000 Software package and information systems,

48445000 Customer Relation Management software package

5.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

5.1.3. Estimated duration

Start date: 27/12/2025

Duration end date: 27/12/2026

5.1.5. Value

Estimated value excluding VAT: 10 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

5.1.11. Procurement documents

Address of the procurement documents: <https://www.kommersannons.se/stockholm/Notice/NoticeDispatch.aspx?NoticeId=60042>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.kommersannons.se/stockholm/Notice/NoticeDispatch.aspx?NoticeId=60042>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 23/02/2026 23:59:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Se upphandlingsdokumenten

Organisation providing additional information about the procurement procedure:

Kulturförvaltningen

Organisation providing more information on the review procedures: Förvaltningsrätten i Stockholm

8. Organisations

8.1. ORG-0001

Official name: Kulturförvaltningen

Registration number: 212000-0142

Postal address: Box 16113

Town: Stockholm

Postcode: 103 22

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Contact point: Olivia Rydberg

Email: paula.hagg@extern.stockholm.se

Telephone: +46812047005

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm

Registration number: 202100-2742

Postal address: Tegeluddsvägen 1

Town: Stockholm

Postcode: 11541

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Email: forvaltningsrattenistockholm@dom.se

Telephone: +46 856168000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 2297d2fd-3180-425c-b0a4-3c850fa528db - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

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