

564032-2026 - Competition

Sweden – Internet services – Modereringsverktyg för sociala medier

OJ S 156/2026 14/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Försäkringskassan

Email: linnea.bystrom@forsakringskassan.se

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Modereringsverktyg för sociala medier

Description: Upphandlingen avser ett verktyg för att hantera kommentarer, frågor, meddelanden samt publicering av inlägg i sociala medier.

Procedure identifier: 3fa77ec6-4e9c-42ab-8d06-4fab78317dc8

Internal identifier: FK 2026/009770

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72400000 Internet services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Uppsala län (SE121)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Södermanlands län (SE122)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Östergötlands län (SE123)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Örebro län (SE124)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västmanlands län (SE125)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Jönköpings län (SE211)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Kronobergs län (SE212)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Kalmar län (SE213)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Gotlands län (SE214)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Blekinge län (SE221)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Hallands län (SE231)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Värmlands län (SE311)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Dalarnas län (SE312)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Gävleborgs län (SE313)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västernorrlands län (SE321)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Jämtlands län (SE322)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Additional information: -

2.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

2.1.3. Value

Estimated value excluding VAT: 2 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Modereringsverktyg för sociala medier

Description: Upphandlingen avser ett verktyg för att hantera kommentarer, frågor, meddelanden samt publicering av inlägg i sociala medier.

Internal identifier: Modereringsverktyg för sociala medier

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72400000 Internet services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Stockholms län (SE110)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Uppsala län (SE121)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Södermanlands län (SE122)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Östergötlands län (SE123)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Örebro län (SE124)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västmanlands län (SE125)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Jönköpings län (SE211)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Kronobergs län (SE212)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Kalmar län (SE213)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Gotlands län (SE214)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Blekinge län (SE221)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Skåne län (SE224)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Hallands län (SE231)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Värmlands län (SE311)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Dalarnas län (SE312)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Gävleborgs län (SE313)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västernorrlands län (SE321)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Jämtlands län (SE322)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Västerbottens län (SE331)

Country: Sweden

Additional information: -

5.1.2. Place of performance

Country subdivision (NUTS): Norrbottens län (SE332)

Country: Sweden

Additional information: -

5.1.3. Estimated duration

Start date: 01/11/2026

Duration end date: 01/11/2028

5.1.5. Value

Estimated value excluding VAT: 2 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

5.1.11. Procurement documents

Address of the procurement documents: <https://www.kommersannonns.se/elite/Notice/NoticeDispatch.aspx?NoticeId=95349>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.kommersannonns.se/elite/Notice/NoticeDispatch.aspx?NoticeId=95349>

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 14/09/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 170 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Stockholm

Information about review deadlines: Se upphandlingsdokumenten
Organisation providing additional information about the procurement procedure:
Försäkringskassan
Organisation providing more information on the review procedures: Förvaltningsrätten i Stockholm

8. Organisations

8.1. ORG-0001

Official name: Försäkringskassan
Registration number: 202100-5521
Postal address: Försäkringskassan
Town: Stockholm
Postcode: 103 51
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden
Contact point: Linnéa Byström
Email: linnea.bystrom@forsakringskassan.se
Telephone: +46 87869000
Internet address: <https://www.forsakringskassan.se/>
Buyer profile: <https://www.forsakringskassan.se/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Stockholm
Registration number: 202100-2742
Postal address: Tegeluddsvägen 1
Town: Stockholm
Postcode: 11541
Country subdivision (NUTS): Stockholms län (SE110)
Country: Sweden
Email: forvaltningsrattenistockholm@dom.se
Telephone: +46 856168000

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: babfafef-af8e-489b-ab90-4f6bf66b70cf - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 12/08/2026 13:43:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Swedish
Notice publication number: 564032-2026
OJ S issue number: 156/2026

