

**Netherlands-Zaandam: Telecommunications services**  
**OJ S 227/2020 20/11/2020**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: GGD Zaanstreek-Waterland

National registration number: 1829383

Postal address: Vurehout 2

Town: Zaandam

NUTS code: NL Nederland

Postal code: 1507 EC

Country: Netherlands

Contact person: Dagmar Hekelaar

E-mail: [dhekelaar@ggdzw.nl](mailto:dhekelaar@ggdzw.nl)

Telephone: +31 756518307

**Internet address(es):**

Main address: <http://www.ggdzw.nl>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Europese aanbesteding Mobiele- en Vaste telefonie GGD Zaanstreek-Waterland

Reference number: I0010

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Vanwege het verlopen van het huidige contract is GGD Zaanstreek - Waterland op zoek naar een oplossing voor optimale integratie van vaste telefonie met callcenter functionaliteit en mobiele telefonie.

**II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 487 598,00 EUR

#### **II.2. Description**

##### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Noord-Holland.

##### **II.2.4. Description of the procurement**

De opdracht betreft ongeveer 500 medewerkers verspreid over 17 locaties in acht gemeenten die via telefoon communiceren.

##### **II.2.5. Award criteria**

Quality criterion - Name: Conformiteit aan het pakket van eisen (minimumeisen, geen weging) / Weighting: 0

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

##### **II.2.11. Information about options**

Options: no

##### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

##### **II.2.14. Additional information**

#### **Section IV: Procedure**

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##### **IV.1. Description**

###### **IV.1.1. Type of procedure**

Open procedure

###### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

###### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

##### **IV.2. Administrative information**

###### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 108-262153](#)

###### **IV.2.8. Information about termination of dynamic purchasing system**

###### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

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Contract No: 1

Title:

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

15/11/2020

### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

### **V.2.3. Name and address of the contractor**

Official name: Cloud ÉÉN

National registration number: 52112497

Postal address: PJ Oudweg 41

Town: Almere

NUTS code: NL Nederland

Postal code: 1314CJ

Country: Netherlands

E-mail: [raza@cloud1.nl](mailto:raza@cloud1.nl)

Telephone: +31 624534099

Internet address: <http://www.cloud1.nl>

The contractor is an SME: yes

### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 487 598,00 EUR

### **V.2.5. Information about subcontracting**

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Rechtbank Noord-Holland

Postal address: Jansstraat 81

Town: Haarlem

Postal code: 2011 RW

Country: Netherlands

E-mail: [voorlichting.rb-nho@rechtspraak.nl](mailto:voorlichting.rb-nho@rechtspraak.nl)

Telephone: +31 8003611171

Fax: +31 8003610142

Internet address: <http://www.rechtspraak.nl/>

### **VI.5. Date of dispatch of this notice**

16/11/2020