

**Norway-Stjørdal: World wide web (www) site design services**  
**OJ S 199/2022 14/10/2022**  
**Contract notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: TENSIO AS

National registration number: 922828172

Postal address: Kjøpmannsgata 7A

Town: STJØRDAL

NUTS code: NO Norge

Postal code: 7500

Country: Norway

Contact person: Steinar Eid

E-mail: [steinar.eid@tensio.no](mailto:steinar.eid@tensio.no)

**Internet address(es):**

Main address: <https://permalink.mercell.com/187926962.aspx>

**I.1. Name and addresses**

Official name: Linea AS

National registration number: 917424799

Town: Mosjøen

NUTS code: NO071 Nordland

Postal code: 8657

Country: Norway

E-mail: [post@linea.no](mailto:post@linea.no)

**Internet address(es):**

Main address: <https://www.linea.no/>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/187926962.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/187926962.aspx>

**I.6. Main activity**

Electricity

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**Section II: Object**

**II.1. Scope of the procurement**

### **II.1.1. Title**

Tensio AS and Linea AS - procurement, development, implementation, and operation of a website and customer portal, qualification

Reference number: 2022/2347

### **II.1.2. Main CPV code**

72413000 World wide web (www) site design services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

The network companies Tensio AS ('Tensio') and Linea AS ('Linea'), hereafter called the 'contracting authority', would like to get tenders for the procurement, development /implementation, and administration of a website and customer portal.

Click <https://permalink.mercell.com/187926962.aspx>.

### **II.1.5. Estimated total value**

Value excluding VAT: 50 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72212222 Web server software development services, 72415000 World wide web (www) site operation host services, 72224000 Project management consultancy services

### **II.2.3. Place of performance**

NUTS code: NO071 Nordland

NUTS code: NO060 Trøndelag

### **II.2.4. Description of the procurement**

The network companies Tensio AS ('Tensio') and Linea AS ('Linea'), hereafter called the 'contracting authority', would like to get tenders for the procurement, development /implementation, and administration of a website and customer portal.

The contracting authority would like to design and establish new websites for each actor in collaboration (for Tensio by using tennis.no and for Linea by using Lena.no), as well as a new customer portal for information and self-service for all of the contracting authority's customers. The contracting authority would like to increase customers' access to information, reduce the use of resources used in case management, and establish technological systems that support 'the customer in the driving seat' and that can be quickly and efficiently further developed to support customer needs.

Tensio.no/Linea.no and the customer portal must appear as uniform in design and structure, with content and services that are easy to find and that are adapted to the different customer groups. We would like to optimise the websites and customer portal as regards, amongst other things, user friendliness, universa design, and achieve a high degree of self-service.

We would like to have a cloud-based service that meets the requirements set for information security and personal protection in accordance with GDPR.

We would like to have a supplier/partner that assists with the following:

- Project planning and implementation

- Design, development, and implementation of new websites and a customer portal (including new page structure/information architecture, new interaction design, page templates, functionality, integrations, etc.)
- Customer involvement and user testing
- Design guides and documentation
- Training
- Collaboration in further development, operation, and administration

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 50 000 000,00 NOK

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/02/2023 End: 01/02/2027

This contract is subject to renewal: yes

Description of renewals:

Option for an extension of 1 year + 1 year + 1 year + 1 year.

**II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 4

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

Option for an extension of 1 year + 1 year + 1 year + 1 year.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section IV: Procedure**

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**IV.1. Description**

**IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 11/11/2022 Local time: 12:00

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

Date: 18/11/2022

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Trøndelag Tingrett

Town: Trondheim

Postal code: 7004

Country: Norway

### **VI.5. Date of dispatch of this notice**

11/10/2022