

**Norway-Oslo: Maintenance of information technology software**

OJ S 183/2023 22/09/2023

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Tolletaten

National registration number: 880 455 702

Postal address: Tollbugata 1A

Town: OSLO

NUTS code: NO Norge

Postal code: 0152

Country: Norway

Contact person: Hilde-Kristin Borgly

E-mail: [hkbo@toll.no](mailto:hkbo@toll.no)

Telephone: +47 22860312

**Internet address(es):**Main address: <http://www.toll.no>Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/340239>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=379232&B=DFO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=379232&B=DFO)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://eu.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=379232&B=DFO](http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=379232&B=DFO)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Public order and safety

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

Maintenance of Sybase licences from an approved SAP supplier

Reference number: 23/28453

**II.1.2. Main CPV code**

72267100 Maintenance of information technology software

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Norwegian Customs has licences for Sybase databases that are used by TVINN, among others.

Norwegian Customs needs a contract with an approved SAP supplier for the maintenance of these licences.

A full description of the service delivery is in Annex 1 of the SSA-L contract.

### **II.1.5. Estimated total value**

Value excluding VAT: 12 000 000,00 NOK

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72268000 Software supply services, 72267100 Maintenance of information technology software

### **II.2.3. Place of performance**

NUTS code: NO Norge

### **II.2.4. Description of the procurement**

Norwegian Customs has licences for Sybase databases that are used by TVINN, among others.

Norwegian Customs needs a contract with an approved SAP supplier for the maintenance of these licences.

A full description of the service delivery is in Annex 1 of the SSA-L contract.

### **II.2.5. Award criteria**

Criteria below

Cost criterion - Name: Price / Weighting: 100

### **II.2.6. Estimated value**

Value excluding VAT: 12 000 000,00 NOK

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contract will be signed for a period of two -2- years, with an option for an extension one or more times for a further 2+1+1+1+1 year.

The agreement will be extended automatically unless notice is given one month prior to the expiry of the agreement.

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

Option for the purchase of consultancy hours.

The contracting authority would like an option to purchase consultancy hours when specialist expertise in the area is required. The price for assistance must be entered in a range in the table in Annex 6. The tenderer's pricing is not part of the evaluation.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

---

#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See the tender documentation.

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

See the tender documentation.

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

See the tender documentation.

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

Tenderers must be approved SAP suppliers.

### **Section IV: Procedure**

---

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 23/10/2023 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 23/10/2023 Local time: 12:00

**Section VI: Complementary information**

---

**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Oslo tingrett

Town: Oslo

Country: Norway

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

10 day waiting period.

**VI.5. Date of dispatch of this notice**

19/09/2023