

Belgium-Brussels: Electronic message and information services
OJ S 199/2022 14/10/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Loterie Nationale S.A. de droit public

National registration number: 0223.967.357_150

Postal address: rue Belliard 25-33

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1040

Country: Belgium

Contact person: Service Procurement

E-mail: catherine.abanto@loterie-nationale.be

Telephone: +32 22384687

Fax: +32 22384887

Internet address(es):

Main address: www.loterie-nationale.be

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=460896>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Service téléphonique « 0900 » (les résultats des tirages LOTTO, LOTTO EXTRA, EUROMILLIONS, JOKER+, KENO, PICK3, VIKINGLOTTO et des jeux futurs)

Reference number: LN-FIN/PRO/2022/05-F03_0

II.1.2. Main CPV code

64216000 Electronic message and information services

II.1.3. Type of contract

Services

II.1.4. Short description

Ceci est un avis d'attribution du marché.

La Loterie Nationale est à la recherche d'un nouveau partenaire pour son exploitation du service téléphonique des résultats des tirages LOTTO, LOTTO EXTRA, EUROMILLIONS, JOKER+, KENO, PICK3 et VIKINGLOTTO, de même que des jeux futurs, au public intéressé. Ces transmissions téléphoniques, nommées LOTTOPHONE, JOKER+PHONE, KENOPHONE, PICK3PHONE, EUROPHONE et RESULTATS VIKINGLOTTO, fonctionnent au moyen de lignes « 0900».

Personne de contact: catherine.abanto@loterie-nationale.be

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 635 720,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

64216110 Electronic data exchange services, 64216200 Electronic information services, 64216210 Value-added information services

II.2.3. Place of performance

NUTS code: BE Belgique / België

II.2.4. Description of the procurement

Ceci est un avis d'attribution du marché.

La Loterie Nationale est à la recherche d'un nouveau partenaire pour son exploitation du service téléphonique des résultats des tirages LOTTO, LOTTO EXTRA, EUROMILLIONS, JOKER+, KENO, PICK3 et VIKINGLOTTO, de même que des jeux futurs, au public intéressé. Ces transmissions téléphoniques, nommées LOTTOPHONE, JOKER+PHONE, KENOPHONE, PICK3PHONE, EUROPHONE et RESULTATS VIKINGLOTTO, fonctionnent au moyen de lignes « 0900».

Personne de contact: catherine.abanto@loterie-nationale.be

II.2.5. Award criteria

Quality criterion - Name: Qualité de l'enregistrement test / Weighting: 20

Quality criterion - Name: Qualité du reporting proposé / Weighting: 20

Quality criterion - Name: Garanties offertes pour respecter les SLA / Weighting: 10

Cost criterion - Name: Montant total versé à la LN pour les appels provenant d'un réseau mobile et d'un réseau fixe / Weighting: 50

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Ceci est un avis d'attribution du marché.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 056-146900](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2022.05

Lot No: 1

Title:

Service téléphonique "0900"

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

21/09/2022

V.2.2. Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: The Ring Ring Company SA

Postal address: Culliganlaan 2F

Town: Diegem

NUTS code: BE241 Arr. Halle-Vilvoorde

Postal code: 1831

Country: Belgium

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 635 720,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Ceci est un avis d'attribution du marché.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Conseil d'Etat

Postal address: rue de la Science 33

Town: Brussel

Postal code: 1040

Country: Belgium

Internet address: <http://www.conseil-etat.be>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

- 15 jours : demande de suspension contre la décision motivée commentée

- 60 jours : recours en annulation

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Conseil d'Etat

Postal address: rue de la Science 33

Town: Bruxelles

Postal code: 1040

Country: Belgium

Internet address: <http://www.conseil-etat.be>

VI.5. Date of dispatch of this notice

11/10/2022