

**Netherlands-Amsterdam: Social work services**  
**OJ S 216/2021 08/11/2021**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Gemeente Amsterdam Cluster Sociaal

National registration number: 34366967

Postal address: Jodenbreestraat 25

Town: Amsterdam

NUTS code: NL Nederland

Postal code: 1011 NH

Country: Netherlands

Contact person: Hamida el Hadaoui

E-mail: [inkoopsociaal@amsterdam.nl](mailto:inkoopsociaal@amsterdam.nl)

Telephone: +31 02014020

**Internet address(es):**

Main address: <https://www.amsterdam.nl/>

Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=182770>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=182770>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Aanvullende Individuele Ondersteuning ( AIO).

Reference number: AIS 2021 0013

**II.1.2. Main CPV code**

85310000 Social work services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Op grond van de Wet maatschappelijke ondersteuning (Wmo 2015) is de gemeente verantwoordelijk om Amsterdammers, die dat nodig te hebben, te ondersteunen deel te nemen aan de samenleving en de eigen regie te bevorderen. Om de dienstverlening die daarvoor nodig is herkenbaarder en dichter bij de Amsterdammer te organiseren is het sociale stelsel in de Amsterdamse buurten en wijken vernieuwd en vereenvoudigd. De vernieuwing geldt zowel voor de preventief gerichte sociale basis als, de zorg en ondersteuning die uitgevoerd wordt vanuit de buurtteams, en de aanvullende ondersteuning vanuit de Wmo. Aanvullend op de dienstverlening van deze buurtteams wil de gemeente diensten inkopen voor Aanvullende individuele ondersteuning (voorheen Ambulante ondersteuning). Hiervoor organiseert de gemeente een aanbesteding middels de procedure voor sociale en andere specifieke diensten.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 5

### **II.2. Description**

#### **II.2.1. Title**

Niet-Aangeboren Hersenletsel (NAH):  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

85310000 Social work services

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance:

#### **II.2.4. Description of the procurement**

Amsterdammers die voornamelijk door niet aangeboren hersenletsel een ondersteuningsvraag hebben bij zelfredzaamheid en maatschappelijke participatie. Inschrijver verklaart een minimumaantal van 30 cliënten te kunnen bedienen.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1. Subgunningscriterium Aanvullende individuele ondersteuning algemeen; / Weighting: 20

Quality criterion - Name: 2. Subgunningscriterium Integraliteit en afgestemde zorgverlening op cliëntniveau; / Weighting: 25

Quality criterion - Name: 3. Subgunningscriterium Samenwerken en leren op organisatie- en netwerkniveau; / Weighting: 15

Quality criterion - Name: Subgunningscriterium Personeel en organisatie; / Weighting: 10

Quality criterion - Name: Subgunningscriterium Specialisme. / Weighting: 30

Price - Weighting: 0

#### **II.2.6. Estimated value**

#### **II.2.7.**

## **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 57

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Licht Verstandelijke Beperking (LVB)

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

85310000 Social work services

##### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance:

##### **II.2.4. Description of the procurement**

Amsterdammers die voornamelijk door hun licht verstandelijke beperking een ondersteuningvraag hebben bij zelfredzaamheid en maatschappelijke participatie. Inschrijver verklaart een minimumaantal van 30 cliënten te kunnen bedienen.

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1. Subgunningscriterium Aanvullende individuele ondersteuning algemeen; / Weighting: 20

Quality criterion - Name: 2. Subgunningscriterium Integraliteit en afgestemde zorgverlening op cliëntniveau; / Weighting: 25

Quality criterion - Name: 3. Subgunningscriterium Samenwerken en leren op organisatie- en netwerk niveau; / Weighting: 15

Quality criterion - Name: Subgunningscriterium Personeel en organisatie; / Weighting: 10

Quality criterion - Name: Subgunningscriterium Specialisme. / Weighting: 30

Price - Weighting: 0

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 57

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Autisme  
Lot No: 3

##### **II.2.2. Additional CPV code(s)**

85310000 Social work services

##### **II.2.3. Place of performance**

NUTS code: NL Nederland  
Main site or place of performance:

##### **II.2.4. Description of the procurement**

Amsterdammers die voornamelijk door een autismespectrumstoornis een ondersteuningsvraag hebben bij zelfredzaamheid en maatschappelijke participatie. Inschrijver verklaart een minimumaantal van 30 cliënten te kunnen bedienen.

##### **II.2.5. Award criteria**

Criteria below  
Quality criterion - Name: zie perceel 1 / Weighting: zie perceel 1  
Price - Weighting: 0

##### **II.2.6. Estimated value**

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 57  
This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Zintuigelijke beperkingen auditief  
Lot No: 4

**II.2.2. Additional CPV code(s)**

85310000 Social work services

**II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance:

**II.2.4. Description of the procurement**

Amsterdammers die voornamelijk door een auditieve zintuigelijke beperking een ondersteuningsvraag hebben bij zelfredzaamheid en maatschappelijke participatie.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: zie perceel 1 / Weighting: zie perceel 1

Price - Weighting: 0

**II.2.6. Estimated value****II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 57

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Zintuigelijke beperkingen visueel

Lot No: 5

**II.2.2. Additional CPV code(s)**

85310000 Social work services

**II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance:

**II.2.4. Description of the procurement**

Amsterdammers die voornamelijk door een visuele zintuigelijke beperking een ondersteuningsvraag hebben bij zelfredzaamheid en maatschappelijke participatie.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: zie perceel 1 / Weighting: zie perceel 1

Price - Weighting: 0

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 57

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Zie 6.2.1 leidraad

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure Accelerated procedure Justification:

Procedure voor Sociale en andere specifieke diensten

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 20 In the case of framework agreements, provide justification for any duration exceeding 4 years:

Aansluiting bij subsidieregeling Buurteams die afloopt 31 december 2026

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 10/01/2022 Local time: 14:00

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Dutch

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 10/01/2022 Local time: 14:05

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank

Town: Amsterdam

Country: Netherlands

**VI.4.2. Body responsible for mediation procedures**

Official name: Rechtbank

Town: Amsterdam

Country: Netherlands

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Rechtbank

Town: Amsterdam

Country: Netherlands

**VI.5. Date of dispatch of this notice**

03/11/2021