

Spain-Las Palmas de Gran Canaria: Software maintenance and repair services
OJ S 178/2023 15/09/2023
Contract notice – utilities
Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: Guaguas Municipales S.A.
National registration number: A35092683
Postal address: Arequipa s/n
Town: Las Palmas de Gran Canaria
NUTS code: ES70 Canarias
Postal code: 35008
Country: Spain
Contact person: Guaguas Municipales S.A.
E-mail: contratacion@guaguas.com
Telephone: +34 928305808
Fax: +34 928469698

Internet address(es):

Main address: <http://www.guaguas.com/es/perfil-del-contratante>
Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=kUUTrKELQsYQK2TEfXGy%2BA%3D%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Ryta5zY317GFQ%2FIhRK79IA%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.6. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de soporte funcional del sistema de planificación de recursos empresariales (ERP) implantado en Guaguas Municipales, S.A.
Reference number: CA 13/2023

II.1.2. Main CPV code

72267000 Software maintenance and repair services

II.1.3.

Type of contract

Services

II.1.4. Short description

El objeto del presente contrato la prestación de los servicios de soporte funcional del sistema de planificación de recursos empresariales (en adelante, ERP) implantado Guaguas Municipales, S.A., conforme a las condiciones y requisitos que se especifican en el Pliego de Prescripciones Técnicas por el que se registró la licitación.

II.1.5. Estimated total value

Value excluding VAT: 310 500,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ES705 Gran Canaria

II.2.4. Description of the procurement

El objeto del presente contrato la prestación de los servicios de soporte funcional del sistema de planificación de recursos empresariales (en adelante, ERP) implantado Guaguas Municipales, S.A., conforme a las condiciones y requisitos que se especifican en el Pliego de Prescripciones Técnicas por el que se registró la licitación.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: C.1.1. Calidad propuesta técnica para la ejecución del servicio / Weighting: 15

Quality criterion - Name: C.1.2. Calidad del equipo encargado del trabajo / Weighting: 15

Cost criterion - Name: B.1.1. Dedicación adicional al soporte para mejoras varias de poca entidad / Weighting: 4

Cost criterion - Name: B.1.2. Resolución de Incidencias de Prioridad Alta (Entorno de producción caído con impacto directo en las operaciones de negocio) / Weighting: 1

Cost criterion - Name: B.2.1. Sistemas de Gestión de la Calidad (UNE-EN ISO 9001:2015 o equivalente) / Weighting: 5

Cost criterion - Name: B.2.2. Gestión de la Seguridad de la Información (UNE ISO/IEC 27001 o equivalente) / Weighting: 5

Cost criterion - Name: A1. Oferta económica / Weighting: 55

II.2.6. Estimated value

Value excluding VAT: 310 500,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

El contrato tendrá una duración de DOS (2) AÑOS, prorrogable por un periodo de UN (1) AÑO, que serán opcionales para GMSA y obligatorias para el adjudicatario.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:
Capacidad de obrar

III.1.2. Economic and financial standing

List and brief description of selection criteria:
Cifra anual de negocio

III.1.3. Technical and professional ability

List and brief description of selection criteria:
- Trabajos realizados

III.1.6. Deposits and guarantees required

Garantía Definitiva. Porcentaje: 5 %

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 16/10/2023 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 30/10/2023 Local time: 10:00
Place:

Datos de Dirección:

Calle:

CP:

Población:

País:

Information about authorised persons and opening procedure: Descripción:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: Tomás Miller, 38

Town: Las Palmas de Gran Canaria

Postal code: 35007

Country: Spain

VI.5. Date of dispatch of this notice

11/09/2023