

Netherlands-Assen: IT services: consulting, software development, Internet and support

OJ S 227/2020 20/11/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Prolander namens de provincie Drenthe

National registration number: 01179514

Postal address: Westerbrink 1

Town: Assen

NUTS code: NL Nederland

Postal code: 9405 BJ

Country: Netherlands

Contact person: Paul Hoekstra

E-mail: p.hoekstra@prolander.nl

Telephone: +31 592365339

Internet address(es):Main address: <https://www.prolander.nl/>Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=164567>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=164567>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Technisch applicatiebeheerder ICT Prolander

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Technisch applicatiebeheerder ICT Prolander.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Assen en Groningen.

II.2.4. Description of the procurement

Achtergrond van onderhavige opdracht: tweede en derde lijn ondersteuning van onze Oracle EBS applicatie (financiële modules), Oracle APEX en aanpalende systemen waaronder P8 vastgoedregistratiesysteem (Hierna: P8 VRIS). Daarnaast op termijn BI-rapportages.

Resultaatgebied en verantwoordelijkheden:

- de applicatiebeheerder is in staat tot het aannemen, analyseren en oplossen van incidenten ongeacht of deze functioneel/maatwerk of technisch van aard zijn,
- de applicatiebeheerder is in staat om gebruikerswensen te vertalen naar een technisch ontwerp en plan van aanpak alsmede de uitvoering en livegang,
- er dient gebruik te worden gemaakt van een centraal ticketsysteem,
- tijdens kantooruren geldt voor incidenten met een hoge prioriteit een reactietijd (mail of telefoon) van twee uur, voor incidenten met een normale prioriteit geldt een reactietijd van vier uur.

Voor de vakmatige taken verwijzen wij naar bijlage 7 "Functiespecificatie technisch applicatiebeheerder ICT". Zie verder paragraaf 3.1 van de inschrijvingsleidraad.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/03/2021 End: 28/02/2023

This contract is subject to renewal: yes

Description of renewals:

Optie tot verlenging is mogelijk met twee (2) keer één (1) jaar. Zie paragraaf 3.1 van de inschrijvingsleidraad.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:
Zie inschrijvingsleidraad.

III.1.2. Economic and financial standing

List and brief description of selection criteria:
Zie inschrijvingsleidraad.

III.1.3. Technical and professional ability

List and brief description of selection criteria:
Zie inschrijvingsleidraad.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Zie inschrijvingsleidraad.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/01/2021 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 03/03/2021

IV.2.7. Conditions for opening of tenders

Date: 12/01/2021 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Noord-Nederland

Town: Assen

Country: Netherlands

VI.5. Date of dispatch of this notice

17/11/2020