

562967-2026 - Competition

Italy – Software consultancy services – PROCEDURA APERTA EX ART. 71 D.LGS. N. 36 2023
PER L’AFFIDAMENTO DEI SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-
DESK DEDICATO DELLA PIATTAFORMA TPCS – 2026-2029

OJ S 155/2026 13/08/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: AUTORITA' DI SISTEMA PORTUALE DEL MAR TIRRENO
SETTENTRIONALE - Segretario Generale Dirigente ad interim Direzione Z.L.S., S.U.A.,
Servizi informatici e Controllo interno
Email: adsp@pec.portaltotirreno.it
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: PROCEDURA APERTA EX ART. 71 D.LGS. N. 36 2023 PER L’AFFIDAMENTO DEI
SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-DESK DEDICATO
DELLA PIATTAFORMA TPCS – 2026-2029

Description: L’appalto ha per oggetto l’affidamento dei servizi di manutenzione e assistenza
agli utenti con help-desk dedicato del TPCS, port community system dell’ADSP-MTS per un
periodo di 36 mesi oltre un eventuale periodo di proroga tecnica per un massimo di 4 mesi. L’
affidamento comprende i servizi, come dettagliati nell’articolo 8 del Capitolato Speciale
d’Appalto “Descrizione dei servizi oggetto dell’affidamento”.

Procedure identifier: af0fa03d-3d9e-4936-9423-31589b236001

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72266000 Software consultancy services

2.1.3. Value

Estimated value excluding VAT: 1 423 867,67 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: PROCEDURA APERTA EX ART. 71 D.LGS. N. 36/2023 PER L’AFFIDAMENTO DEI SERVIZI DI MANUTENZIONE E ASSISTENZA AGLI UTENTI CON HELP-DESK DEDICATO DELLA PIATTAFORMA TPCS – 2026-2029

Description: L'appalto ha per oggetto l'affidamento dei servizi di manutenzione e assistenza agli utenti con help-desk dedicato del TPCS, port community system dell'ADSP-MTS per un periodo di 36 mesi oltre un eventuale periodo di proroga tecnica per un massimo di 4 mesi. L'affidamento comprende i servizi, come dettagliati nell'articolo 8 del Capitolato Speciale d'appalto "Descrizione dei servizi oggetto dell'affidamento".

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72266000 Software consultancy services

5.1.3. Estimated duration

Other duration: Unknown

5.1.5. Value

Estimated value excluding VAT: 1 423 867,67 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

5.1.11. Procurement documents

Address of the procurement documents: <https://start.toscana.it/tendering/tenders/025361-2026/view/detail/1>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: www.start.toscana.it

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Allowed

Deadline for receipt of tenders: 27/08/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Information about public opening:

Opening date: 02/09/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: T.A.R. (Tribunale Amministrativo Regionale) per la Toscana

Information about review deadlines: 30

8. Organisations

8.1. ORG-0001

Official name: AUTORITA' DI SISTEMA PORTUALE DEL MAR TIRRENO

SETTENTRIONALE - Segretario Generale Dirigente ad interim Direzione Z.L.S., S.U.A.,

Servizi informatici e Controllo interno

Registration number: 92130540492

Postal address: SCALI ROSCIANO, 6/7

Town: Livorno

Postcode: 57123

Country subdivision (NUTS): Livorno (IT116)

Country: Italy

Email: adsp@pec.portaltotirreno.it

Telephone: 00390586249411

Information exchange endpoint (URL): www.portaltotirreno.it

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: T.A.R. (Tribunale Amministrativo Regionale) per la Toscana

Registration number: 80045610484

Postal address: Via Ricasoli , 40- Firenze

Town: Firenze

Postcode: 50122

Country subdivision (NUTS): Firenze (IT114)

Country: Italy

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

6d8b04c6-3afd-4ff0-9f29-aad5eb524df8-01

Main reason for change

:

Information updated

Description

:

Proroga termine scadenza offerte

10.1. Change

Section identifier: LOT-0001

Description of changes: Proroga termine scadenza presentazione offerte

Notice information

Notice identifier/version: af0fa03d-3d9e-4936-9423-31589b236001 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 11/08/2026 16:44:17 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 562967-2026

OJ S issue number: 155/2026

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