

**United Kingdom-Cardiff: Laboratory services**  
**OJ S 215/2021 05/11/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Digital Health and Care Wales

Postal address: Ty Glan-yr-Afon, 21 Cowbridge Road East

Town: Cardiff

NUTS code: UK United Kingdom

Postal code: CF11 9AD

Country: United Kingdom

Contact person: Katharine Fletcher

E-mail: [katharine.fletcher@wales.nhs.uk](mailto:katharine.fletcher@wales.nhs.uk)

Telephone: +44 2920502105

**Internet address(es):**

Main address: <http://dhcw.nhs.wales>

Address of the buyer profile: [https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.1. Name and addresses**

Official name: Aneurin Bevan University Health Board

Postal address: St Cadoc's Hospital, Lodge Road, Caerleon

Town: Newport

NUTS code: UK United Kingdom

Postal code: NP18 3XQ

Country: United Kingdom

Contact person: Rob Type

E-mail: [rob.type@wales.nhs.uk](mailto:rob.type@wales.nhs.uk)

**Internet address(es):**

Main address: <https://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Velindre University NHS Trust

Postal address: Unit 2, Charnwood Court, Parc Nantgarw, Nantgarw

Town: Cardiff

NUTS code: UK United Kingdom

Postal code: CF15 7QZ

Country: United Kingdom

Contact person: Christine Thorne

E-mail: [Christine.thorne@wales.nhs.uk](mailto:Christine.thorne@wales.nhs.uk)

**Internet address(es):**

Main address: <http://www.wales.nhs.uk>

**I.1.**

**Name and addresses**

Official name: Swansea Bay University Health Board

Postal address: One Talbot Gateway, Baglan Energy Park, Baglan

Town: Port Talbot

NUTS code: UK United Kingdom

Postal code: SA12 7BR

Country: United Kingdom

Contact person: Keir Warner

E-mail: [keir.warner@wales.nhs.uk](mailto:keir.warner@wales.nhs.uk)

**Internet address(es):**

Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Betsi Cadwaladar University Health Board

Postal address: Ysbyty Gwynedd, Penrhosgarnedd

Town: Bangor

NUTS code: UK United Kingdom

Postal code: LL57 2PW

Country: United Kingdom

Contact person: Simon Whitehead

E-mail: [simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)

**Internet address(es):**

Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Cardiff & Vale University Health Board

Postal address: University Hospital of Wales, Heath Park

Town: Cardiff

NUTS code: UK United Kingdom

Postal code: CF14 4XW

Country: United Kingdom

Contact person: Claire Salisbury

E-mail: [claire.salisbury@wales.nhs.uk](mailto:claire.salisbury@wales.nhs.uk)

**Internet address(es):**

Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Cwm Taf Morgannwg University Health Board

Postal address: Ynysmeurig House, Navigation Park

Town: Abercynon

NUTS code: UK United Kingdom

Postal code: CF45 4SN

Country: United Kingdom

Contact person: Esther Price

E-mail: [esther.price@wales.nhs.uk](mailto:esther.price@wales.nhs.uk)

**Internet address(es):**

Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Hywel Dda University Health Board

Postal address: Prince Philip Hospital, Bryngwyn Mawr, Llanelli

Town: Carmarthenshire  
NUTS code: UK United Kingdom  
Postal code: SA14 8QF  
Country: United Kingdom  
Contact person: Alan Binks  
E-mail: [alan.binks@wales.nhs.uk](mailto:alan.binks@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Powys Teaching Health Board  
Postal address: Neuadd Bryncheiniog, Cambrian Way  
Town: Brecon  
NUTS code: UK United Kingdom  
Postal code: LD3 7HR  
Country: United Kingdom  
Contact person: Simon Whitehead  
E-mail: [Simon.whitehead@wales.nhs.uk](mailto:Simon.whitehead@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Public Health Wales NHS Trust  
Postal address: 2 Capital Quarter  
Town: Cardiff  
NUTS code: UK United Kingdom  
Postal code: CF10 4BZ  
Country: United Kingdom  
Contact person: Christine Thorne  
E-mail: [Christine.thorne@wales.nhs.uk](mailto:Christine.thorne@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

**I.1. Name and addresses**

Official name: Welsh Ambulance Service NHS Trust  
Postal address: Trust Headquarters, HM Stanley Hospital  
Town: St Asaph, Denbighshire  
NUTS code: UK United Kingdom  
Postal code: LL17 0RS  
Country: United Kingdom  
Contact person: Simon Whitehead  
E-mail: [Simon.whitehead@wales.nhs.uk](mailto:Simon.whitehead@wales.nhs.uk)  
**Internet address(es):**  
Main address: <http://www.wales.nhs.uk>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Body governed by public law

**I.5.**

## **Main activity**

Health

## **Section II: Object**

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### **II.1. Scope of the procurement**

#### **II.1.1. Title**

Laboratory Information Management System (LIMS) Service  
Reference number: P136.02

#### **II.1.2. Main CPV code**

71900000 Laboratory services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Digital Health and Care Wales is seeking to procure a national Laboratory Information Management System (LIMS) service to underpin the development of NHS Pathology Services in Wales

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 15 963 586,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48814000 Medical information systems

#### **II.2.3. Place of performance**

NUTS code: UKL Wales

Main site or place of performance: All sites within the geographical region of NHS Wales and the Health Boards or Trusts within Wales.

#### **II.2.4. Description of the procurement**

Digital Health and Care Wales are procuring a national Laboratory Information Management System (LIMS) service to underpin the development of NHS Pathology Services in Wales.

The bidder will host the LIMS service in either of the following:

- On the premises of an NHS accredited data centre
- Secure private cloud
- Public cloud

The LIMS service is to be delivered across NHS Wales' network infrastructure (currently provided by the Welsh Government's PSBA network). Bidders are required to deliver an innovative approach to the delivery of an "All Wales" LIMS service.

The LIMS service should be able to run in a technical environment that supports:

1. All NHS Pathology laboratories across Wales and including, as a minimum, the following disciplines: Andrology, Haematology, Biochemistry, Immunology, Blood Transfusion and Tracking, Histopathology, Cytology, Mortuary and Microbiology.

2. Integration to the "All Wales" national technical platform, other national Pathology systems, Pathology analysers and equipment.
3. A solution for business intelligence.
4. A solution for legacy data to include limited data take on from the existing Pathology LIMS  
The LIMS service must enable the configuration and management of the LIMS to be delivered on a national basis through a single instance. All sites would be connected via a Wide Area Network (WAN) linked to a single application and database. The bidder will configure the LIMS to Wales requirements in a standardised way with some flexibility to meet warranted variation. The LIMS service should allow information to be shared across the whole network with standardised and comparable data and report formats across all laboratories.

The LIMS service should include as a minimum the following:

1. Secure hosting services including hardware and technical support;
2. The provision, customisation, configuration, installation, implementation, ongoing development and upgrade of application software, communications, training and service management to required standards;
3. LIMS service delivery to defined service levels;
4. Future proofed service to keep pace with developments in technology and Pathology.

#### **II.2.5. Award criteria**

Quality criterion - Name: Authority Requirements / Weighting: 40

Quality criterion - Name: Operational Governance / Weighting: 17

Quality criterion - Name: Commercial and Legal / Weighting: 18

Price - Weighting: 25

#### **II.2.11. Information about options**

Options: yes

Description of options:

The Authority may purchase from the successful bidder software for electronic test requesting and other LIMS related services.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive dialogue

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 019-041924](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** P136.02

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

15/10/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: Citadel Health

Postal address: Level 17, 459 Collins Street

Town: Melbourne

NUTS code: UKL Wales

Postal code: 3000

Country: United Kingdom

Telephone: +61 386780780

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 15 963 586,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

(WA Ref:115329)

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: High Court

Postal address: Royal Courts of Justice, The Strand,

Town: London

Postal code: WC2A 2LL

Country: United Kingdom

##### **VI.5.**

**Date of dispatch of this notice**

01/11/2021