

Ireland-Dublin: Survey services
OJ S 228/2019 26/11/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Higher Education Authority

National registration number: 0085228K

Postal address: 3 Shelbourne Buildings, Shelbourne Road

Town: Dublin 4

NUTS code: IE061 Dublin

Country: Ireland

Contact person: Brian Johnston

E-mail: bjohnston@hea.ie

Telephone: +353 12317120

Fax: +353 12317172

Internet address(es):

Main address: <http://www.hea.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1176>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Irish Survey of Student Engagement and the Irish Survey of Student Engagement for Postgraduate Research Students

Reference number: ISEE RFT 2019

II.1.2. Main CPV code

79311000 Survey services

II.1.3. Type of contract

Services

II.1.4. Short description

The HEA is seeking tenders for the Irish Survey of Student Engagement and the Irish Survey of Student Engagement for Postgraduate Research Students (ISSE-PGR; hereby referred to collectively as ISSE where differentiation is not necessary) on behalf of the Higher Education

Authority (HEA), the Irish Universities Association (IUA), the Technological Higher Education Association (THEA) and the Union of Students in Ireland (USI), who collectively act as co-sponsors for ISSE.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 269 514,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79311100 Survey design services, 79311200 Survey conduction services, 79311300 Survey analysis services, 79342310 Customer survey services, 79342311 Customer satisfaction survey

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Dublin 4.

II.2.4. Description of the procurement

The HEA is seeking tenders for the Irish Survey of Student Engagement and the Irish Survey of Student Engagement for Postgraduate Research Students (ISSE-PGR; hereby referred to collectively as ISSE where differentiation is not necessary) on behalf of the Higher Education Authority (HEA), the Irish Universities Association (IUA), the Technological Higher Education Association (THEA) and the Union of Students in Ireland (USI), who collectively act as co-sponsors for ISSE.

II.2.5. Award criteria

Quality criterion - Name: Functionality 'Fit' with requirements as described in this document / Weighting: 30 %

Quality criterion - Name: Quality of initial delivery plan and approach to project management and ongoing support / Weighting: 25 %

Quality criterion - Name: Relevant experience / Weighting: 10 %

Cost criterion - Name: Total cost of solution / Weighting: 35 %

II.2.11. Information about options

Options: yes

Description of options:

The option to extend for a further 3 years, with a maximum of 1 such extension, is subject to satisfactory performance and the HEA's business needs.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from www.etenders.gov.ie using RFT 153986.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 135-332603](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Irish Survey of Student Engagement and the Irish Survey of Student Engagement for Postgraduate Research Students

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/11/2019

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: International Graduate Insight Group Ltd

National registration number: 811374258

Postal address: Kings Orchard, One Queen Street

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: Bristol

Country: United Kingdom

E-mail: QASBids@tribalgroup.com

Telephone: +44 1173115505

Internet address: <http://https://www.i-graduate.org/>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 269 514,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

- 1) Interested parties must register their interest on the eTenders website (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;
- 2) This is the sole call for competition for this contract;
- 3) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers;
- 4) Contract award will be subject to the approval of the competent authorities;
- 5) It will be a condition of award that the successful tenderer is and remains tax compliant;
- 6) At its absolute discretion, the contracting authority may elect to terminate this procurement process at any time;
- 7) Please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words 'or equivalent' will always be appended;
- 9) Operation of the framework: following evaluation of the tenders received in response to this competition, the top scoring tenderer will be admitted to the framework agreement. Contracts, as and when they arise over the life of the framework agreement will be awarded by consultation with the successful framework member;
- 8) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of tenders with missing or incomplete information. Therefore, tenderers are advised to ensure that they return fully completed tenders in order to avoid the risk of elimination from the competition.
(ET Ref:153986)

VI.4. Procedures for review

VI.4.1. Review body

Official name: High Court
Postal address: Inns Quay
Town: Dublin 7
Country: Ireland
E-mail: highcourtcentraloffice@courts.ie
Telephone: +353 18886000

VI.5. Date of dispatch of this notice

21/11/2019