

553393-2026 - Competition

Estonia – Software programming and consultancy services – Microsoft Dynamics 365 Business Central tooteplatvormi arendus-ja hooldustööd
OJ S 152/2026 10/08/2026
Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: AKTSIASELTS TALLINNA VESI

Email: hanked@tvesi.ee

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Water-related activities

2. Procedure

2.1. Procedure

Title: Microsoft Dynamics 365 Business Central tooteplatvormi arendus-ja hooldustööd

Description: Riigihanke eesmärk on AS Tallinna Vesi Microsoft Dynamics 365 Business Central tooteplatvormi arendus-ja hooldus / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 40a9295a-b99c-4ed4-abff-7cadb0a29b87

Internal identifier: 307261-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.4. General information

Additional information: Hankijale on väga oluline, et üks teenusepakkuja vastutaks uue Microsoft Dynamics 365 tervikliku arenduse ja toimepidevuse eest kogu AS Tallinna Vesi vajaduse vaates. Lisaks võimaldab ühe partneri kaasamine kokku hoida Hankija aega ja kulusid ning vähendada riske, kuna on võimalik elimineerida dubleerivaid rolle, efektiivselt vajaliku infot jagada ning projekti käiku juhtida. Hankija võib pidada kuni kolme või vajadusel enama majanduslikult soodsama pakkumuse esitanud pakkujaga läbirääkimisi eesmärgiga leida hankija jaoks sobivaim hanke tulemus. Läbirääkimised võivad hõlmata kõiki tehnilise kirjelduse aspekte, hanke mahtu, hankelepingu tingimusi, pakkumuse sisu ning pakkumuse maksumust. Läbirääkimised võivad olla nii suulises (veebis, hankija asukohas vm) kui

kirjalikus vormis, hankijal on õigus läbirääkimisi salvestada. Läbirääkimised on konfidentsiaalsed. Peale läbirääkimisi võib hankija teha pakkujale ettepaneku esitada kohandatud pakkumus eRHR-s.

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Microsoft Dynamics 365 Business Central tooteplatvormi arendus-ja hooldustööd

Description: Riigihanke eesmärk on AS Tallinna Vesi Microsoft Dynamics 365 Business

Central tooteplatvormi arendus-ja hooldus / Kõrvaldamise alused ja kvalifitseerimistingimused:

Vaata hanke alusdokumentidest

Internal identifier: 307261-0000

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Start date: 01/10/2026

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: Hankijale on väga oluline, et üks teenusepakkuja vastutaks uue

Microsoft Dynamics 365 tervikliku arenduse ja toimepidevuse eest kogu AS Tallinna Vesi

vajaduse vaates. Lisaks võimaldab ühe partneri kaasamine kokku hoida Hankija aega ja

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enama majanduslikult soodsama pakkumuse esitanud pakkujaga läbirääkimisi eesmärgiga

leida hankija jaoks sobivaim hanke tulemus. Läbirääkimised võivad hõlmata kõiki tehnilise

kirjelduse aspekte, hanke mahtu, hankelepingu tingimusi, pakkumuse sisu ning pakkumuse

maksumust. Läbirääkimised võivad olla nii suulises (veebis, hankija asukohas vm) kui

kirjalikus vormis, hankijal on õigus läbirääkimisi salvestada. Läbirääkimised on

konfidentsiaalsed. Peale läbirääkimisi võib hankija teha pakkujale ettepaneku esitada kohandatud pakkumus eRHR-s.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 31

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 11

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Cost

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10025784/documents?group=B>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10025784/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 01/09/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 01/09/2026 12:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Lepingutingimused on toodud lepingu projektis.

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Maksetingimused on toodud lepingu projektis.

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure:

AKTSIASELTS TALLINNA VESI

Organisation receiving requests to participate: AKTSIASELTS TALLINNA VESI

8. Organisations

8.1. ORG-0001

Official name: AKTSIASELTS TALLINNA VESI

Registration number: 10257326

Postal address: Ädala tn 10

Town: Tallinn

Postcode: 10614

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: GRETE KOKK

Email: hanked@tvesi.ee

Telephone: +372 58549782

Internet address: <http://www.tallinnavesi.ee>

Buyer profile: <http://www.tallinnavesi.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

10. Change

Version of the previous notice to be changed
:
40ab04cb-e7d6-49ef-a170-ccd4f4590cda-01
Main reason for change
:
Information updated

10.1. Change

Section identifier: PROCEDURE
Description of changes: Hankija on pikendanud pakkumuste esitamise tähtaega, uueks tähtpäevaks on 01.09.26

Notice information

Notice identifier/version: eced3fff-3e76-4d67-a023-0871c2c5fe21 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 07/08/2026 08:24:24 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte
Notice dispatch date (eSender): 07/08/2026 13:00:05 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte
Languages in which this notice is officially available: Estonian
Notice publication number: 553393-2026
OJ S issue number: 152/2026
Publication date: 10/08/2026