

Ireland-Dublin: Computer-related services
OJ S 195/2022 10/10/2022
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Public Expenditure and Reform

National registration number: N/A

Postal address: Government Buildings

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: Upr Merrion Street

Country: Ireland

Contact person: Thomas Bohan

E-mail: thomas.bohan@per.gov.ie

Internet address(es):

Main address: <https://www.gov.ie/en/organisation/department-of-public-expenditure-and-reform/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1887>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=226050&B=ETENDERS_SIMPLE

[PID=226050&B=ETENDERS_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=226050&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=226050&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of an IT Service Management (ITSM) Service Desk Solution

Reference number: PM407-RFT-1

II.1.2.

Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

This public procurement competition relates to the provision and implementation of a IT Service Management (ITSM) based Service Desk Solution for the Office of the Government Chief Information Officer (OGCIO). The Office of the Government Chief Information Officer (OGCIO) is a division of the Department of Public Expenditure and Reform.

II.1.5. Estimated total value

Value excluding VAT: 1 000 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48517000 IT software package, 48900000 Miscellaneous software package and computer systems, 72000000 IT services: consulting, software development, Internet and support, 72250000 System and support services, 72253000 Helpdesk and support services, 72253100 Helpdesk services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

II.2.4. Description of the procurement

This public procurement competition relates to the provision and implementation of a IT Service Management (ITSM) based Service Desk Solution for the Office of the Government Chief Information Officer (OGCIO). The Office of the Government Chief Information Officer (OGCIO) is a division of the Department of Public Expenditure and Reform.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 1 000 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

See Section 1.5 of the tender document

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 14/11/2022 Local time: 13:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 14/11/2022 Local time: 13:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: The Four Courts

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

05/10/2022