

Ireland-Dublin: Helpdesk and support services
OJ S 211/2021 29/10/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Competition and Consumer Protection Commission (CCPC)

National registration number: N/A

Postal address: Bloom House, Railway Street

Town: Dublin 1

NUTS code: IE061 Dublin

Postal code: Co.Dublin

Country: Ireland

Contact person: Margaret Zdun

E-mail: margaretzdun@ccpc.ie

Telephone: +353 14025568

Internet address(es):

Main address: www.ccpc.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/110732>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Regulator

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT Managed Services

Reference number: TED 2021/S 169-442837

II.1.2. Main CPV code

72253000 Helpdesk and support services

II.1.3. Type of contract

Services

II.1.4. Short description

The CCPC wishes to appoint an experienced ICT managed services provider who can provide technical support and expertise to manage the CCPC's ICT infrastructure, systems and services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 800 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72222300 Information technology services, 72253100 Helpdesk services, 72253200 Systems support services

II.2.3. Place of performance

NUTS code: IE061 Dublin

NUTS code: IE0 Ireland

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

II.2.4. Description of the procurement

The CCPC wishes to appoint an experienced ICT managed services provider who can provide technical support and expertise to manage the CCPC's ICT infrastructure, systems and services.

II.2.5. Award criteria

Quality criterion - Name: Ability to deliver requested services / Weighting: 300

Quality criterion - Name: Quality of the proposed service desk to meet the requirements and add value / Weighting: 300

Quality criterion - Name: Contract Management / Weighting: 100

Cost criterion - Name: Cost / Weighting: 300

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1.

Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 149-397076](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

ICT Managed Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

25/10/2021

V.2.2. Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 8

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Unity Technology Solutions

Postal address: 8 Richview Office Park

Town: Dublin

NUTS code: IE061 Dublin

Postal code: D14

Country: Ireland

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 800 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court

Town: Dublin

Country: Ireland

VI.5. Date of dispatch of this notice

27/10/2021