

566847-2026 - Competition

Italy – Library, archives, museums and other cultural services – GARA EUROPEA A PROCEDURA APERTA PER L'APPALTO DEL SERVIZIO DI ACCOGLIENZA E RECEPTION PRESSO I MUSEI CIVICI DI COMO E DEL SERVIZIO DI GESTIONE INFOPOINT TURISTICI – n. 2 LOTTI

OJ S 157/2026 17/08/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Comune di Como

Email: protocollo@comune.pec.como.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA PER L'APPALTO DEL SERVIZIO DI ACCOGLIENZA E RECEPTION PRESSO I MUSEI CIVICI DI COMO E DEL SERVIZIO DI GESTIONE INFOPOINT TURISTICI – n. 2 LOTTI

Description: GARA EUROPEA A PROCEDURA APERTA PER L'APPALTO DEL SERVIZIO DI ACCOGLIENZA E RECEPTION PRESSO I MUSEI CIVICI DI COMO E DEL SERVIZIO DI GESTIONE INFOPOINT TURISTICI – n. 2 LOTTI

Procedure identifier: 250a2346-0c4b-4da9-ad02-aaa837cc231a

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92500000 Library, archives, museums and other cultural services

Additional classification (cpv): 92500000 Library, archives, museums and other cultural services, 63513000 Tourist information services

2.1.3. Value

Estimated value excluding VAT: 3 770 176,58 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 1

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0001

Title: SERVIZIO DI ACCOGLIENZA E RECEPTION PRESSO I MUSEI CIVICI DI COMO

Description: SERVIZIO DI ACCOGLIENZA E RECEPTION PRESSO I MUSEI CIVICI DI COMO

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 92500000 Library, archives, museums and other cultural services

5.1.3. Estimated duration

Start date: 01/11/2026

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 2 636 346,64 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: https://como.halleyegov.it/amministrazione/trasparenza/bandi_di_gara/scheda_bando_nuovo_1160.html

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 21/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunale Amministrativo Regionale - Milano

Information about review deadlines: 30 giorni

5.1. Lot: LOT-0002

Title: SERVIZIO DI GESTIONE INFOPOINT TURISTICI

Description: SERVIZIO DI GESTIONE INFOPOINT TURISTICI

Internal identifier: LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 63513000 Tourist information services

5.1.3. Estimated duration

Start date: 02/12/2026

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 1 133 829,94 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: https://como.halleyegov.it/amministrazione/trasparenza/bandi_di_gara/scheda_bando_nuovo_1160.html

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 21/09/2026 09:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunale Amministrativo Regionale - Milano

Information about review deadlines: 30 giorni

8. Organisations

8.1. ORG-0001

Official name: Comune di Como

Registration number: 80005370137

Postal address: Italia via Vittorio Emanuele II, 97

Town: COMO

Postcode: 22100

Country subdivision (NUTS): Como (ITC42)

Country: Italy

Contact point: Valentino Chiarion

Email: protocollo@comune.pec.como.it

Telephone: 031252371

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Tribunale Amministrativo Regionale - Milano

Registration number: 97024970150

Town: Milano

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: tarmi-segrprotocolloamm@ga-cert.it

Telephone: 02760531

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 1cbccb79-bfcb-447c-a4cf-22ede8250961 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 14/08/2026 11:34:01 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 566847-2026

OJ S issue number: 157/2026

