

**Portugal-Lisbon: Computer support and consultancy services**  
**OJ S 178/2023 15/09/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Secretaria-Geral do Ministério dos Negócios Estrangeiros

National registration number: 600014576

Postal address: Palácio das Necessidades, Largo do Rilvas

Town: Lisboa

NUTS code: PT Portugal

Postal code: 1399-030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)

**Internet address(es):**

Main address: <https://portaldiplomatico.mne.gov.pt/>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Aquisição de Serviços Especializados no âmbito das Tecnologias de Informação e Comunicação (TIC) de Suporte e Gestão da Infraestrutura da Rede MNE e de Sistemas Aplicacionais

Reference number: 109/UMC/2023

**II.1.2. Main CPV code**

72600000 Computer support and consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Aquisição de Serviços Especializados no âmbito das Tecnologias de Informação e Comunicação (TIC) de

Suporte e Gestão da Infraestrutura da Rede MNE e de Sistemas Aplicacionais

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 202 642,00 EUR

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: PT170 Área Metropolitana de Lisboa

### **II.2.4. Description of the procurement**

Aquisição de Serviços Especializados no âmbito das Tecnologias de Informação e Comunicação (TIC) de Suporte e Gestão da Infraestrutura da Rede MNE e de Sistemas Aplicacionais

### **II.2.5. Award criteria**

Quality criterion - Name: Fator - Qualificações e Experiência dos RH (QERH) / Weighting: 30%

Quality criterion - Name: Subfator - RH1 - Administração de redes (Perfil A) / Weighting: 15%

Quality criterion - Name: Subfator - RH2 - Operação de sistemas (Perfil B) / Weighting: 10%

Quality criterion - Name: Subfator - RH3 - Suporte a ambiente de utilizador final (Perfil C a F) / Weighting: 40%

Quality criterion - Name: Subfator - RH4 - Suporte a ambiente de utilizador final (Perfil G) / Weighting: 5%

Quality criterion - Name: Subfator - RH5 - Suporte a ambiente de utilizador final (Perfil H a I) / Weighting: 20%

Quality criterion - Name: RH6 - Suporte a ambiente de utilizador final (Perfil J) / Weighting: 5%

Quality criterion - Name: RH7 - Suporte a ambiente de utilizador final (Perfil K) / Weighting: 5%

Cost criterion - Name: Fator - Preço Total da Proposta (PT) / Weighting: 30%

Cost criterion - Name: Fator - Número Total de Horas da Proposta (NTH) / Weighting: 40%

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 093-287689](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

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## **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 263/2023

**Title:**

Aquisição de Serviços Especializados no âmbito das Tecnologias de Informação e Comunicação (TIC) de Suporte e Gestão da Infraestrutura da Rede MNE e de Sistemas Aplicacionais

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

01/09/2023

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: IGNÍT PEOPLE, S.A.

Postal address: Rua da Manutenção, n.º 71, Edifício A (HUB Criativo do Beato)

Town: Lisboa

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 1900-500

Country: Portugal

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 202 642,00 EUR

Total value of the contract/lot: 202 606,44 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Ministro dos Negócios Estrangeiros

Postal address: Palácio das Necessidades, Largo do Rilvas

Town: Lisboa

Postal code: 1399-030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)

**VI.5. Date of dispatch of this notice**

12/09/2023