

**United Kingdom-London: Social work and related services**  
**OJ S 226/2019 22/11/2019**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: NEL Commissioning Support Unit  
Postal address: C/O Second Floor, Lower Marsh, 1 Lower Marsh  
Town: London  
NUTS code: UKI42 Tower Hamlets  
Postal code: SE1 7NT  
Country: United Kingdom  
Contact person: Mr David Olusanya  
E-mail: [davidolusanya@nhs.net](mailto:davidolusanya@nhs.net)  
Telephone: +44 7976027606

**Internet address(es):**

Main address: <https://www.towerhamletsccg.nhs.uk/>  
Address of the buyer profile: <http://www.nelcsu.nhs.uk/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

PRJ-873 Developing a Personalisation Strategy  
Reference number: DN434660

**II.1.2. Main CPV code**

85300000 Social work and related services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The overarching purpose/output of this project is to develop a strategy for personalisation for Tower Hamlets for the next 3-5 years.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 50 000,00 GBP

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: UKI42 Tower Hamlets

### **II.2.4. Description of the procurement**

The overarching purpose/output of this project is to develop a strategy for personalisation for Tower Hamlets for the next 3-5 years. This strategy will need to include and/or be informed by:

- 1) A mapping/consolidation exercise of work that has happened to date;
- 2) A quantitative and qualitative evaluation of the work that has happened to date;
- 3) A vision for personalisation for Tower Hamlets, which has been developed and agreed with all key partners in the system;
- 4) Priority areas of focus for future years, working towards the vision that has been agreed;
- 5) Details on the level of resource that may be required to deliver the strategy going forward, for example, in terms of programme management costs;
- 6) Details on how PHBs can be funded on a sustainable basis going forward, for example, through extracting money from existing contracts;
- 7) A delivery plan, to accompany the strategic objectives;
- 8) Measures to track progress of the strategy, once implementation has commenced;
- 9) Some outline modelling of the potential for the programme to improve health and well-being outcomes and/or reduce pressure on other parts of the system e.g. through a reduction in primary and secondary care utilisation.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality Criteria / Weighting: 60 %

Cost criterion - Name: Cost / Weighting: 40 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** PRJ-873

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

17/10/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Bourne Advisors Ltd

Postal address: 33 Bourne Avenue

Town: London

NUTS code: UKI42 Tower Hamlets

Postal code: N14 6PA

Country: United Kingdom

E-mail: [Christina.theodore@bourneadvisors.com](mailto:Christina.theodore@bourneadvisors.com)

The contractor is an SME: yes

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 50 000,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: NEL

Postal address: C/O Second Floor, Lower Marsh, 1 Lower Marsh

Town: London

Postal code: SE1 7NT

Country: United Kingdom

##### **VI.5. Date of dispatch of this notice**

20/11/2019