

555758-2026 - Competition

Norway – Health and social work services – Procurement of service contracts for Ellingsrudhjemmet and Langerudhjemmet.

OJ S 153/2026 11/08/2026

**Contract notice – light regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Oslo kommune v/ Sykehjemsetaten

Email: postmottak@syke.oslo.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Procurement of service contracts for Ellingsrudhjemmet and Langerudhjemmet.

Description: The contracting authority shall procure service contracts for Ellingsrudhjemmet and Langerudhjemmet. The background for the procurement is a desire for a larger part of private actors in the health and welfare services. This is to facilitate innovation, more diversity, strengthened freedom of choice and better resource utilisation. In order to meet the future needs, the nursing home sector must think of new ways to organise the service. Assignment sharing, new working hours schemes that contribute to continuity in staffing and the use of technology, are innovation areas that will be emphasised in the competition. Oslo municipality is concerned that development shall occur through a collaboration between the public, private commercial and private non-profit market.

Procedure identifier: 4daa80e9-6b34-4fe5-b53b-5ac240eef51a

Internal identifier: 6248

Type of procedure: Open

Main features of the procedure: The contracting authority shall procure service contracts for Ellingsrudhjemmet and Langerudhjemmet. The background for the procurement is a desire for a larger part of private actors in the health and welfare services. This is to facilitate innovation, more diversity, strengthened freedom of choice and better resource utilisation. In order to meet the future needs, the nursing home sector must think of new ways to organise the service.

Assignment sharing, new working hours schemes that contribute to continuity in staffing and the use of technology, are innovation areas that will be emphasised in the competition. Oslo municipality is concerned that development shall occur through a collaboration between the public, private commercial and private non-profit market.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 85100000 Health services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision

process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Procurement of a service contract for Ellingsrudhjemmet.

Description: The contracting authority shall procure service contracts for Ellingsrudhjemmet and Langerudhjemmet. The background for the procurement is a desire for a larger part of private actors in the health and welfare services. This is to facilitate innovation, more diversity, strengthened freedom of choice and better resource utilisation. In order to meet the future needs, the nursing home sector must think of new ways to organise the service. Assignment sharing, new working hours schemes that contribute to continuity in staffing and the use of technology, are innovation areas that will be emphasised in the competition. Oslo municipality is concerned that development shall occur through a collaboration between the public, private commercial and private non-profit market.

Internal identifier: 9263

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 85100000 Health services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 120 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirements: * Norwegian companies: Company Registration Certificate *

Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have the financial capacity to carry out the assignment. Documentation requirements: * The tenderer's Annual Financial Statements, Annual Report and Audit Report for the last three years and recent information which is of importance to the tenderer's fiscal figures. Annual financial statements, annual report and audit report are what Norwegian companies send to the Brønnøysund Register Centre. * Credit

analysis of the tenderer issued by a certified credit rating agency, not older than six months. * Self-declaration from the board or general manager (with prokura) about expected financial development in 2026, which shall at least include: * In particular, show previous annual accounts, income failure in 2025 and any ditto expenditure growth. * What implication does this have for solidity and working capital * Any measures to restore the balance * Confirmation that a parent company guarantee or other guarantee will be provided from third parties (bank /financial) (see point 5 in Annex 1 Tender Letter).

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: The key personnel at the tenderer (hereafter called the 'tenderer') shall have good implementation ability, stated here as competence and experience.

1 - Tenderers are required to have good competence and experience from equivalent assignments as a service provider. Equivalent assignments means activities within the nursing and welfare sector. 2 - Tenderers are required to have experience from assignments with equivalent operational and maintenance responsibilities for buildings that include 24/7 services. Documentation requirements: 1 - Tenderers shall provide a list of relevant experience in the last three years, including a description of the assignment's content, date, recipient and scope/value or for key persons in the tenderer's management, an overview of and references connected to relevant experience from equivalent assignments in the last three years is required. Assignments on behalf of the Contracting Authority are seen as certified experience and references. Tenderers shall fill in a competence matrix in the tender letter that documents competence within the area of responsibility/the discipline and submit an organisation chart. CVs shall not be submitted, but the Contracting Authority reserves the right to request this if needed. 2 - In the tender letter, the tender letter shall prepare an overview and description of the most relevant assignments in the last three years, including their value, date and recipient or for key persons in the tenderer's management, an overview of and references connected to relevant experience from equivalent assignments during the last three years is required. Assignments on behalf of the Contracting Authority are seen as certified experience and references. Tenderers shall fill in a competence matrix in the tender letter that documents competence within the area of responsibility/the discipline and submit an organisation chart. CVs shall not be submitted, but the Contracting Authority reserves the right to request this if needed.

Criterion: Measures for ensuring quality

Description of selection criterion: Tenderers shall have: * An electronic internal control system /quality assurance system that fulfils the requirements in all laws, regulations, instructions etc. that apply for the business. The system shall demonstrate how the company's activities are planned, organised, carried out and maintained. * An electronic deviation system that can deliver ongoing reports of deviations in Excel format. * An electronic work plan system where continuous extractions of AML breaches and actual manpower can be made and where the reports can be delivered electronically in Excel format. Documentation requirements: Confirmation that this will be fulfilled, with a short account that answers the clarification below.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price

Criterion:

Type: Quality

Description: Quality

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/6248>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/6248>

Languages in which tenders or requests to participate may be submitted: Norwegian Bokmål

Electronic catalogue: Allowed

Deadline for receipt of tenders: 01/09/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 9 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Sykehjemsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Sykehjemsetaten

Organisation receiving requests to participate: Artifik AS

5.1. Lot: LOT-0002

Title: Procurement of a service agreement for Langerudhjemmet

Description: The contracting authority shall procure service contracts for Ellingsrudhjemmet and Langerudhjemmet. The background for the procurement is a desire for a larger part of private actors in the health and welfare services. This is to facilitate innovation, more diversity, strengthened freedom of choice and better resource utilisation. In order to meet the future needs, the nursing home sector must think of new ways to organise the service. Assignment sharing, new working hours schemes that contribute to continuity in staffing and the use of technology, are innovation areas that will be emphasised in the competition. Oslo municipality is concerned that development shall occur through a collaboration between the public, private commercial and private non-profit market.

Internal identifier: 9264

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 85100000 Health services

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Duration: 120 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall be registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Documentation requirements: * Norwegian companies: Company Registration Certificate *

Foreign companies: Verification that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers must have the financial capacity to carry out the assignment. Documentation requirements: * The tenderer's Annual Financial Statements, Annual Report and Audit Report for the last three years and recent information which is of importance to the tenderer's fiscal figures. Annual financial statements, annual report and audit report are what Norwegian companies send to the Brønnøysund Register Centre. * Credit analysis of the tenderer issued by a certified credit rating agency, not older than six months. * Self-declaration from the board or general manager (with prokura) about expected financial development in 2026, which shall at least include: * In particular, show previous annual accounts, income failure in 2025 and any ditto expenditure growth. * What implication does this have for solidity and working capital * Any measures to restore the balance * Confirmation that a parent company guarantee or other guarantee will be provided from third parties (bank /financial) (see point 5 in Annex 1 Tender Letter).

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: The key personnel at the tenderer (hereafter called the 'tenderer') shall have good implementation ability, stated here as competence and experience.

1 - Tenderers are required to have good competence and experience from equivalent assignments as a service provider. Equivalent assignments means activities within the nursing and welfare sector. 2 - Tenderers are required to have experience from assignments with equivalent operational and maintenance responsibilities for buildings that include 24/7 services. Documentation requirements: 1 - Tenderers shall provide a list of relevant experience in the last three years, including a description of the assignment's content, date, recipient and scope/value or for key persons in the tenderer's management, an overview of and references connected to relevant experience from equivalent assignments in the last three

years is required. Assignments on behalf of the Contracting Authority are seen as certified experience and references. Tenderers shall fill in a competence matrix in the tender letter that documents competence within the area of responsibility/the discipline and submit an organisation chart. CVs shall not be submitted, but the Contracting Authority reserves the right to request this if needed. 2 - In the tender letter, the tender letter shall prepare an overview and description of the most relevant assignments in the last three years, including their value, date and recipient or for key persons in the tenderer's management, an overview of and references connected to relevant experience from equivalent assignments during the last three years is required. Assignments on behalf of the Contracting Authority are seen as certified experience and references. Tenderers shall fill in a competence matrix in the tender letter that documents competence within the area of responsibility/the discipline and submit an organisation chart. CVs shall not be submitted, but the Contracting Authority reserves the right to request this if needed.

Criterion: Measures for ensuring quality

Description of selection criterion: Tenderers shall have: * An electronic internal control system /quality assurance system that fulfils the requirements in all laws, regulations, instructions etc. that apply for the business. The system shall demonstrate how the company's activities are planned, organised, carried out and maintained. * An electronic deviation system that can deliver ongoing reports of deviations in Excel format. * An electronic work plan system where continuous extractions of AML breaches and actual manpower can be made and where the reports can be delivered electronically in Excel format. Documentation requirements: Confirmation that this will be fulfilled, with a short account that answers the clarification below.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price

Criterion:

Type: Quality

Description: Quality

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/6248>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/6248>

Languages in which tenders or requests to participate may be submitted: Norwegian Bokmål

Electronic catalogue: Allowed

Deadline for receipt of tenders: 01/09/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 9 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Organisation providing additional information about the procurement procedure: Oslo kommune v/ Sykehjemsetaten

Organisation providing more information on the review procedures: Oslo kommune v/ Sykehjemsetaten

Organisation receiving requests to participate: Artifikk AS

8. Organisations

8.1. ORG-0001

Official name: Oslo kommune v/ Sykehjemsetaten

Registration number: 990612498

Postal address: Nedre Slottsgate 3

Town: Oslo

Postcode: 0157

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Lene Moen Sara

Email: postmottak@syke.oslo.kommune.no

Telephone: +47 21802180

Internet address: <https://www.oslo.kommune.no/etater-foretak-og-ombud/sykehjemsetaten/>

Buyer profile: <https://www.oslo.kommune.no/etater-foretak-og-ombud/sykehjemsetaten/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Procurement service provider

Organisation receiving requests to participate

10. Change

Version of the previous notice to be changed

:

c625f50b-ebba-478a-b39b-363807665442-01

Main reason for change

:

Buyer correction

Description

:

Correction of punctuation and numbering in the qualification requirements. No content changes. Interface changes so that tenderers do not need to upload individual qualification documentation in the qualification tab and in the tender tab. See point 8.2 in the tender invitation regarding the submission of tenders and the tender format.

10.1. Change

Section identifier: LOT-0001

10.1. Change

Section identifier: LOT-0002

Notice information

Notice identifier/version: d9a29254-60b0-4c1c-bfbd-9e31665d0113 - 01

Form type: Competition

Notice type: Contract notice – light regime

Notice subtype: 20

Notice dispatch date: 10/08/2026 08:15:28 (UTC+00:00) Western European Time, GMT

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