

**United Kingdom-London: Facilities management services**  
**OJ S 230/2020 25/11/2020**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Tower Hamlets Community Housing

Postal address: 285 Commercial Road, Stepney

Town: London

NUTS code: UKI London

Postal code: E1 2PS

Country: United Kingdom

Contact person: Patricia Conway

E-mail: [pconway@pfh.co.uk](mailto:pconway@pfh.co.uk)

**Internet address(es):**

Main address: <https://www.thch.org.uk/>

Address of the buyer profile: <https://in-tendhost.co.uk/procurementforhousing>

**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/procurementforhousing>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Tower Hamlets Community Housing Provision of Concierge and Fire Marshal Services

Reference number: PfHCon/00000155

**II.1.2. Main CPV code**

79993100 Facilities management services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Tower Hamlets Community Housing are seeking to appoint a service provider who will be required to provide concierge services and/or fire marshal services at properties/sites owned and/or managed by Tower Hamlets Community Housing. It is intended that the contract established following the procurement will run for an initial term of 3 years, extendable for a further term of 24 months. Any extension will be at the discretion of Tower Hamlets Community Housing. The estimated annual contract value is c. GBP 800 000 (exc. VAT). Tower Hamlets Community Housing will utilise bespoke contract terms and conditions. Full details related to the requirements are included within the tender documentation. Procurement for Housing have been appointed by THCH to facilitate this tendering exercise.

#### **II.1.5. Estimated total value**

Value excluding VAT: 5 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

79993100 Facilities management services, 71317200 Health and safety services

#### **II.2.3. Place of performance**

NUTS code: UKI London

Main site or place of performance:

#### **II.2.4. Description of the procurement**

As per section — II.1.4) Short description.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 5 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

It is intended that the contract will run for an initial term of 3 years, extendable for a further term of 2 years via annual extensions. Any extension will be at the discretion of THCH. The estimated value included at section II.2.6) — estimated value for the maximum 5-year contract term.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section III: Legal, economic, financial and technical information

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#### III.1. Conditions for participation

##### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As detailed in the procurement documentation.

##### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

##### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

#### III.2. Conditions related to the contract

##### III.2.2. Contract performance conditions

As detailed in the procurement documentation.

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Open procedure

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

#### IV.2. Administrative information

##### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/12/2020 Local time: 16:00

##### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

##### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

##### IV.2.7. Conditions for opening of tenders

Date: 21/12/2020 Local time: 16:05

Place:

Electronic opening ceremony.

### Section VI: Complementary information

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#### VI.1. Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:  
3 to 5 years.

### **VI.3. Additional information**

THCH was formed in March 2000 with Government funding of GBP 21 million secured from Round 3 of the Estates Renewal Challenge Fund for the transfer of 1 249 homes owned by the London Borough of Tower Hamlets, including 215 leased properties. Further homes transferred to THCH in 2004 (Tarling Estate) and 2006 following the successful ballot (via Housing Choice) of Norton House and the Mansford and Avebury East Estates. THCH is an independent, community-focused housing organisation dedicated to the people of the London Borough of Tower Hamlets. We focus on empowering residents, encouraging communities to thrive and delivering sustainable investment to existing and new housing stock. THCH vision is Building Connected Communities by:

- creating vibrant places to live in Tower Hamlets;
- supporting people to achieve their goals;
- delivering great value services THCH has an annual turnover (2016/17) of GBP 17 million and manages more than 3 000 homes (two thirds rented and one third leasehold) in the western side of Tower Hamlets, covering Spitalfields, Bethnal Green, Stepney, Shadwell and Wapping. The majority of homes were transferred from Tower Hamlets Council in 2000, but THCH has since added a range of commercial and residential properties including properties for private sale, shared ownership and for social rent. THCH employ approximately 60 staff. Since its formation in 2000, THCH has regenerated all the estates it manages, brought all its properties up to the decent home standard and managed award-winning new developments. THCH prides itself on its local roots and on working with diverse local communities.

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Public Procurement Review Service  
Town: London  
Country: United Kingdom

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
THCH will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 (SI2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales, and Northern Ireland).

### **VI.5. Date of dispatch of this notice**

20/11/2020