

561218-2025 - Result

Ireland – Software package and information systems – UL1007 Tribal HEFS Licensing for Student Records System – SITS

OJ S 164/2025 28/08/2025

Contract or concession award notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: University of Limerick_1124

Email: Majella.OGorman@ul.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: UL1007 Tribal HEFS Licensing for Student Records System – SITS

Description: Student Records System

Procedure identifier: 29c3bfcf-cb48-4ac1-8c2b-0f896e017bb0

Internal identifier: UL1007 Tribal HEFS Licensing for Student Records System – SITS

Type of procedure: Negotiated without prior call for competition

Main features of the procedure: As per Regulation 32 3 (b) of the 2016 Regulations, Contracting authorities are allowed to use the negotiated procedure without prior publication for supply contacts for additional deliveries 'which are intended either as a partial replacement of suppliers or installations or as the extension of existing supplies or installations where a change of would oblige the contracting authority to acquire supplies having different technical characteristics which would result in incompatibility or disproportionate technical difficulty in operation and maintenance. Originally tendered for in 1998, Tribal Education Ltd are the providers of the University's Student Information Technology System software. The system has changed to become a modular service to Higher Education Full Access (HEFS) and incorporates a change to the Licencing Pricing model from the company, resulting in a new five year contract signed from the 1st August, 2025 to avail of early adopter savings which offers best value to the university. This change provides access to all components (excluding third party) as opposed to specific components availed of to date. To replace this system is estimated to be approximately €30million which is not commercially viable and would cause significant disruption to the operations of the core business of the university. Total value of contract to include potential CEL increases over the term is €1,550,000

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 1 550 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: UL1007 Tribal Student Records Systems

Description: Tribal Student Records Systems-SITS

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

5.1.5. Value

Estimated value excluding VAT: 1 550 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: Paperless system

Innovation procurement: The procured works, supplies, or services entail product innovation

5.1.10. Award criteria

Criterion:

Type: Price

Description: Cost

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: University of Limerick_1124

6. Results

Value of all contracts awarded in this notice: 1 550 000,00 EUR

Direct award:

Justification for direct award: Procedure according to international rules

Other justification: As per Regulation 32 3 (b) of the 2016 Regulations, Contracting authorities are allowed to use the negotiated procedure without prior publication for supply contracts for additional deliveries 'which are intended either as a partial replacement of suppliers or installations or as the extension of existing supplies or installations where a change of would oblige the contracting authority to acquire supplies having different technical characteristics which would result in incompatibility or disproportionate technical difficulty in operation and maintenance. Originally tendered for in 1998, Tribal Education Ltd are the providers of the University's Student Information Technology System software. The system has changed to become a modular service to Higher Education Full Access (HEFS) and incorporates a change to the Licencing Pricing model from the company, resulting in a new five year contract signed from the 1st August, 2025 to avail of early adopter savings which offers best value to the university. This change provides access to all components (excluding third party) as opposed to specific components availed of to date. To replace this system is estimated to be approximately €30million which is not commercially viable and would cause significant disruption to the operations of the core business of the university. Total value of contract to include potential CEL increases over the term is €1,550,000

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Tribal Education Limited

Tender:

Tender identifier: UL1007 Tribal Student Records Systems

Identifier of lot or group of lots: LOT-0001

Value of the tender: 1 550 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: UL1007 Tribal Student Records Systems

Organisation signing the contract: University of Limerick_1124

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Requests to participate

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: University of Limerick_1124

Registration number: 0032116A

Postal address: Castletroy, Limerick

Town: Limerick

Postcode: V94 T9PX

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Email: Majella.OGorman@ul.ie

Telephone: 0868136262
Internet address: <https://www.ul.ie>
Buyer profile: <https://www.ul.ie>

Roles of this organisation:

Buyer
Organisation signing the contract

8.1. ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: Tribal Education Limited
Size of the economic operator: Large
The organisation is a natural person
Registration number: 54321
Town: Bristol
Postcode: BT5 401
Country: United Kingdom

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 35bb429f-0c53-4e1d-acd1-565d5390199b - 01
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